1z0-1196-25시험대비덤프문제 & 1z0-1196-25최신업데이트시험덤프문제

BONUS!!! Pass4Test 1z0-1196-25 시험 문제집 전체 버전을 무료로 다운로드하세요: https://drive.google.com/open?id=1DKg6cu7hdByr1uC1Xq3_JWZo6IJEmywl

Pass4Test에서 출시한 Oracle인증 1z0-1196-25덤프는 실제시험문제 커버율이 높아 시험패스율이 가장 높습니다. Oracle인증 1z0-1196-25시험을 통과하여 자격증을 취득하면 여러방면에서 도움이 됩니다. Pass4Test에서 출시한 Oracle인증 1z0-1196-25덤프를 구매하여Oracle인증 1z0-1196-25시험을 완벽하게 준비하지 않으실래요? Pass4Test의 실력을 증명해드릴게요.

Pass4Test에서 제공해드리는 IT인증시험대비 덤프를 사용해보신적이 있으신지요? 만약에 다른 과목을 사용해보신 분이라면 Oracle 1z0-1196-25덤프도 바로 구매할것입니다. 첫번째 구매에서 패스하셨다면 덤프에 신뢰가 있을것이고 불합격받으셨다하더라도 바로 환불해드리는 약속을 지켜드렸기때문입니다. 처음으로 저희 사이트에 오신 분이라면Oracle 1z0-1196-25덤프로 첫구매에 도전해보지 않으실래요? 저희 덤프로 쉬운 자격증 취득이 가능할것입니다.

>> 1z0-1196-25시험대비 덤프문제 <<

1z0-1196-25최신 업데이트 시험덤프문제, 1z0-1196-25최신 인증시험 기출문제

Pass4Test에는 IT인증시험의 최신Oracle 1z0-1196-25학습가이드가 있습니다. Pass4Test 는 여러분들이Oracle 1z0-1196-25시험에서 패스하도록 도와드립니다. Oracle 1z0-1196-25시험준비시간이 충분하지 않은 분은 덤프로 철저한 시험대비해보세요. 문제도 많지 않고 깔끔하게 문제와 답만으로 되어있어 가장 빠른 시간내에Oracle 1z0-1196-25시험합격할수 있습니다.

Oracle 1z0-1196-25 시험요강:

주제	소개
주제 1	• Configuring Rates: This section of the exam measures the skills of a Rate Designer and covers the structure of rate schedules, including the setup of charges and configuration of rules that influence billing results. It ensures understanding of how each rate component impacts the final bill.
주제 2	• Understanding Financial Transactions: This section of the exam measures the skills of a Billing Analyst and covers how customer balances are calculated and maintained through service agreements and financial transactions. It includes how different transactions are generated and verified to ensure financial accuracy.
주제 3	• Starting and Stopping Service: This section of the exam measures the skills of a Customer Service Representative and covers the process of initiating and terminating service agreements. It explores how the system manages service transitions and supports customer service flows through guided interactions and system actions.
주제 4	• Initiating and Managing Service Orders and Field Activities: This section of the exam measures the skills of a Field Operations Coordinator and covers the full process of handling orchestrated service orders and field activities, from creation to completion. It focuses on extending configurations to support various customer-related field operations.
주제 5	• Maintaining Customer Information: This section of the exam measures the skills of a Functional Consultant and covers how to manage customer records, particularly their demographic and geographic data. It also includes how service points are linked with devices, how installation details are tracked, how customers set notification preferences, and how service agreements and usage subscriptions are used in billing.
주제 6	• Maintaining Device Information: This section of the exam measures the skills of a Device Management Specialist and covers the structure and function of measuring components and their connection to devices. It includes configuring device and measuring component types and managing them through their lifecycle.
주제 7	• Searching and Viewing Customer and Device Related Information: This section of the exam measures the skills of a Customer Service Representative and covers how to navigate the application screens, use advanced search features, and configure portals so users can access specific customer or device-related data efficiently.
주제 8	• Understanding Credit and Collections Capabilities: This section of the exam measures the skills of a Collections Officer and covers how the system uses automated processes to prompt debt recovery. It explains key concepts such as payment arrangements and pay plans, which help manage overdue balances.
주제 9	• Understanding Adjustment: This section of the exam measures the skills of a Billing Analyst and covers how different types of adjustments work, the control mechanisms they use, and how they impact account balances. It includes the different methods for initiating and applying adjustments within the system.
주제 10	• Describing the Customer to Meter Product: This section of the exam measures the skills of a Functional Consultant and covers the overall scope of the Customer to Meter product, including its core purpose and how it operates across different utility functions. It also evaluates understanding of how various components share transactional functions and how shared objects are managed across the system.

