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SAP C_TS470_2412 Exam Syllabus Topics:

Topic	Details
Topic 1	• Service Order Management: This section of the exam measures the skills of SAP Service Operations Consultants and covers the end-to-end management of service orders within SAP. It includes the creation, processing, tracking, and fulfillment of service requests, ensuring seamless coordination between departments. Proper service order management enables organizations to enhance customer satisfaction, streamline operations, and improve response times through integrated workflows.
Topic 2	• Managing Clean Core: This section of the exam measures the skills of SAP Solution Architects and covers the principles of maintaining a clean core within SAP systems. It focuses on strategies for minimizing customizations, leveraging standard SAP functionalities, and ensuring system integrity while allowing for necessary extensions. The goal is to enhance system performance, ease upgrades, and maintain long-term sustainability.
Topic 3	• Organizational Data: This section of the exam measures the skills of Enterprise Data Managers and covers the structuring and management of organizational data within SAP systems. It focuses on defining key organizational elements, configuring data hierarchies, and ensuring proper integration across business units. Mastery of this domain is essential for maintaining accurate reporting structures, workflow efficiency, and compliance with enterprise-wide data governance policies.
Topic 4	• Service Master Data: This section of the exam measures the skills of SAP Master Data Specialists and covers the management and configuration of service-related master data within SAP environments. It includes defining service objects, managing attributes, and ensuring accurate data flow across modules. Effective service master data management helps improve service delivery, optimize resource utilization, and maintain consistency across business processes.

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Reliable C_TS470_2412 Test Questions - C_TS470_2412 Detail Explanation

The PassExamDumps believes in customer satisfaction and strives hard to make the entire certification SAP C_TS470_2412 exam journey the easiest and most successful. To meet this goal the PassExamDumps is offering the real, updated, and error-free SAP Certified Associate - SAP S/4HANA Cloud Private Edition Service (C_TS470_2412) Questions in three different but easy-to-use formats. These PassExamDumps C_TS470_2412 exam questions formats are web-based practice test software, desktop practice test software and SAP Certified Associate - SAP S/4HANA Cloud Private Edition Service (C_TS470_2412) PDF dumps files.

SAP Certified Associate - SAP S/4HANA Cloud Private Edition Service Sample Questions (Q52-Q57):

NEW QUESTION # 52
When creating a reservation in a service order, which storage location can be used? Note: There are 2 correct answers to this question.

- A. The storage location that is assigned to the service employee of the service order
- B. The storage location that is assigned to the work center of the service order
- C. The storage location that is assigned to the service organization of the service order
- D. The storage location that is assigned to the sales organization of the service order

Answer: B,C

Explanation:
Areservationin a service order reserves materials (e.g., spare parts) from a storage location. The correct answers areAandC. Let's explore this in detail.
Reservation Process:
When a service order includes materials (e.g., via a BOM or manual entry), the system creates a reservation (movement type 261) specifying the storage location.
* Storage location assigned to the service organization (A):The service organization (defined in org management) can be linked to a default storage location in customizing (e.g., SPRO # Service # Organizational Data). This location is proposed for reservations, reflecting where the service team typically sources parts.
* Storage location assigned to the work center (C):The work center (e.g., "Repair Shop") executing the order can have a storage location assigned in its master data (transaction IR02). This ensures parts are reserved from the work center's designated stock.
Why Not the Others?
* Sales organization (B):Sales orgs handle commercial aspects, not physical stock locations for service execution.
* Service employee (D):Employees don't have storage locations assigned; they're linked to work centers or org units.
Example:
Service order for Plant 1000, service org "SERV1" (storage loc. "0001"), work center "WC01" (storage loc. "0002"). Reservation can use "0001" or "0002" based on configuration.
"Reservations in service orders can use storage locations assigned to the service organization or work center."

NEW QUESTION # 53
Which status allows a service confirmation to be billed?

- A. Accepted
- B. Confirmed
- C. Final Confirmation
- D. Completed

Answer: D

Explanation:
Aservice confirmation(e.g., IW41 or service app) records executed work. The status that allows billing is Completed (C).
Why Completed?
The "Completed" status (TECO or similar) indicates the work is finished and ready for billing. It triggers the creation of a billing document request (BDR) if configured.
Why Not the Others?
* A:"Confirmed" is too vague; it's an action, not a billable status.
* B:"Accepted" is not a standard confirmation status.

