

# SPLK-3002 Latest Materials, SPLK-3002 Valid Exam Review



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Splunk SPLK-3002, also known as the Splunk IT Service Intelligence Certified Admin Exam, is a certification exam designed for IT professionals who want to demonstrate their skills and knowledge in using Splunk IT Service Intelligence (ITSI). ITSI is a monitoring and analytics solution that helps organizations gain visibility into their IT infrastructure and service performance. The SPLK-3002 exam is a comprehensive test that covers various aspects of ITSI, including installation, configuration, data management, and troubleshooting.

Splunk SPLK-3002 Exam is designed for IT service intelligence professionals who want to validate their skills and knowledge in managing and monitoring IT services using Splunk. SPLK-3002 exam is one of the most recognized certifications in the IT industry and is ideal for professionals who want to advance their careers in IT service management.

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## Splunk IT Service Intelligence Certified Admin Sample Questions (Q23-Q28):

### NEW QUESTION # 23

Which material would be least useful while planning and designing a service tree for an application team within the company?

- A. A service topology from an IT Service Management tool.
- B. A technical diagram of the application and its interconnections.
- **C. An organizational chart of the company.**
- D. A report of historical incidents and root cause analysis from the team.

**Answer: C**

Explanation:

When planning and designing a service tree in Splunk ITSI, the focus is on understanding how services, components, and dependencies relate to each other so that ITSI can model service health, impact, and business relevance accurately. A technical diagram of the application and its interconnections provides direct insight into the components and dependency relationships that must be included in the service tree. A report of historical incidents and associated root causes offers valuable context for defining which components are critical, where failures have occurred, and how issues propagate, making it highly relevant to service modeling. A service topology from an IT Service Management (ITSM) tool also directly informs the modeling process by showing configured relationships between infrastructure and services, which can be imported or referenced to build accurate service trees. In contrast, an organizational chart of the company shows the reporting relationships and team structure within the organization - useful for human resource planning or escalation paths, but not directly useful for service tree design in ITSI. Organizational charts do not provide information about application components, their runtime connections, or how failures affect service delivery, making them the least useful material when designing a service tree for technical and service health purposes. Therefore, company org charts are generally not relevant to ITSI service modeling.

#### NEW QUESTION # 24

When installing ITSI to support a Distributed Search Architecture, which of the following items apply? (Choose all that apply.)

- A. Extract installer package into etc/apps directory of the cluster deployer node.
- **B. Copy SA-IndexCreation to all indexers.**
- C. Extract ITSI app package into etc/apps directory of search head.
- D. Copy SA-IndexCreation to the etc/apps directory on the index cluster master node.

**Answer: B**

Explanation:

Copy SA-IndexCreation to \$SPLUNK\_HOME/etc/apps/ on all individual indexers in your environment.

Reference:

A is the correct answer because when installing ITSI to support a distributed search architecture, you need to copy SA-IndexCreation to all indexers. SA-IndexCreation is an app that contains the definitions of the ITSI indexes, such as itsi\_summary, itsi\_tracked\_alerts, itsi\_grouped\_alerts, etc. You need to copy this app to all indexers to ensure that they can store and search the ITSI data. B is not a correct answer because you do not need to copy SA-IndexCreation to the etc/apps directory on the index cluster master node. The index cluster master node does not store or search data, it only manages the replication and availability of data across the index cluster peers. C is not a correct answer because you do not need to extract the installer package into etc/apps directory of the cluster deployer node. The cluster deployer node is used to distribute apps and configuration updates to the search head cluster members. You need to extract the installer package into etc/shcluster/apps directory of the cluster deployer node instead. D is not a correct answer because you do not need to extract the ITSI app package into etc/apps directory of search head. You need to extract the ITSI app package into etc/shcluster/apps directory of the cluster deployer node and use the deployer to push the app to all search head cluster members. Reference: [Install Splunk IT Service Intelligence on a search head cluster], [Install Splunk IT Service Intelligence on an indexer cluster]

#### NEW QUESTION # 25

When creating a custom deep dive, what color are services/KPIs in maintenance mode within the topology view?

- A. Blue
- B. Gear Icon
- **C. Gray**
- D. Purple

**Answer: C**

Explanation:

Explanation

Services, entities, and KPIs that are fully or partially impacted by a maintenance window appear in a dark gray color on pages that display health scores, including service analyzers, service and entity details pages, glass tables, multi-KPI alerts, and deep dives.

#### NEW QUESTION # 26

Which of the following applies when configuring time policies for KPI thresholds?

- A. If a person expects a KPI to change significantly through a cycle on a daily basis, don't use it.
- **B. It is possible for multiple time policies to overlap.**
- C. They are great if you expect normal behavior at 1:00 to be different than normal behavior at 5:00
- D. A person can only configure 24 policies, one for each hour of the day.

**Answer: B**

Explanation:

Explanation

If you're creating multiple time policies that require the same threshold values, you can save time by copying the threshold levels and their corresponding values from one policy to another.

### NEW QUESTION # 27

How can admins manually control groupings of notable events?

- A. Multi-KPI alerts.
- **B. Aggregation policies.**
- C. notable\_event\_grouping.conf
- D. Correlation searches.

**Answer: B**

Explanation:

In Splunk IT Service Intelligence (ITSI), administrators can manually control the grouping of notable events using aggregation policies. Aggregation policies allow for the definition of criteria based on which notable events are grouped together. This includes configuring rules based on event fields, severity, source, or other event attributes. Through these policies, administrators can tailor the event grouping logic to meet the specific needs of their environment, ensuring that related events are grouped in a manner that facilitates efficient analysis and response. This feature is crucial for managing the volume of events and focusing on the most critical issues by effectively organizing related events into manageable groups.

### NEW QUESTION # 28

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