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Microsoft Collaboration Communications Systems Engineer Sample Questions (Q254-Q259):

NEW QUESTION # 254
Case Study 3 - Litware, Inc
Overview
Northwind Traders is a publicly traded international investment firm that has offices in San Francisco, New York, Berlin, and London.
Northwind Traders has the following departments:
- IT
- Sales
- Investment
- Management
- Investor relations
- Legal and compliance
Users in the investment department work remotely.
The IT department in the London office provides support for the users in the Berlin office.
Existing Environment. Microsoft Office 365 Environment
Northwind Traders has a Microsoft 365 subscription that contains four users named User1, User2, User3, and User4. All the users are assigned Microsoft 365 E5 and Microsoft Teams Premium licenses. User3 is granted call delegation permissions for User2.
The company uses Calling Plans.
The subscription contains the devices shown in the following table.
Each user has a Teams Phone device.
An auto attendant is configured for the IT department support desk at the London office. Another auto attendant is configured for the investor relations department. The resource account for each auto attendant is assigned a Teams Phone Resource Account license.
Existing Environment. Partner Organization
Northwind Traders partners with a company named Contoso, Ltd. Contoso has a Cisco Webex video conferencing solution.
Existing Environment. Problem Statements
Northwind Traders identifies the following issues:
- When external customers call Direct Inward Dial (DID) numbers assigned to former employees of the San Francisco office, the customers receive a message that the number is out of service.
Management has requested that all calls to the DID numbers of former employees be directed to the call queue of the reception area at the San Francisco office.
- The users at Northwind Traders can accept meeting invitations from the users at Contoso by using SF_Dev_1, but the Northwind Traders users cannot join the meetings from SF_Dev_1.
- Employees report that the meeting schedule displayed on LN_Dev_2 includes confidential information, which breaches Northwind Traders security policies.
Requirements. Planned Changes
Northwind Traders plans to implement the following changes:
- For the auto attendant of the London office support desk, configure a DID number that will be used for all inbound and outbound calls. The solution must ensure that individual agents do NOT require dedicated phone numbers.
- Ensure that User1 can modify the greeting of the inbound call queue for the investor relations department by using the Teams client only.
- Ensure that external customers can call User2 without User3 being notified of the incoming call.
- Open a new office in South Africa.
Requirements. Technical Requirements
Northwind Traders identifies the following technical requirements:
- Create a report that estimates the bandwidth required for the planned office in South Africa.
- Ensure that all Northwind Traders users can enable end-to-end encryption.
- Ensure that all meetings scheduled by the users in the legal and compliance department have end-to-end encryption enabled by default.
- Minimize Calling Plan costs.
- Ensure that the users in the management department can create and schedule Teams events for 950 shareholders.
- Ensure that the management department users can manually approve event registrations for the shareholder meetings.
- Ensure that the investment department users can configure their emergency location by using the Teams client.
- Ensure that the users in the IT department can only access the Microsoft Teams admin center by using Privileged Identity Management (PIM).

- Ensure that all solutions follow the principle of least privilege.
You need to meet the technical requirements for the legal and compliance department users.
What should you do first?

- A. Create a new meeting template and enable end-to-end encryption.
- B. Modify the global meeting policy and configure sensitive content detection.
- C. Create a new enhanced encryption policy and enable end-to-end encryption for meetings.
- D. Create a new policy package and add a meeting policy and a messaging policy.

Answer: A

Explanation:
Scenario:
Ensure that all meetings scheduled by the users in the legal and compliance department have end-to-end encryption enabled by default.
Require end-to-end encryption for sensitive Teams meetings
By combining sensitivity labels, Teams Premium, and meeting templates, you can effectively enforce end-to-end encryption for specific groups of users and meetings in Teams, enhancing the security of your sensitive communications.
Note: If the policy is turned on for a meeting organizer, you can enforce end-to-end meeting encryption by using a meeting template. Sensitivity labels can enforce end-to-end encryption even if the policy isn't enabled for the meeting organizer.
To manage the end-to-end meeting encryption policy, follow these steps:
1. In the Teams admin center, select Enhanced encryption policy.
2. Select the policy you want to update.
3. Set End-to-end meeting encryption, to Not enabled or Not enabled, but users can enable.
4. Select Save.
Reference:
https://learn.microsoft.com/nl-nl/microsoftteams/end-to-end-encrypted-meetings

NEW QUESTION # 255
You have a Microsoft Teams Phone deployment that uses Direct Routing.
You need to implement Local Media Optimization.
In the Microsoft Teams admin center, you configure the external trusted IP addresses and define the network regions, network sites, and network subnets.
What should you do next?

