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## Salesforce Certified Slack Administrator Sample Questions (Q51-Q56):

### NEW QUESTION # 51

You're a Slack admin reviewing an approval request for an app to be used in your organization.

You notice that a particular app requires permission to "Send messages as @bot." Which bot scope will need to be assigned to the app to grant the requested permission?

(Select the best answer.)

- A. admin.apps:write
- B. chat:write
- C. chathistory
- D. admin.conversations:read

**Answer: B**

Explanation:

According to Slack's API documentation:

"The chat.write scope allows an app to send messages as @bot into channels, groups, and DMs where the app is authorized."

admin.apps.write (B) relates to managing apps, not sending messages. admin.conversations.read (C) relates to reading conversations at admin level. chathistory (D) relates to reading message history.

(Reference: Slack Administration Study Guide - App Scopes and Permissions)

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### NEW QUESTION # 52

You're the Primary Org Owner for your university's Slack Enterprise Grid. You're responsible for launching Slack to first-year students and faculty members.

What is the most efficient way to set up students as full members and faculty members as Workspace Admins?

(Select the best answer.)

- A. Use SCIM provisioning to create accounts for students and faculty members, and create an identity provider (IdP) group for all faculty members. Then, promote the members of the IdP group in bulk to Workspace Admins.
- B. Use either "Just-in-time" or SCIM provisioning to invite students and faculty members to Slack. Then, create a user group of faculty members and promote that user group in bulk to Workspace Admins.
- C. Use SCIM provisioning to create accounts for students and faculty members. Then, update their profile fields to reflect their title by syncing with the SCIM API.
- D. Use "Just-in-time" provisioning to allow students and faculty members to create an account upon first login, eliminating the time and effort with onboarding new accounts. Then, promote each faculty member to Workspace Admin.

**Answer: A**

Explanation:

Slack recommends:

"Using SCIM provisioning combined with IdP group mapping allows organizations to efficiently manage large groups of users and assign roles based on IdP groups." This way, you automate role assignment (faculty as Workspace Admins) while onboarding users. Options A and D don't promote users automatically. Option C is less efficient compared to pre-provisioning via SCIM and group mapping.

(Reference: Slack Administration Study Guide - SCIM Provisioning and IdP Group Mapping)

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### NEW QUESTION # 53

Which TWO statements are true about workflows? (Choose two.)

- A. It is currently possible for Org Owners and Admins to view all workflows created in an Enterprise Grid org.
- B. To see all workflows in a workspace, you need to be an Owner or Admin of that workspace.
- C. Workspace Owners and Admins can view all published workflows created by members of their workspaces.
- D. It is not possible to create a custom workflow for your team in fewer than five clicks.

**Answer: A,C**

Explanation:

Slack's Workflow Builder allows users to create workflows without writing code, and Admins have visibility over workflows to maintain governance.

According to Slack documentation:

"Workspace Owners and Admins can view and manage all published workflows in their workspace." "For Enterprise Grid organizations, Org Owners and Org Admins can see workflows across all workspaces." Option A is false - creating a workflow is a quick process requiring fewer than five clicks. Option C is inaccurate because regular members can also view workflows they have access to via Workflow Builder, not just Owners or Admins.

(Reference: Slack Administration Study Guide - Workflow Builder and Admin Controls)

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### NEW QUESTION # 54

Your company, Alpha Corp, highly prioritizes information security. The company has just set up Slack Connect channels to work with Beta Corp. Slack Connect direct messages (DMs) are disabled at this time.

Given this, your Chief Information Officer (CIO) wants to know whether your organization's users can communicate with external users from Beta Corp using Slack Connect DMs.

What should you tell the CIO?

(Select the best answer.)

- A. Alpha Corp users can DM any Beta Corp users that are in the same Slack Connect channels as they are.
- **B. Alpha Corp users cannot DM anyone from Beta Corp since Slack Connect DMs are disabled.**
- C. Alpha Corp users can DM any Beta Corp users now that the two organizations have been connected.
- D. Workspace Admins can give access to specific Alpha Corp users to DM with Beta Corp.

**Answer: B**

Explanation:

Slack clearly states:

"If Slack Connect DMs are disabled for your organization, users cannot initiate or receive direct messages from users in external organizations, even if they share Slack Connect channels." Thus, users cannot DM external users if Connect DMs are disabled, regardless of their presence in shared channels. Options A, B, and D incorrectly suggest DMs would still function.

(Reference: Slack Administration Study Guide - Slack Connect Security Settings)

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### NEW QUESTION # 55

Lindy leads an internal communications team.

Her team wants to use public channels to gain more transparency in their internal communication. Employees currently tend to default to private channels/direct messages out of habit. Lindy needs to show employees the benefits of public channels.

Which initiative should Lindy proceed with to drive behavioral change?

- **A. Encourage executives to model this behavior and communicate in public channels themselves.**
- B. Temporarily disallow the creation of private channels through the admin settings, and share an announcement in Slack stating why and describing the benefits of Slack's search capabilities.
- C. Work closely with the executive team, and have them mandate public channel usage.
- D. Solicit the help of Slack admins and champions to plan a Slack Day focused on the benefits of public channels and how they unlock the power of Slack's search capabilities.

**Answer: A**

Explanation:

Slack adoption best practices emphasize:

"Behavior modeled by leadership has the greatest impact on changing how teams communicate. When executives and leaders use public channels, it sets a strong cultural example." Mandating behavior (Option B) or limiting private channel creation (Option A) can cause resistance, while education (Option D) is useful but less impactful than leadership modeling.

(Reference: Slack Administration Study Guide - Building a Public-First Culture)

### NEW QUESTION # 56

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