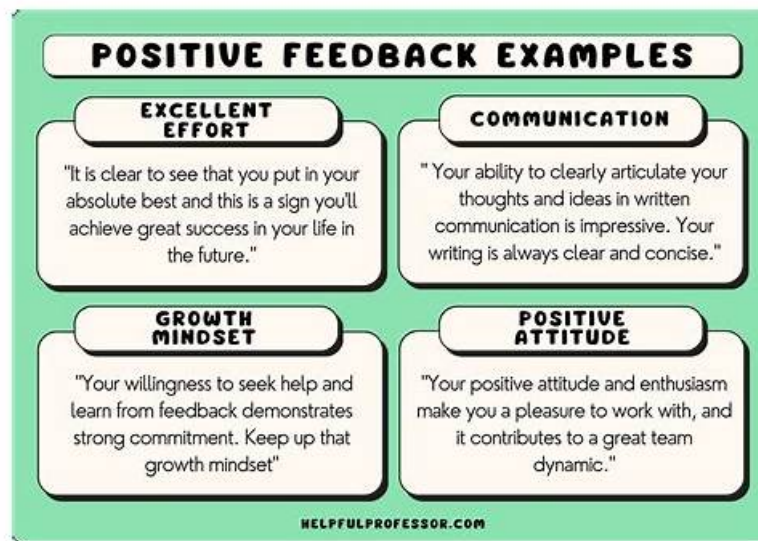


# High-quality Process-Automation Positive Feedback & Useful Advanced Process-Automation Testing Engine Ensure You a High Passing Rate



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Salesforce Process-Automation (Salesforce Process Automation Accredited Professional) Exam is a certification program offered by Salesforce. It is intended for professionals who want to demonstrate their expertise in designing, building, and implementing process automation solutions using Salesforce. Salesforce Process Automation Accredited Professional certification exam tests the candidate's knowledge of Salesforce automation tools such as Workflows, Process Builder, and Flows, and how they can be leveraged to streamline business processes, increase productivity, and improve customer experience.

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## Salesforce Process Automation Accredited Professional Sample Questions (Q136-Q141):

### NEW QUESTION # 136

Which global variable contains the record's values immediately before the flow users run?

- A. \$RIORVALUE Formula Field
- B. \$Record
- C. \$Record\_\_Prior
- D. \$Flow

**Answer: C**

Explanation:

In Salesforce Flows, the global variable that contains the record's values immediately before the flow runs is \$Record\_\_Prior. This variable is particularly useful in record-triggered flows, where you may need to compare the current state of a record with its previous state to determine what action to take. Reference: Salesforce Help - Use PriorValue in Record-Triggered Flows

#### NEW QUESTION # 137

An Administrator needs to notify the CEO via email requesting sign-off anytime an opportunity's discount reaches higher than 40% leave comments. Which tool should the Administrator use to accomplish this?

- A. Apex Trigger
- B. Process Builder
- C. Flow Builder
- D. Approvals

**Answer: D**

#### NEW QUESTION # 138

An administrator wants to see which Flows currently have paused interviews or scheduled action. Where should the administrator go to ....?

- A. In Setup, go to process Automation and select Paused Flow interviews.
- B. In Setup, go to Process Automation and select Automation Home.
- C. In Setup, type 'Queue' in the quick search menu and select 'Queue'
- D. In Setup, go to Flows and select the Recently Viewed List View.

**Answer: A**

Explanation:

To view Flows with paused interviews or scheduled actions, an administrator should navigate to Process Automation in Setup and select Paused Flow Interviews. This section provides a list of all flow interviews that are currently paused, allowing administrators to manage and monitor these interviews effectively. Reference: Salesforce Help - Manage Paused and Waiting Flow Interviews

#### NEW QUESTION # 139

In which two ways does Salesforce Flow for Service help customer service agents?

- A. It helps an experienced agent show a new agent what to do.
- B. It shows a checklist that agents can print.
- C. It uses flows and quick actions to walk agents through customer engagement.
- D. It allows an agent to open a record and seamlessly resume a customer conversation.

**Answer: C,D**

#### NEW QUESTION # 140

Which two business processes can be automated using an approval process?

- A. Change the value in a date field to TODAY() when the Account Owner changes the 'Customer Type' field from "prospect" to "customer."
- B. Change the address on all child Contact records when the address on the parent Account record is updated.
- C. Create an interview record when a candidate has been selected in a recruiting process.

- Answer: C,D**

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