

# Web-Based EXIN ITILFND\_V4 Practice Exam - Get Familiar With Real Exam Environment



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The ITIL 4 Foundation exam is intended for professionals working in IT service management, including IT leaders, IT support staff, IT project managers, and IT consultants. ITILFND\_V4 exam is ideal for those seeking to enhance their knowledge and skills in IT service management and demonstrate their proficiency in ITIL 4 best practices. Upon passing the exam, professionals can become certified ITIL 4 Foundation practitioners and improve their career prospects in IT service management.

The ITIL 4 Foundation Exam is intended for individuals who are new to ITIL or have some experience in IT service management. It is also suitable for professionals who want to refresh their knowledge of the ITIL framework. ITILFND\_V4 Exam covers the key concepts of ITIL 4, including the service value system, the four dimensions of service management, and the ITIL service value chain. ITILFND\_V4 exam consists of 40 multiple-choice questions and has a duration of 60 minutes.

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EXIN ITILFNDv4 (ITIL 4 Foundation) Exam is an essential certification for IT professionals who want to improve their knowledge and skills in ITSM. ITIL 4 Foundation certification provides a comprehensive understanding of the ITIL framework, its concepts, and principles. The ITIL 4 Foundation certification also helps professionals align business objectives with ITSM practices and improve their employability in the IT industry.

## EXIN ITIL 4 Foundation Sample Questions (Q352-Q357):

### NEW QUESTION # 352

Which of the following statements is included in the 'improve' value chain activity's purpose?

- A. Ensure a shared understanding of the improvement direction for services across the organization
- B. Ensure continual engagement and good relationships with all stakeholders

- C. Ensure services continually meet expectations for quality, costs, and time to market
- **D. Ensure the continual improvement of practices across all value chain activities**

**Answer: D**

#### **NEW QUESTION # 353**

Which is described by the 'organizations and people' dimension of service management?

- A. Inputs and outputs
- **B. Communication and collaboration**
- C. Contracts and agreements
- D. Workflows and controls

**Answer: B**

#### **NEW QUESTION # 354**

Which statement about change authorities is CORRECT?

- A. Change authorities are only required for authorizing emergency changes
- B. Change authorities are assigned when each change is deployed
- **C. Change authorities are assigned for each type of change and change model**
- D. Change authorities are only required for authorizing normal changes

**Answer: C**

#### **NEW QUESTION # 355**

What should be done to determine the appropriate metrics for measuring a new service?

- A. Asking customers to provide numerical targets that meet their needs
- B. Measuring the performance over the first six months, and basing a solution on the results
- **C. Using operational data to provide detailed service reports**
- D. Asking customers open questions to establish their requirements

**Answer: C**

#### **NEW QUESTION # 356**

Which practice is MOST likely to benefit from the use of chatbots?

- A. Change enablement
- B. Continual improvement
- **C. Service desk**
- D. Service level management

**Answer: C**

#### **NEW QUESTION # 357**

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