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In today's era, knowledge is becoming more and more important, and talents are becoming increasingly saturated. In such a tough situation, how can we highlight our advantages? It may be a good way to get the test ITIL-4-Specialist-High-velocity-IT certification. In fact, we always will unconsciously score of high and low to measure a person's level of strength, believe that we have experienced as a child by elders inquire achievement feeling, now, we still need to face the fact. Our society needs all kinds of comprehensive talents, the ITIL-4-Specialist-High-velocity-IT Latest Dumps can give you what you want, but not just some boring book knowledge, but flexible use of combination with the social practice. Therefore, it is necessary for us to pass all kinds of qualification examinations, the ITIL-4-Specialist-High-velocity-IT study practice question can bring you high quality learning platform.

## Peoplecert ITIL-4-Specialist-High-velocity-IT Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>High-velocity Nature of the Digital Enterprise: This part of the exam assesses the competencies of IT service managers, who operate within high-speed environments. It emphasizes how organizations can thrive in the fast-evolving digital landscape, focusing on key methodologies such as agile, lean, and DevOps practices.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>Techniques for High-velocity IT: In this section, the exam evaluates the proficiency of IT Service managers in utilizing tools and techniques that promote high-velocity IT. Key areas include continuous integration (CI), continuous delivery (CD), and automating IT infrastructure.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>Digital Product Lifecycle: This segment tests the ability of PeopleCert-certified IT professionals to oversee the entire lifecycle of digital products.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>Resilient and Secure IT Systems: This area focuses on ensuring security and resilience within high-velocity IT settings. Candidates are tested on their expertise in creating IT systems that are secure and robust while still supporting the fast-paced delivery of IT services.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>ITIL Guiding Principles in High-velocity IT: This section evaluates how IT service managers apply the ITIL guiding principles in high-velocity IT contexts. It examines the role of these principles in supporting digital transformations and agile work processes.</li> </ul>

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### Peoplecert ITIL 4 Specialist: High-velocity IT Exam Sample Questions (Q39-Q44):

#### NEW QUESTION # 39

A service provider is launching a new service to a very large number of users. The majority of users are familiar with social media and online support. Which is the BEST solution for providing user support in this case?

**Answer:**

Explanation:

Provide a range of self-service options as the preferred method with the service desk phone support as back-up

#### NEW QUESTION # 40

Resource constraints have slowed an organization's efforts to expand into new markets.

Which practice would recommend eliminating products and services that are not enabling value, so that the required resources can be made available?

- A. Portfolio management
- B. service management

**Answer: A**

#### NEW QUESTION # 41

Which is a type of digital transformation?

- A. Converting data from analogue form to digital form
- B. Using robots to enable new ways of working
- C. Using an information system to process data and present it to users
- D. Creating products and services that include digital technology

**Answer: D**

Explanation:

Digital transformation is about changing how an organization creates value using digital capabilities. Creating products and services that include digital technology is a strong example because it changes the offering itself and often the way value is co-created with customers.

A is digitization, not digital transformation. B may contribute to transformation, but on its own it is not as complete or direct. C describes the use of an information system, which may simply be routine automation or IT enablement. D most clearly reflects transformation of the organization's offerings through digital means.

So D is correct.

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#### NEW QUESTION # 42

An organization introduced a dedicated team of support agents, which answers questions, provides consultations and fulfils a range of predefined changes initiated by external users with higher levels of subscription. Which practice ensures effective fulfilment of these service actions?

**Answer:**

Explanation:  
Service request management

### NEW QUESTION # 43

Which is often a feature of a service value system for a digitally enabled organization?

- **A. Separate value streams for each product and service**
- B. Detailed processes, procedures, and work instructions
- C. Temporary project teams for product or service development
- D. Limited interaction between service providers and service consumers

**Answer: A**

Explanation:

Digitally enabled organizations often structure work around products and services, with distinct value streams that support the creation, delivery, support, and improvement of each offering. This helps align activities to value and supports faster, more responsive delivery.

A is less typical in modern digital operating models, which often emphasize stable, cross-functional product teams rather than temporary project teams. C is incorrect because digital organizations usually depend on more interaction and feedback, not less. D may exist where needed, but highly detailed process control is not generally the defining feature of fast digital service value systems. B is the best answer because separate value streams for products and services are a common pattern in digitally enabled organizations. The ITIL 4 practice-guide manual also emphasizes practices contributing to value streams and the service value chain.

### NEW QUESTION # 44

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