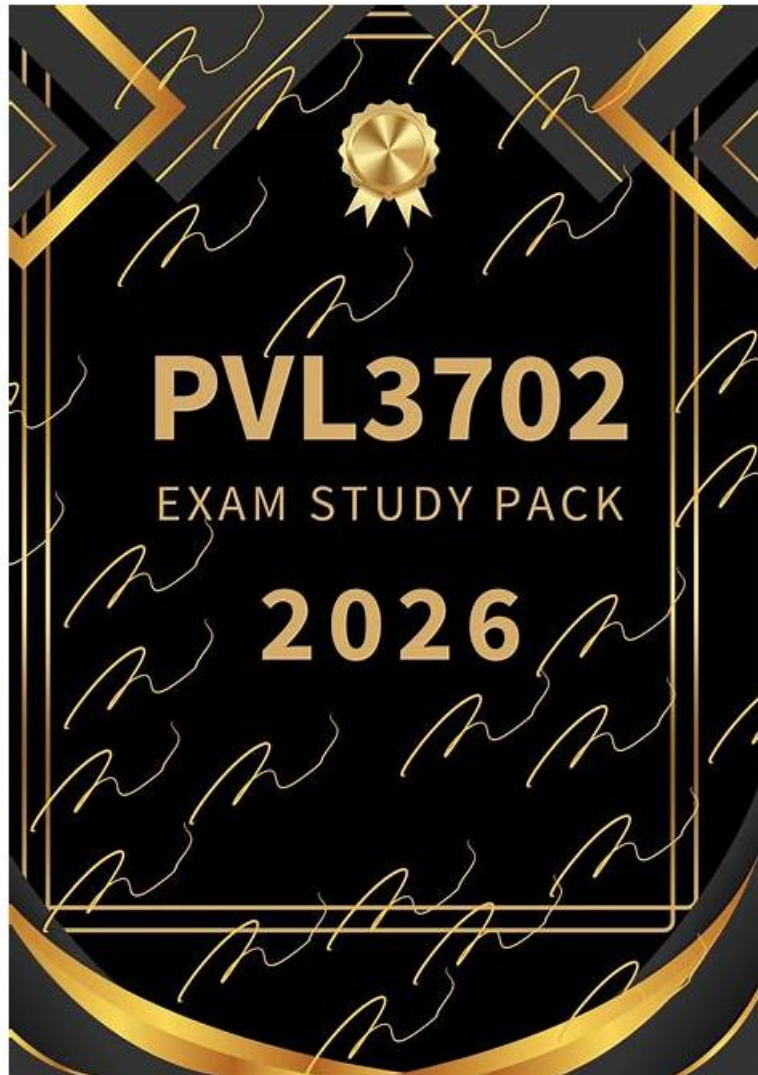


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Splunk IT Service Intelligence Certified Admin Sample Questions (Q71-Q76):

NEW QUESTION # 71

In Episode Review, what is the result of clicking an episode's Acknowledge button?

- A. Assign the current user as owner.
- B. Change status from New to In Progress and assign the current user as owner.
- C. Change status from New to Acknowledged.
- D. Change status from New to Acknowledged and assign the current user as owner.

Answer: D

Explanation:

When an episode warrants investigation, the analyst acknowledges the episode, which moves the status from New to In Progress.

Reference:

An episode represents a disruption of service operation causing impact to business operations. It is a deduplicated group of notable events occurring as part of a larger sequence, or an incident or period considered in isolation. In Episode Review, you can manage the episodes and their statuses using various actions. One of the actions is Acknowledge, which changes the status of an episode from New to Acknowledged and assigns the current user as the owner. This action indicates that someone is working on resolving the episode and prevents duplicate efforts from other users. Reference: Overview of Episode Review in ITSI, [Episode actions in Episode Review]

NEW QUESTION # 72

When changing a service template, which of the following will be added to linked services by default?

- A. New KPIs.
- B. Entity Rules.
- C. Health score.
- D. Thresholds.

Answer: A

Explanation:

C) New KPIs. This is true because when you add new KPIs to a service template, they will be automatically added to all the services that are linked to that template. This helps you keep your services consistent and up-to-date with the latest KPI definitions. The other options will not be added to linked services by default because:

A) Thresholds. This is not true because when you change thresholds in a service template, they will not affect the existing thresholds in the linked services. You need to manually apply the threshold changes to each linked service if you want them to inherit the new thresholds from the template.

B) Entity rules. This is not true because when you change entity rules in a service template, they will not affect the existing entity rules in the linked services. You need to manually apply the entity rule changes to each linked service if you want them to inherit the new entity rules from the template.

D) Health score. This is not true because when you change health score settings in a service template, they will not affect the existing health score settings in the linked services. You need to manually apply the health score changes to each linked service if you want them to inherit the new health score settings from the template.

NEW QUESTION # 73

Which of the following describes enabling smart mode for an aggregation policy?

- A. Edit the aggregation policy, enable smart mode, select fields to analyze, click "Save"
- B. Configure -> Policies -> Smart Mode -> Enable, select "fields", click "Save"
- C. Edit the notable event view, enable smart mode, select "fields", and click "Save"
- D. Enable grouping in Notable Event Review, select "Smart Mode", select "fields", and click "Save"

Answer: A

Explanation:

1. From the ITSI main menu, click Configuration > Notable Event Aggregation Policies.
2. Select a custom policy or the Default Policy.
3. Under Smart Mode grouping, enable Smart Mode.
4. Click Select fields. A dialog displays the fields found in your notable events from the last 24 hours.

Reference:

C is the correct answer because smart mode is a feature of aggregation policies that allows ITSI to automatically group notable events based on the fields that have the most impact on the event occurrence. You can enable smart mode for an aggregation policy by editing the policy, selecting the smart mode option, and choosing the fields to analyze. You can also specify a minimum number of events to trigger smart mode and a maximum number of groups to create. Reference: Configure smart mode for aggregation policies in ITSI

NEW QUESTION # 74

What is the minimum number of entities a KPI must be split by in order to use Entity Cohesion anomaly detection?

- A. 0
- B. 1
- C. 2
- D. 3

Answer: C

Explanation:

For Entity Cohesion anomaly detection in Splunk IT Service Intelligence (ITSI), the minimum number of entities a KPI must be split by is 2. Entity Cohesion as a method of anomaly detection focuses on identifying anomalies based on the deviation of an entity's behavior in comparison to other entities within the same group or cohort. By requiring a minimum of only two entities, ITSI allows for the comparison of entities to detect significant deviations in one entity's performance or behavior, which could indicate potential issues. This method leverages the idea that entities performing similar functions or within the same service should exhibit similar patterns of behavior, and significant deviations could be indicative of anomalies. The low minimum requirement of two entities ensures that this powerful anomaly detection feature can be utilized even in smaller environments.

NEW QUESTION # 75

Which of the following describes a way to delete multiple duplicate entities in ITSI?

- A. Via the entity lister page.
- B. Via a CSV upload.
- C. All of the above.
- D. Via a search using the | deleteentity command.

Answer: C

Explanation:

D is the correct answer because ITSI provides multiple ways to delete multiple duplicate entities. You can use a CSV upload to overwrite existing entities with new or updated information, or delete them by setting the action field to delete. You can also use the entity lister page to select multiple entities and delete them in bulk. Alternatively, you can use a search command called | deleteentity to delete entities that match certain criteria. Reference: Create and update entities using a CSV file in ITSI, Delete entities in bulk in ITSI, Delete entities using the | deleteentity command in ITSI

NEW QUESTION # 76

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