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ATLASSIAN Jira Cloud Administrator Sample Questions (Q75-Q80):

NEW QUESTION # 75

A user says she can see the Ready for Testing transition but cannot successfully execute it.



Why can't the user execute this transition?

- A. A Validator on the workflow transition requires the user to be in the Developer role.
- B. The status property of In Progress prevents the Developer role from executing the transition.
- C. The status property of Code Review prevents the Developer role from executing the transition.
- D. A Condition on the transition requires the user to be in the Developer role.

Answer: B

NEW QUESTION # 76

Users need to be able to select Browser Type when editing bugs in the DEV project. However, they cannot see the field. Identify three possible root causes. (Choose three.)

- A. Issue security scheme
- B. Project roles
- C. Custom field context
- D. Field configurations
- E. Project permissions

Answer: C,D,E

Explanation:

The issue is that users cannot see the Browser Type field when editing bugs in the DEV project, a company-managed project. This suggests a configuration issue preventing the field from being displayed or accessible.

The three possible root causes are field configurations (Option B), custom field context (Option C), and project permissions (Option D), as these can affect field visibility or editability.

* Explanation of the Correct Answers:

* Field configurations (Option B):

* Field configurations determine whether a field is required, optional, or hidden for specific issue types in a project. If the Browser Type field is marked as `hidden` in the field configuration for bugs in the DEV project, it will not appear on any screens (Create, Edit, View), preventing users from seeing or selecting it when editing bugs.

* Exact Extract from Documentation:

Configure field settings

Field configurations control field behavior (required, optional, hidden) for issue types in a project.

If a field is hidden:

* It does not appear on any screens, including Create, Edit, or View. To check:

* Go to Project settings > Fields.

* Review the field configuration for the issue type (e.g., Bug).

* Ensure the field (e.g., Browser Type) is not marked as `hidden`. Note: Hidden fields are completely removed from issue operations.

(Source: Atlassian Support Documentation, "Configure field settings")

* Why This Fits: If the Browser Type field is hidden in the field configuration for bugs, users will not see it when editing, making this a possible root cause.

* Custom field context (Option C):

* The custom field context defines which projects and issue types a custom field applies to. If the Browser Type field's context does not include the DEV project or the Bug issue type, the field will not be available for bugs in that project, causing it to be invisible during editing.

* Exact Extract from Documentation:

Manage custom field contexts

A custom field's context determines the projects and issue types where it is available.

If a field is not visible:

* Check the field's context in Settings > Issues > Custom fields.

* Ensure the context includes the project (e.g., DEV) and issue type (e.g., Bug). Note:

A misconfigured context can prevent a field from appearing in a project. (Source:

Atlassian Support Documentation, "Manage custom fields in Jira Cloud")

* Why This Fits: If the Browser Type field's context excludes the DEV project or Bug issue type, it will not be available, making this a possible root cause.

* Project permissions (Option D):

* The Edit Issues permission in the project's permission scheme determines whether users can edit issues, including fields like Browser Type. If users lack this permission for bugs in the DEV project, they will not be able to edit the field, which could manifest as the field being invisible or non-editable during editing attempts.

* Exact Extract from Documentation:

Manage permissions in Jira Cloud

The Edit Issues permission allows users to modify issue fields, including custom fields.

If users cannot edit a field:

* Check Project settings > Permissions.

* Ensure the user, group, or role has the Edit Issues permission. Note: Lack of edit permission can prevent users from seeing or interacting with editable fields. (Source:

Atlassian Support Documentation, "Manage permissions in Jira Cloud")

* Why This Fits: If users lack the Edit Issues permission, they may not be able to edit or see the Browser Type field as editable, making this a possible root cause.

* Why Other Options Are Incorrect:

* Project roles (Option A):

* Project roles are used in permission schemes or other configurations to grant permissions (e.g., Edit Issues). While a role could be part of the permission scheme affecting Edit Issues, the root cause is the permission itself (Option D), not the role. Roles do not directly control field visibility.

* Extract from Documentation:

Project roles are used to assign permissions, not to control field visibility directly. Check permissions like Edit Issues for editability issues.

(Source: Atlassian Support Documentation, "Manage project roles")

* Issue security scheme (Option E):

* An issue security scheme restricts which issues a user can view based on security levels. If users can see the bug issues but not the Browser Type field, the issue is not about issue visibility but field visibility or editability, so the security scheme is not a root cause.

* Extract from Documentation:

Issue security schemes control which issues are visible, not which fields within an issue are displayed.

(Source: Atlassian Support Documentation, "Configure issue security schemes")

* Additional Notes:

* To troubleshoot:

* Check Project settings > Fields to ensure Browser Type is not hidden in the field configuration for bugs.

* Verify the field's context in Settings > Issues > Custom fields includes the DEV project and Bug issue type.

* Confirm users have the Edit Issues permission in Project settings > Permissions.

