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Operations Management Test 2

1. Additional floor space is required because machines are not very closely linked within a cell in a cellular layout.
a. **False**
b. True
2. A kaizen event is an approach for mistake-proofing processes, using automatic devices or methods to avoid simple human error.
a. True
b. **False**
3. Assignments of start and completion times to particular jobs, people, or equipment is called scheduling.
a. **True**
b. False
4. All value-added activities involved in designing, producing and delivering goods and services to customers are called Value stream.
a. **True**
b. False
5. A core philosophy of Six Sigma will result in:
a. Avoiding errors per million opportunities as a standard metric
b. Increasing non-value-added activities
c. **Achieving cycle time reduction**
d. Increasing variation in cash flow
6. _____ consists of a group of activities:
a. **Process**
b. Product life cycle
c. Activity
d. Arrow
7. Compared to product layouts, process layouts:
a. have less materials-handling costs.
b. provide less flexibility.
c. have high equipment utilization.
d. **require a lower investment in equipment**
8. Configurations of standard parts, subassemblies or services that can be selected by customers from a limited set are standard or make to stock goods and services.
a. False
b. **True**
9. Characterization of product growth, maturity and decline over time is Job shop processes.
a. **False**
b. True
10. In a two-resource sequencing problem, ____.

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WGU Operations Management (C215, VDC2) Sample Questions (Q55-Q60):

NEW QUESTION # 55

What is one advantage of a periodic review system?

- A. Items are handled individually.
- B. Less inventory is needed to protect against stockouts.
- C. Inventory balances are updated after every transaction.
- D. All items are reviewed during the same time interval.

Answer: D

Explanation:

A key advantage of a periodic review inventory system is that all items are reviewed at the same time interval.

In a periodic review system:

- * Inventory levels are checked at fixed intervals (e.g., weekly, monthly)
- * Orders are placed to raise inventory to a target level
- * Multiple items can be ordered together

This approach simplifies administration and reduces ordering costs, making it especially suitable for:

- * Retail environments
- * Low-value or slow-moving items
- * Situations where continuous monitoring is impractical

The other options describe continuous review systems:

- * Individual item handling
- * Real-time inventory updates
- * Lower safety stock requirements

Operations Management recognizes periodic review as a trade-off between control and simplicity. While it may require higher safety stock, it offers operational efficiency and cost savings in many contexts.

NEW QUESTION # 56

Which type of aggregate plan is preferable when a company produces custom or special purpose equipment, one-of-a-kind items, or highly perishable products?

- A. A modified sales and operations plan
- B. A hybrid aggregate plan
- C. A level aggregate plan
- D. A chase aggregate plan

Answer: D

Explanation:

Comprehensive and Detailed Explanation (#270 words):

A chase aggregate plan is preferable for environments with custom, one-of-a-kind, special-purpose, or highly perishable outputs because production is designed to "chase" (match) demand rather than build inventory.

In a level plan, the firm maintains a constant production rate and uses inventory/backorders to absorb demand fluctuation. That works best when products can be stored economically and demand variability can be buffered. For one-of-a-kind and highly perishable items, inventory is either impossible (custom items) or risky and costly (perishability, obsolescence). Therefore, the operationally sound strategy is to adjust capacity to align output with demand.

This links directly to aggregate planning's purpose: validating whether the system has sufficient capacity to meet expected requests and defining the most appropriate combination of resources. The document also highlights that one aggregate planning mechanism is to "produce reactively (react to demand) - requires flexibility." That is the core logic of a chase strategy.

A chase plan typically uses capacity levers like hiring/layoffs, subcontracting, flexible staffing, and overtime—chosen based on the duration and magnitude of demand changes. It prioritizes responsiveness and minimal inventory, which is essential when holding finished goods is undesirable or infeasible.

NEW QUESTION # 57

How do just-in-time (JIT) and lean systems add value?

- A. By reducing waste
- B. By improving lighting
- C. By enhancing responsibility
- D. By increasing simplicity

Answer: A

Explanation:

Just-in-time (JIT) and lean systems add value by reducing waste across all operational processes.

Lean Operations define value strictly from the customer's perspective. Any activity that does not add value to the product or service is considered waste (muda). JIT and lean systems systematically identify and eliminate this waste to improve efficiency, quality, and responsiveness.

Common types of waste targeted include:

- * Overproduction
- * Waiting time
- * Excess inventory
- * Unnecessary motion
- * Transportation
- * Defects and rework
- * Overprocessing

By reducing waste, organizations achieve:

- * Shorter lead times
- * Lower costs
- * Improved quality
- * Greater flexibility

Options such as improving lighting or enhancing responsibility may support efficiency indirectly but do not define the core value mechanism of JIT and lean systems. Increasing simplicity is a result of waste reduction, not the primary method.

Operations Management emphasizes waste elimination as the foundation of sustainable operational excellence, making option C the correct answer.

NEW QUESTION # 58

A company decides and makes plans to enter into a new market.

Which project life cycle phase does this strategy directly relate to?

- A. Execution
- B. Planning
- C. Conception
- D. Feasibility analysis

Answer: C

Explanation:

Entering a new market directly relates to the conception phase of the project life cycle.

At this stage, management identifies:

- * Strategic opportunities
- * Market gaps
- * Growth options
- * Alignment with organizational goals

Deciding to enter a new market represents the initial recognition of opportunity, which triggers project consideration.

Feasibility analysis occurs afterward to evaluate financial, technical, and operational viability. Planning and execution only begin once the project is approved.

Operations Management relies on clear conception decisions to ensure resources are committed only to strategically aligned initiatives.

NEW QUESTION # 59

What is the name of the model that has been created to examine the four different supply chain perspectives of reliability, flexibility,

expenses, and assets/utilization?

- A. SCOR (Supply Chain Operations Reference)
- B. RFEAU (Reliability Flexibility Expenses and Asset Utilization)
- C. SCM (Supply Chain Metrics)
- D. SCAM (Supply Chain Accreditation Model)

Answer: A

Explanation:

The SCOR (Supply Chain Operations Reference) model evaluates supply chains across four key dimensions: reliability, responsiveness/flexibility, cost, and asset utilization.

Developed by the Supply Chain Council, SCOR provides:

- * Standardized performance metrics
- * Best-practice process definitions
- * A common supply chain language

Operations Management uses SCOR to benchmark performance, identify gaps, and align supply chain strategy with business objectives.

The other options are not recognized industry models.

NEW QUESTION # 60

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