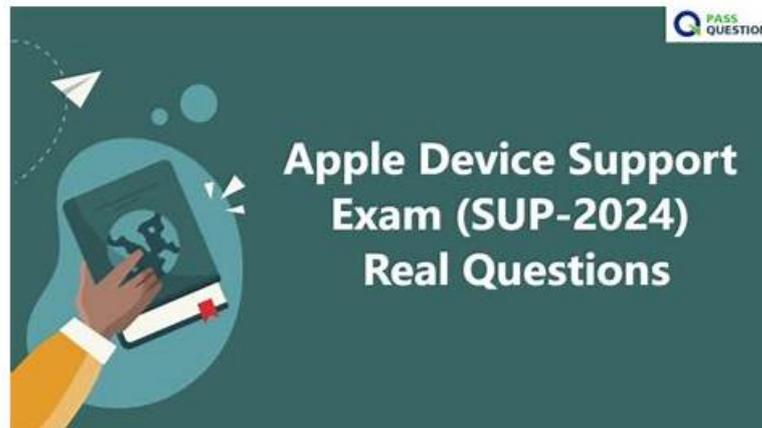


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Apple Apple-Device-Support Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Managing Device Networking: Connect iPhone, iPad, or Mac to a secure organization Wi-Fi network.
Topic 2	<ul style="list-style-type: none">iCloud and Continuity: This section of the exam covers describing iCloud and Continuity. It also covers defining the MDM manages Continuity settings and how to troubleshoot Continuity by using Wireless Diagnostics. It covers creating an iCloud backup for a managed iPhone or iPad.
Topic 3	<ul style="list-style-type: none">Troubleshooting Apple Devices: This section of the exam describes the console, disk utility, and describing activity monitor.
Topic 4	<ul style="list-style-type: none">Managing Storage: This section of the exam covers managing data storage on Mac systems and optimizing storage on iPhones or iPads.
Topic 5	<ul style="list-style-type: none">Mobile Device Management: This section of the exam covers describing the difference between a personal Apple ID and a Managed Apple ID.
Topic 6	<ul style="list-style-type: none">Managing Apple Device Security: This section covers recognizing the differences between kernel and system extensions, recognizing how Apple protects macOS from malware, and explaining Gatekeeper technology and runtime protection in macOS.
Topic 7	<ul style="list-style-type: none">Protecting Data: This section of the exam covers bypassing the code on a managed device that has Activation Lock turned on. It also covers storing and accessing credentials such as passkeys and managed devices.
Topic 8	<ul style="list-style-type: none">Describing Accessibility Features on Apple Devices: This section of the exam covers describing VoiceOver, Zoom, and Switch Control accessibility features.

Topic 9	<ul style="list-style-type: none"> Restoring, Reviving, or Recovering Mac Computers: This section of the exam covers restoring iPhone or iPad from the Finder backup or from Apple Configurator.
Topic 10	<ul style="list-style-type: none"> Installation and Setup: This section of the exam covers moving to a new iPhone, iPad, or Mac; it covers identifying whether a Setup Assistant screen on an iPhone, iPad, or Mac is skipped due to MDM. Moreover, it covers the installation and updating the iOS, iPadOS, or macOS systems.

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It is common in modern society that many people who are more knowledgeable and capable than others finally lost some good opportunities for development because they didn't obtain the Apple-Device-Support Certification. The prerequisite for obtaining the Apple-Device-Support certification is to pass the exam, but not everyone has the ability to pass it at one time. Because of not having appropriate review methods and review materials, or not grasping the rule of the questions, so many candidates eventually failed to pass even if they have devoted much effort.

Apple Device Support Exam Sample Questions (Q132-Q137):

NEW QUESTION # 132

Scenario

You're using Migration Assistant to transfer your account named "Andre" from your current MacBook Pro to your new iMac. The iMac is already configured with an account also named "Andre." What happens with Migration Assistant if the account names are the same on both Mac computers?