최신 Oracle Cloud 1z0-1196-25 무료샘플문제 (Q14-Q19):

질문 # 14
What determines an account's balance?

- A. The sum of all the financial transactions linked directly to the account
- B. The logic defined in a plug-in spot on Installation Options
- C. The sum of all the financial transactions linked directly to the service agreements related to the account
- D. The sum of all the balances recorded in the "Balance Due" field on each service agreement related to the account
- E. The amount recorded in the "Balance Due" field on an account

정답：C

설명：
Comprehensive and Detailed Explanation From Exact Extract:
In Oracle Utilities Customer to Meter, anaccount's balancerepresents the total amount owed or credited for all services associated with the account. The Oracle Utilities Customer to Meter Billing Guide explicitly states that the account's balance is determined bythe sum of all the financial transactions linked directly to the service agreements related to the account. Financial transactions, such as bill segments, payments, and adjustments, are recorded against specific service agreements, which are in turn linked to the account. The account's balance is the aggregate of these transactions, reflecting the net financial position.
This approach ensures that the balance accurately captures all charges, payments, and adjustments associated with the account's service agreements. For example, if an account has two service agreements-one for electricity and one for water-each with its own bill segments and payments, the account's balance is the sum of the financial transactions (e.g., charges minus payments) for both agreements.
The other options are incorrect for the following reasons:
Option B: The logic defined in a plug-in spot on Installation Optionsmay influence how transactions are processed, but it does not directly determine the account's balance.
Option C: The amount recorded in the "Balance Due" field on an accountis a display field that reflects the calculated balance, not the source of the balance determination.
Option D: The sum of all the financial transactions linked directly to the accountis incorrect because financial transactions are linked to service agreements, not directly to the account.
Option E: The sum of all the balances recorded in the "Balance Due" field on each service agreementis misleading, as service agreements do not maintain a separate "Balance Due" field; the balance is calculated at the account level based on transactions.
Practical Example:Consider an account with a service agreement for electricity, which has a bill segment of
$100 and a payment of $80. The financial transactions for this service agreement total $20 ($100 - $80). If the account has no other service agreements, the account's balance is $20, calculated by summing the financial transactions linked to the service agreement.
The Oracle Utilities Customer to Meter Implementation Guide emphasizes that this structure allows for accurate financial tracking, as all transactions are tied to service agreements, which roll up to the account level for billing and reporting purposes.
Reference:
Oracle Utilities Customer to Meter Billing Guide, Section: Account Balance Calculation Oracle Utilities Customer to Meter Implementation Guide, Chapter: Financial Transactions and Account Management

질문 # 15
As part of processing an enable service orchestrator, the algorithm D1-CNSPINSDV (Connect SP and/or Install Device) may determine if a specific activity needs to be created or an action to take place based on the state of the service point. Based on the state of the service point, what can this algorithm directly do?

- A. Create install event
- B. Create smart meter command
- C. Update status of service point
- D. Create device and install event

정답：A

설명：
Comprehensive and Detailed Explanation From Exact Extract:
In Oracle Utilities Customer to Meter, theenable service orchestratormanages the process of initiating or enabling utility services, often involving field activities like connecting service points or installing devices.
The algorithmD1-CNSPINSDV (Connect SP and/or Install Device)is a system-provided algorithm that evaluates the state of aservice point(e.g., disconnected, inactive, active) to determine necessary actions. The Oracle Utilities Customer to Meter Configuration Guide specifies that this algorithm can directlycreate an install eventbased on the service point's state.
Aninstall eventis a record that documents the installation of a device (e.g., a meter) at a service point, including details like the installation date and device configuration. The D1-CNSPINSDV algorithm assesses whether the service point requires a device installation (e.g., if no device is currently installed) and triggers the creation of an install event to initiate the necessary field activity. This ensures that the service point is properly equipped to deliver and measure services.