- A. Assign Session Border Controllers (SBCs) to sites.
- B. Modify the default emergency calling policy.
- C. Define a voice route.
- D. Create a trunk translation rule.

Answer: A

Explanation:
https://docs.microsoft.com/en-us/microsoftteams/direct-routing-media-optimization-configure

NEW QUESTION # 256
Case Study 3 - Contoso, Ltd
Overview
Company Information
Contoso, Ltd. is an international manufacturing company that has 2,000 employees.
Contoso currently uses a third-party meeting service. The company plans to migrate the meeting service to Microsoft Teams and replace all legacy video teleconferencing (VTC) devices.
Physical Locations
Contoso has offices in Toronto, New York, Rome, and London. The company has a global sales team that works remotely.
Existing Environment
Active Directory Environment
The on-premises network contains an Active Directory Domain Services (AD DS) forest named contoso.com.
Microsoft 365 and Teams Environment
Contoso has a Microsoft 365 subscription. All users are licensed for Microsoft 365 E5 and Teams Premium. All users are enabled

for Teams Phone by using Operator Connect.

The contoso.com domain syncs to Microsoft 365 by using Azure AD Connect cloud sync. All users use the Microsoft Authenticator app for multi-factor authentication (MFA) to cloud services.

A Microsoft Surface Hub device is deployed to the boardroom in each office.

The reception area at the Toronto office is configured to use a phone number of +14165555555 in Teams.

Problem Statements

Contoso identifies the following issues:

- A user in the London office cannot locate the recorded files from a recurring Teams meeting.
- Executives in the New York office report having to use Microsoft Authenticator to access their Microsoft OneDrive files from the Surface Hub.
- A user in the Toronto office reports receiving incoming calls while attending Teams meetings instead of having calls sent automatically to voicemail.

Requirements

Planned Changes

Contoso plans to implement the following changes:

- Deploy a new Teams-certified endpoint to all the boardrooms and huddle spaces in all the offices.
- Start a pilot project to deploy an Intelligent Speaker to the boardroom in the Rome office and evaluate transcription and voice attribution capabilities.
- Deploy a Teams shared device to the lunchroom in the Toronto office. Calls placed to
+14165555555 must ring in both the reception area and the lunchroom.

Technical Requirements

Contoso identifies the following technical requirements:

- The endpoint deployed to each boardroom must include a console on the table. The endpoint must automatically invite the existing Surface Hub when joining a Teams meeting.
- The sales team must be able to temporarily sign in to the endpoints deployed to the huddle spaces to respond to Teams messages and attend video calls.
- The endpoints deployed to the huddle spaces must allow only outbound emergency calls when a user is NOT signed in.
- During Teams meetings, the sales team must have a watermark displayed on shared content.

You need to implement the planned changes for the Rome office boardroom.

Which two settings should you configure for the device? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Default Video Camera
- B. Speaker for Conferencing
- C. Microphone for Conferencing
- D. Default Speaker
- E. Content Camera

Answer: B,C

Explanation:

Scenario: Requirements. Planned Changes

Start a pilot project to deploy an Intelligent Speaker to the boardroom in the Rome office and evaluate transcription and voice attribution capabilities.

Audio

Configure the following parameters for program audio.

* Microphone for Conferencing selects the microphone to use in a conference.

Select a microphone from the drop-down list.

* Speaker for Conferencing selects the speaker to use in a conference. Select a speaker from the drop-down list. Speaker functions are controlled by the control device Reference:

https://learn.microsoft.com/en-us/microsoftteams/rooms/voice-recognition

NEW QUESTION # 257

You have two users named User1 and User2.

You need to configure User2 as a call delegate for Uset1. The solution must meet the following requirements:

* Minimize disruptions to User1.
* Prevent User2 from placing cans on behalf of User1.
* Prevent User2 from modifying the settings of User1.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

Explanation:

1 - From the Microsoft Teams admin center, select Voice, select Phone numbers, and then select the phone number of User1.
2 - For User2, set Permission to Receive calls, and then set Allow change call settings to Off.
3 - Instruct User 1 to sign in to tthe Microosft Teams client, establish...

NEW QUESTION # 258

Drag and Drop Question
You have a Microsoft 365 E5 subscription.
You have a phone that uses Microsoft Skype for Business 3PIP firmware and is connected to an on-premises Skype for Business 2019 environment.
You plan to transition from Enterprise Voice in Skype for Business Server to Microsoft Teams Phone with Calling Plan.
You need to ensure that the phone can make and receive calls by using Teams.
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

Explanation:

NEW QUESTION # 259

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