- A. The account on the new iMac is automatically updated with the contents of the old account.
- B. You need to manually rename your old account before proceeding with Migration Assistant.
- C. You're asked to either rename the old account or replace the one already on the iMac.
- D. On the new iMac, a new account is automatically created and named "Andre (1)."

Answer: C

Explanation:

When you use Migration Assistant to transfer content from one Mac to another Mac, and the account names are the same on both computers, you have two options: rename or replace. Rename means that the account on your old Mac will appear as an additional user on your new Mac, with a separate login and home folder.

Replace means that the account on your old Mac will replace the identically named account on your new Mac.

This option will overwrite any existing data on the new Mac account. You can choose the option that suits your needs best.

References: Transfer to a new Mac with Migration Assistant - Apple Support, Migration Assistant and User Names - Apple Community

NEW QUESTION # 133

What is the feature that allows you to share your screen in Facetime?

- A. Stage Manager
- B. Sidecar
- C. Shareplay
- D. Continuity Camera

Answer: C

NEW QUESTION # 134

A user connected their Mac to an airport lounge's Wi-Fi, but they dismissed the sign-in dialog. They can't use the internet. Which

steps should you tell them to complete so they can use the internet?

- A. Go to System Settings > Wi-Fi, click Details, then set "Private Wi-Fi address" to Fixed.
- B. Go to System Settings > Wi-Fi, click Details, then turn off "Limit IP address tracking".
- C. Ask the MDM administrator to provide a Wi-Fi profile for the airport lounge's Wi-Fi.
- D. Open captive.apple.com in a browser to bring up the dialog.

Answer: D

Explanation:

Dismissing a captive portal dialog (e.g., for public Wi-Fi) blocks internet access. Visiting captive.apple.com in a browser reopens the sign-in page.

* Option B: MDM isn't relevant for public Wi-Fi.

* Option C: IP tracking doesn't affect captive portals.

* Option D: Private Wi-Fi address doesn't fix this.

* Option A: Correct-standard fix. References: Apple Support - "Connect to Wi-Fi" (support.apple.com/HT202831).

NEW QUESTION # 135

Use this image to answer the question.



Which iPad model is compatible with Apple Pencil (2nd generation)?



- A.



- B.



Answer: A

NEW QUESTION # 136

A user migrated to their new iPhone using a Mac backup of their old iPhone. The user reports their Health and Activity data is missing. Why is the Health and Activity data missing?

- A. The user deselected Health and Activity data when they backed up their iPhone.
- **B. The user restored from an unencrypted backup.**
- C. The user deselected Health and Activity data when they restored their backup.
- D. Health and Activity data isn't backed up when backing up to a computer.

Answer: B

Explanation:

Health and Activity data on an iPhone is sensitive and tied to the Health app, which includes information like steps, workouts, and medical records. When backing up an iPhone to a Mac, this data is included only if the backup is encrypted. An encrypted backup, created using a password in Finder (macOS Catalina and later) or iTunes (older macOS versions), securely stores Health and Activity data alongside other sensitive information like saved passwords. If the user restored from an unencrypted backup, Health and Activity data would not be included, as unencrypted backups exclude this data by design for privacy reasons.

* Option A is incorrect because the backup process doesn't allow selective exclusion of Health and Activity data during creation; it's an all-or-nothing inclusion with encryption.

* Option B is incorrect because Health and Activity data is backed up to a computer if the backup is encrypted.

* Option D is incorrect because the restore process doesn't offer an option to deselect specific data types like Health and Activity; the backup either includes it (if encrypted) or doesn't (if unencrypted). This behavior is consistent across iOS versions, including iOS 18 in 2025. For official confirmation, refer to Apple's support article "What does iCloud back up?" (support.apple.com/HT207428) and "Back up iPhone using your Mac" (support.apple.com/HT201352), which note that Health data requires encryption.

NEW QUESTION # 137

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