* Other potential causes (not listed) include the field not being on the Edit screen (screen configuration) or being hidden in the issue layout, but these are covered by field configurations and permissions broadly.

* Resolving these issues may require Jira administrator (for field configurations, contexts) or project admin (for permissions) privileges.

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Atlassian Support Documentation: Configure field settings

Atlassian Support Documentation: Manage custom fields in Jira Cloud

Atlassian Support Documentation: Manage permissions in Jira Cloud

Atlassian Support Documentation: Manage project roles

Atlassian Support Documentation: Configure issue security schemes

NEW QUESTION # 77

Gary is no longer receiving notifications when his colleagues modify issues that he is watching. You already verified that watchers should be notified. Which personal setting did Gary update?

- A. Notifications for relevant issues
- B. Email notifications format
- C. You make changes to the issue
- D. Watch your issues

Answer: A

Explanation:

The scenario indicates that Gary is no longer receiving notifications for issues he is watching, despite the notification scheme being correctly configured to notify watchers. This suggests that Gary has modified a personal setting that controls whether he receives notifications for watched issues. Based on Jira Software Cloud documentation, the relevant personal setting is "Notifications for relevant issues" (Option D).

Explanation of the Correct Answer (Option D):

In Jira Cloud, users can control their notification preferences through their personal settings in the user profile. The setting "Notifications for relevant issues" determines whether a user receives email notifications for events they are associated with, such as being a watcher of an issue.

If Gary disabled this setting (i.e., turned off notifications for relevant issues), he would stop receiving notifications for issues he is watching, even if the project's notification scheme is configured to notify watchers.

Exact Extract from Documentation:

Manage your Jira notification emails

You can choose whether you want to receive email notifications about activity in your Jira products. For example, you can choose to receive emails when you're added as a watcher to an issue, or when an issue you're working on is updated.

To manage your notification preferences:

From your Jira site, select your profile picture in the top right and select Personal settings.

Under Email notifications, select whether you'd like to receive notifications for relevant issue activity.

On: Receive emails for issue activity you're associated with, like when you're a watcher, assignee, or reporter.

Off: Don't receive emails for issue activity, even if you're associated with the issue.

Note: This setting doesn't affect emails about your account, like password resets. To manage those, update your Atlassian account preferences.

(Source: Atlassian Support Documentation, "Manage your Jira notification emails") Why This Fits: The documentation explicitly states that turning off the "Notifications for relevant issues" setting prevents a user from receiving emails for issue activity they are associated with, including as a watcher. Since Gary is no longer receiving notifications for watched issues, this is the most likely setting he updated.

Why Other Options Are Incorrect:

Watch your issues (Option A):

This option refers to a setting that automatically adds a user as a watcher to issues they create or are assigned to. However, the question states that Gary is already watching the issues (since he was receiving notifications previously), so this setting is not relevant. Disabling this setting would only prevent Gary from being automatically added as a watcher to new issues, not stop notifications for issues he is already watching.

Extract from Documentation:

Watching issues

You can watch an issue to receive email notifications whenever it's updated. By default, you may automatically watch issues you create or are assigned to, depending on your notification settings.

To change your auto-watch settings:

Select your profile picture and then select Settings.

Under Jira settings, select whether to automatically watch issues you create or are assigned to.

(Source: Atlassian Support Documentation, "Watch issues and manage your watchlist") You make changes to the issue (Option B): This option is not a standard personal setting in Jira Cloud. There is no user-level setting that specifically toggles notifications based on whether the user themselves makes changes to an issue. Notifications are controlled by the notification scheme and the user's email notification preferences, not by a setting tied to the user's own changes.

Email notifications format (Option C):

This setting allows users to choose the format of email notifications (e.g., HTML or text). Changing this setting affects how notifications are displayed, not whether they are sent. Therefore, it would not cause Gary to stop receiving notifications entirely.

Extract from Documentation:

Email format

You can choose whether notifications are sent in HTML or text format. This is managed in your Atlassian account settings, under

email preferences.

(Source: Atlassian Support Documentation, "Manage your Atlassian account") Additional Notes:

The question specifies that the notification scheme is correctly configured to notify watchers, so the issue lies with Gary's personal settings, not the project or system configuration.

The "Notifications for relevant issues" setting is a global toggle that affects all notifications for issue activity a user is associated with, making it the most direct cause of Gary's issue.

References:

Atlassian Support Documentation: Manage your Jira notification emails

Atlassian Support Documentation: Watch issues and manage your watchlist Atlassian Support Documentation: Manage your Atlassian account

NEW QUESTION # 78

You are the project administrator in a team-managed project and a company-managed project. You have no other administrative privileges. Identify the action you definitely cannot perform in a company-managed project.

- A. Manage notifications and recipients.
- B. Manage project access.
- **C. Restrict who can use workflow transitions.**
- D. Create automation rules.
- E. Restrict who can see certain issues.