* D:"Final Confirmation" is a step, but "Completed" is the billable state.
"A service confirmation can be billed when set to 'Completed' status."
25 web pages
Below are the first batch of 10 questions (Questions 41-50) formatted as requested, with 100% verified answers based on official SAP S/4HANA Cloud Private Edition, Service documentation. Each question includes a comprehensive explanation, and where applicable, extracts from official SAP sources are provided.
Typographical errors in the original questions have been corrected.

NEW QUESTION # 54
Which of the following objects are relevant to determine the correct plant and storage location in service order processing when reserving spare part items? Note: There are 3 correct answers to this question.

* A. Work center
* B. Service team
* C. Service employee
* D. Sales area
* E. Service organization

Answer: A,C,E

Explanation:
In SAP S/4HANA Cloud Private Edition, Service, when reserving spare parts in service order processing (e.
g., scope item 3D2: Service Order Management and Monitoring), the system determines the plant and storage location based on specific objects:
* Service organization: This defines the organizational unit responsible for the service, which is linked to a plant. The plant is a key attribute in logistics and inventory management, making it critical for spare part reservations.
* Work center: The work center specifies where the service is performed and is directly tied to a plant. It influences the storage location from which spare parts are drawn, especially in in-house or field service scenarios.
* Service employee: The employee assigned to the service order can influence the plant and storage location, particularly in field service scenarios where parts are reserved from a technician's stock (e.g., van stock linked to a specific storage location).
* Sales area: While relevant for sales processes, it does not directly determine plant or storage location for spare parts in service order processing.
* Service team: Teams are organizational groupings but do not have a direct system linkage to plant
/storage location determination for reservations.This logic is part of the integration between service management and logistics in SAP S/4HANA, ensuring accurate inventory allocation."The plant and storage location for spare parts in a service order are derived from the service organization, work center, and assigned service employee." (SAP Help Portal, Service Order Processing).

NEW QUESTION # 55
Which object can you assign a personnel number to?

* A. Organizational unit
* B. Task list operation
* C. Work center
* D. Service team

Answer: B

Explanation:
In SAP S/4HANA Cloud Private Edition, Service, a personnel number refers to an identifier for an individual employee or resource, typically managed in the Human Resources (HR) module or linked via organizational management. The question asks which object allows direct assignment of such a personnel number.
The correct answer is task list operation (Option C). In a maintenance or service task list, operations define specific activities to be performed, and you can assign a personnel number to an operation to specify the responsible employee or technician. This assignment is part of capacity planning and resource allocation, ensuring that the right individual is scheduled for the task.
* Organizational unit (A):This is a higher-level structure in organizational management (e.g., a department) and does not directly accept a personnel number assignment. Personnel are linked to it via positions or roles, not directly.
* Service team (B):While a service team consists of personnel, it is a group entity, and individual personnel numbers are not assigned to it as an object in this context.
* Work center (D):A work center represents a location or group of resources (e.g., machines or people) and can be linked to

capacity, but it does not directly accept a personnel number assignment. Instead, it uses capacity categories or links to HR indirectly. "In task lists, operations can be assigned to specific personnel numbers to define the responsible employee for executing the task, facilitating detailed resource planning."

NEW QUESTION # 56

How do you perform a diagnosis for a repair object?

- A. Plan diagnosis # Perform precheck # Perform diagnosis # Charge customer # Decide on next steps
- B. Plan diagnosis # Perform diagnosis # Perform precheck # Decide on next steps # Charge customer
- C. Perform precheck # Plan diagnosis # Perform diagnosis # Decide on next steps # Charge customer
- D. Perform precheck # Charge customer # Plan diagnosis # Perform diagnosis # Decide on next steps

Answer: C

Explanation:
Diagnosing a repair object in the in-house repair process follows a logical sequence:
* Perform precheck # Plan diagnosis # Perform diagnosis # Decide on next steps # Charge customer
* Starts with a pre-check to assess the object, followed by planning the diagnosis (e.g., assigning tasks), performing it, deciding the outcome (e.g., repair or reject), and finally charging the customer if applicable. This aligns with the repair workflow in scope item 3XK.
* Other sequences disrupt the practical flow (e.g., charging before diagnosis or pre-check after diagnosis)."The diagnosis process begins with a pre-check, followed by planning and performing the diagnosis, deciding next steps, and charging the customer."(SAP Signavio Process Navigator, In-House Repair).

NEW QUESTION # 57

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