The Oracle Utilities Customer to Meter Implementation Guide further explains that the algorithm is designed to automate service enablement by generating install events when the service point's state indicates a need for device installation, streamlining the process and reducing manual intervention.
The other options are incorrect for the following reasons:
Option B: Update status of service point.The algorithm does not directly update the service point's status; status changes are typically handled by other processes or algorithms after the install event is processed.
Option C: Create device and install event.The algorithm creates an install event but does not create the device itself; devices are pre-defined in the system.
Option D: Create smart meter command.The algorithm does not create smart meter commands, which are specific to advanced metering infrastructure (AMI) interactions and handled by other components.
Practical Example:A customer requests new electric service at a premise with an inactive service point and no installed meter. The D1-CNSPINSDV algorithm detects the service point's state and creates an install event, prompting a field activity to install a meter. Once the meter is installed, the install event updates the service point's configuration, enabling service activation.
The Oracle Utilities Customer to Meter User Guide highlights that the D1-CNSPINSDV algorithm is a key component of service enablement, ensuring that field activities are triggered efficiently based on service point conditions.
Reference:
Oracle Utilities Customer to Meter Configuration Guide, Section: Enable Service Orchestrator and D1- CNSPINSDV Algorithm
Oracle Utilities Customer to Meter Implementation Guide, Chapter: Service Orders and Field Activities Oracle Utilities Customer to Meter User Guide, Section: Service Point Management

질문 # 16
Where can a business user configure what zones are to be displayed for them in Control Central/Customer 360?

- A. User - Portal Preferences tab
- B. User - Main tab
- C. Portal - Zone tab
- D. Zone - Portal tab

정답： A

설명:
Comprehensive and Detailed Explanation From Exact Extract:
In Oracle Utilities Customer to Meter,Control Central(also referred to as Customer 360) is a centralized dashboard that displays customer and device-related information in configurablezones(e.g., account summary, service points, billing history). The Oracle Utilities Customer to Meter Configuration Guide specifies that a business user can configure which zones are displayed in Control Central via theUser - Portal Preferences tab. This tab allows users to personalize their view by selecting, arranging, or hiding zones based on their role and preferences, enhancing productivity and usability.
TheUser - Portal Preferences tabprovides a user-specific configuration interface where individuals can customize the layout and content of portals like Control Central. For example, a customer service representative might choose to display zones for account details, recent bills, and service points, while hiding zones for technical device data that are less relevant to their tasks.
The Oracle Utilities Customer to Meter User Guide further explains that this personalization is stored at the user level, ensuring that each user's Control Central view is tailored to their needs without affecting other users. This is particularly valuable in utilities with diverse roles, where different users require access to different types of information.
The other options are incorrect:
Option B: Portal - Zone tab.This is incorrect, as the Portal - Zone tab is used to define the zones available in a portal, not to configure user-specific displays.
Option C: Zone - Portal tab.This is incorrect, as it reverses the relationship; zones are linked to portals, but this is a system-level configuration, not user-specific.
Option D: User - Main tab.This is incorrect, as the User - Main tab contains general user information (e.g., name, role) but does not manage portal preferences.
Practical Example:A billing specialist configures their Control Central view in the User - Portal Preferences tab to display zones for "Account Balance," "Recent Payments," and "Bill History," while hiding the "Device Technical Details" zone. This customized view allows the specialist to quickly access billing-related information when assisting customers, improving response times.
The Oracle Utilities Customer to Meter Implementation Guide underscores that user-configurable zones in Control Central enhance the system's usability, enabling utilities to support diverse workflows while maintaining a consistent data access framework.
Reference:
Oracle Utilities Customer to Meter Configuration Guide, Section: User Portal Preferences Configuration Oracle Utilities Customer to Meter User Guide, Section: Customizing Control Central Oracle Utilities Customer to Meter Implementation Guide, Chapter: User Interface Customization

질문 # 17
An implementation can use agent-assisted process flows for processing start/stop/transfer service requests.
Which life-cycle state on a parent Customer Service Request business object should be used to process any prerequisites to starting service for processing start or transfer service requests?

- A. Start Service Processing
- B. Waiting for Additional Actions
- C. Waiting for Completion
- D. Pending
- E. Start Service Set Up