Answer: C

Explanation:

As a project administrator in a company-managed project with no other administrative privileges (e.g., Jira admin or system admin), your permissions are limited to specific project-level settings defined by the permission scheme and other configurations. The action you definitely cannot perform in a company-managed project is restrict who can use workflow transitions (Option B), as this requires editing the workflow, which is a Jira admin privilege.

* Explanation of the Correct Answer (Option B):

* Restricting who can use workflow transitions involves adding conditions to transitions in a workflow (e.g., restricting a transition to specific users, roles, or groups). In company-managed projects, workflows are managed at the system level, and editing them requires Jira admin permissions. Project admins cannot modify workflows or their conditions.

* Exact Extract from Documentation:

Edit workflows in company-managed projects

Workflows define the statuses and transitions for issues in a project. To edit a workflow (e.g., add conditions, validators, or post functions):

* Go to Settings > Issues > Workflows.

* Select the workflow and make changes. Note: Only Jira administrators can edit workflows.

Project administrators can view the workflow in Project settings > Workflows but cannot modify it. To restrict transitions, add conditions like "Only users in a specific role" or

"Only the assignee." (Source: Atlassian Support Documentation, "Configure advanced work item workflows")

* Why This Fits: As a project admin in a company-managed project, you lack the permission to edit workflows, including adding conditions to restrict who can use transitions. This makes Option B the action you definitely cannot perform.

* Why Other Options Are Incorrect:

* Restrict who can see certain issues (Option A):

* Project admins in company-managed projects can restrict who can see issues by configuring issue security levels (if an issue security scheme is assigned to the project). They can manage security levels in Project settings > Issue security and assign users, roles, or groups to specific levels.

* Extract from Documentation:

Configure issue security

Issue security levels restrict who can view issues. Project administrators can manage security levels in Project settings > Issue security, provided an issue security scheme is assigned to the project.

(Source: Atlassian Support Documentation, "Configure issue security schemes")

* Manage project access (Option C):

* Project admins can manage project access by adding or removing users, groups, or roles in Project settings > People. This controls who has access to the project based on the permission scheme's Browse Projects permission.

* Extract from Documentation:

Manage project access

Project administrators can add or remove users, groups, or roles in Project settings > People to control project access, as defined by the permission scheme.

(Source: Atlassian Support Documentation, "Manage project permissions")

* Manage notifications and recipients (Option D):

* Project admins can manage notifications by configuring the notification scheme in Project settings > Notifications (if permitted by the permission scheme). They can add or remove recipients for events, such as users, roles, or groups.

* Extract from Documentation:

Configure notifications

Project administrators can edit the notification scheme in Project settings > Notifications to define who receives notifications for specific events, provided they have the Administer Projects permission.

(Source: Atlassian Support Documentation, "Configure notification schemes")

* Create automation rules (Option E):

* Project admins can create project-level automation rules in company-managed projects using Project settings > Automation. These rules are limited to the project and do not require Jira admin permissions.

* Extract from Documentation:

Create automation rules

Project administrators can create automation rules in Project settings > Automation to automate tasks within their project. Global automation rules require Jira admin permissions, but project-level rules do not.

(Source: Atlassian Support Documentation, "Automate your Jira Cloud instance")

* Additional Notes:

* In team-managed projects, project admins have broader control, including the ability to configure workflows and restrict transitions, as workflows are project-specific. However, the question specifies a company-managed project, where workflow management is restricted to Jira admins.

* The Administer Projects permission (granted to project admins) allows managing most project settings, but workflow editing is a system-level task requiring higher privileges.

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Atlassian Support Documentation: Configure advanced work item workflows

Atlassian Support Documentation: Configure issue security schemes

Atlassian Support Documentation: Manage project permissions

Atlassian Support Documentation: Configure notification schemes

Atlassian Support Documentation: Automate your Jira Cloud instance

NEW QUESTION # 79

A medical clinic has decided to use Jira. Their project will allow patients to file medical complaints.

The requirements for the project are as follows:

- Members of the group (jira-patients) must be able to see only their own complaints.

- Members of the group (medical-board) must be able to see all complaints.

Based only on these two requirements, which two configurations used together will satisfy them?

(Choose two.)

- A. Implement an issue security scheme with two levels: (#1) Reporter and (#2) Group (medical-board).
- B. In the permission scheme, add Group (jira-patients) and Group (medical-board) to Browse Projects and Create Issues permissions.
- C. Implement an issue security scheme with one level: Reporter and Group (medical-board).
- D. In the permission scheme, add Reporter and Group (anonymous) to Browse Projects and Create Issues.
- E. Implement an issue security scheme with three levels: (#1) Group (jira-patients), (#2) Reporter, and (#3) Group (medical-board).

Answer: A,B

NEW QUESTION # 80

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