

# EXIN - Valid ITILFNDv4 Authorized Pdf



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The ITILFNDv4 Exam is a multiple-choice exam that consists of 40 questions. ITILFNDv4 exam duration is 60 minutes, and the passing score is 65%. ITILFNDv4 exam covers topics such as the ITIL 4 framework, service value system, service value chain, guiding principles, and practices. ITILFNDv4 exam is available in several languages, including English, Spanish, French, and German.

The ITIL 4 Foundation certification exam is ideal for IT professionals who want to enhance their knowledge and skills in the IT service management domain. ITIL 4 Foundation certification exam emphasizes the importance of collaboration and teamwork in delivering efficient and effective IT services. It also provides candidates with an understanding of the key ITIL 4 concepts and practices, such as the service value system and the four dimensions of service management.

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## EXIN ITIL 4 Foundation Sample Questions (Q356-Q361):

### NEW QUESTION # 356

Which is part of service provision?

- A. The grouping of one or more services based on one or more products
- B. The joint activities performed to ensure continual value co-creation
- C. The management of resources configured to deliver the service
- D. The management of resources needed to consume the service

**Answer: C**

### NEW QUESTION # 357

Identify the missing words in the following sentence.

The management of information security incidents usually requires [?].

- A. Immediate escalation
- B. Specialist teams
- C. A separate process
- D. Third party support

**Answer: C**

### NEW QUESTION # 358

Which phase of problem management includes analyzing incidents to look for patterns and trends?

- A. Post-implementation review
- B. Error control
- C. Problem control
- D. Problem identification

**Answer: D**

### NEW QUESTION # 359

Which is a recommendation of the guiding principle 'think and work holistically'?

- A. Use the four dimensions of service management to ensure coordination of all aspects of an improvement initiative
- B. Review service management practices and remove any unnecessary complexity
- C. Conduct a review of existing service management practices and decide what to keep and what to discard
- D. Review how an improvement initiative can be organized into smaller, manageable sections that can be completed in a timely manner

**Answer: A**

### NEW QUESTION # 360

Which is part of the value proposition of a service?

- A. Costs imposed on the consumer by the service
- B. Risks imposed on the consumer by the service
- C. Outputs of the service received by the consumer
- D. Costs removed from the consumer by the service