정답：B

설명:
Comprehensive and Detailed Explanation From Exact Extract:
In Oracle Utilities Customer to Meter,agent-assisted process flowsfor start, stop, or transfer service requests rely on theCustomer Service Request (CSR)business object to manage the lifecycle of the request. The Oracle Utilities Customer to Meter Configuration Guide specifies that theWaiting for Additional Actionslife- cycle state on a parent CSR is used to process any prerequisites to starting service for start or transfer service requests. This state indicates that the CSR is awaiting the completion of prerequisite tasks, such as field activities (e.g., meter installation), customer information updates, or verification of payment arrangements, before proceeding to activate the service.
TheWaiting for Additional Actionsstate is designed to pause the process flow, allowing the system or user to complete necessary actions while keeping the CSR active. Once all prerequisites are met (e.g., a field technician confirms meterinstallation), the CSR transitions to the next state, such as service activation. This ensures that all required conditions are fulfilled before service is started or transferred, preventing errors or incomplete setups.
The other options are incorrect for the following reasons:
Option A: Start Service Processingis not a standard life-cycle state in the CSR business object and does not apply.
Option C: Waiting for Completiontypically indicates that the CSR is in its final stages, awaiting finalization, not processing prerequisites.
Option D: Pendingis an initial state where the CSR is created but not yet actively processing prerequisites.
Option E: Start Service Set Upis not a defined state in the CSR lifecycle.
Practical Example:A customer requests to start electric service at a new premise. The parent CSR enters the Waiting for Additional Actionsstate while the system initiates a field activity to install a meter and a child CSR to verify the customer's credit history. Once the meter is installed and the credit check is complete, the CSR moves to the next state to activate the service agreement, ensuring all prerequisites are met.
The Oracle Utilities Customer to Meter Implementation Guide emphasizes that theWaiting for Additional Actionsstate is critical for coordinating complex service requests, as it allows the system to track and manage multiple dependencies, ensuring a smooth service initiation process.
Reference:
Oracle Utilities Customer to Meter Configuration Guide, Section: Customer Service Request Lifecycle Oracle Utilities Customer to Meter Implementation Guide, Chapter: Service Request Processing Oracle Utilities Customer to Meter User Guide, Section: Service Start and Transfer Workflows

질문 # 18
A business user can use agent-assisted process flows for processing start/stop/transfer service requests. What can create and/or update applicable customer-related records when using this approach?

- A. Parent Customer Service Request
- B. Child Customer Service Requests
- C. Process Flow
- D. Child Service Tasks
- E. Parent Service Task

정답：B

설명:
Comprehensive and Detailed Explanation From Exact Extract:
In Oracle Utilities Customer to Meter,agent-assisted process flowsare used to streamline the processing of start, stop, or transfer service requests, allowing business users to manage customer interactions efficiently.

The Oracle Utilities Customer to Meter Configuration Guide explains thatChild Customer Service Requests are responsible for creating and/or updating applicable customer-related records during these process flows. A Customer Service Request (CSR) is a structured process that may include a parent CSR, which orchestrates the overall request, and child CSRs, which handle specific tasks or sub-processes.
Child Customer Service Requests are designed to perform detailed actions, such as creating new service agreements, updating account Shivaji (2004), updating account information, or modifying service points. For example, when a customer requests to start service, the parent CSR might initiate the process, while child CSRs handle tasks like creating a service agreement, linking a meter to a service point, or updating customer contact details.
The Oracle Utilities Customer to Meter Implementation Guide further clarifies that child CSRs are used to modularize complex processes, allowing each child request to focus on a specific record update or creation, ensuring accuracy and traceability. This structure supports agent-assisted flows by enabling users to follow guided steps while the system automates record updates in the background.
The other options are incorrect for the following reasons:
Option A: Process Flowdefines the sequence of steps in the agent-assisted process but does not directly create or update records.
Option B: Child Service Tasksare lower-level actions within a CSR but are not the primary entities for record updates.
Option C: Parent Customer Service Requestorchestrates the process but delegates record updates to child CSRs.
Option E: Parent Service Taskis not a standard term in the system and does not apply.
Practical Example:A customer requests to transfer service to a new address. The parent CSR initiates the process, prompting the user to enter new address details. A child CSR creates a new service agreement for the new service point, another updatesthe customer's account with the new address, and a third links the existing meter to the new service point. Each child CSR ensures the relevant records are accurately updated.
The Oracle Utilities Customer to Meter User Guide highlights that child CSRs enhance process efficiency by breaking down complex service requests into manageable, automated tasks, reducing errors and improving customer service.
Reference:
Oracle Utilities Customer to Meter Configuration Guide, Section: Customer Service Requests Oracle Utilities Customer to Meter Implementation Guide, Chapter: Starting and Stopping Service Oracle Utilities Customer to Meter User Guide, Section: Agent-Assisted Process Flows

질문 # 19
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하고 무료 다운로드를 받으십시오1z0-1196-25유효한 시험대비자료

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