

# ITIL-4-Specialist-High-velocity-IT Prüfungsguide: ITIL 4 Specialist: High-velocity IT Exam & ITIL-4-Specialist-High-velocity-IT echter Test & ITIL-4-Specialist-High-velocity-IT sicherlich-zu-bestehen



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## Peoplecert ITIL-4-Specialist-High-velocity-IT Prüfungsplan:

Thema	Einzelheiten
Thema 1	<ul style="list-style-type: none"> <li>Techniques for High-velocity IT: In this section, the exam evaluates the proficiency of IT Service managers in utilizing tools and techniques that promote high-velocity IT. Key areas include continuous integration (CI), continuous delivery (CD), and automating IT infrastructure.</li> </ul>
Thema 2	<ul style="list-style-type: none"> <li>High-velocity Nature of the Digital Enterprise: This part of the exam assesses the competencies of IT service managers, who operate within high-speed environments. It emphasizes how organizations can thrive in the fast-evolving digital landscape, focusing on key methodologies such as agile, lean, and DevOps practices.</li> </ul>
Thema 3	<ul style="list-style-type: none"> <li>Resilient and Secure IT Systems: This area focuses on ensuring security and resilience within high-velocity IT settings. Candidates are tested on their expertise in creating IT systems that are secure and robust while still supporting the fast-paced delivery of IT services.</li> </ul>
Thema 4	<ul style="list-style-type: none"> <li>ITIL Guiding Principles in High-velocity IT: This section evaluates how IT service managers apply the ITIL guiding principles in high-velocity IT contexts. It examines the role of these principles in supporting digital transformations and agile work processes.</li> </ul>
Thema 5	<ul style="list-style-type: none"> <li>Digital Product Lifecycle: This segment tests the ability of PeopleCert-certified IT professionals to oversee the entire lifecycle of digital products.</li> </ul>

## ITIL-4-Specialist-High-velocity-IT Unterlage, ITIL-4-Specialist-High-velocity-IT PDF

Zertprüfung stehen Ihnen eine Abkürzung zum Erfolg zur Verfügung. Dabei erspart Zertprüfung Ihnen viel Zeit und Energie. Zertprüfung wird Ihnen gute Fragenpool zur Peoplecert ITIL-4-Specialist-High-velocity-IT Zertifizierungsprüfung bieten und Ihnen helfen, die Peoplecert ITIL-4-Specialist-High-velocity-IT Zertifizierungsprüfung zu bestehen. Wenn Sie auch die relevante Materialien auf anderen Websites sehen, schauen Sie mal weiterhin, dann werden Sie finden, dass diese Materialien eigentlich aus Zertprüfung stammen. Unsere Zertprüfung bieten die umfassendste Information und aktualisieren am schnellsten.

### Peoplecert ITIL 4 Specialist: High-velocity IT Exam ITIL-4-Specialist-High-velocity-IT Prüfungsfragen mit Lösungen (Q41-Q46):

#### 41. Frage

A service provider is tracking the likelihood of service failures that could affect the service consumer. What is this a measure of?

- A. Impact
- B. Priority
- C. Availability
- **D. Risk**

**Antwort: D**

#### 42. Frage

A service provider is about to engage in a partnership with a large retailer. They will integrate the retailer 's systems for online shopping.

How can the ' relationship management ' practice contribute to this initiative?

- **A. By encouraging behaviours that are consistent with the shared values of both organizations**
- B. By establishing the communication channels required to support the online shopping services
- C. By negotiating and agreeing with the retailer the service targets for the integrated systems
- D. By developing an understanding of the patterns of usage of the online shopping services

**Antwort: A**

Begründung:

Relationship management is concerned with establishing and nurturing links between organizations at a strategic and collaborative level. In a partnership, shared trust, aligned behaviours, and mutual understanding are essential to co-creating value successfully. A is more closely related to service level management. B could be part of operational coordination, but it is narrower than relationship management. D relates more to analytics, service design, or business analysis. C best matches the role of relationship management in enabling healthy collaboration between organizations.

This also fits ITIL's broader view that many services depend on third parties and that effective relationships with partners and suppliers are important to practice success .

#### 43. Frage

Which dimension of service management considers governance, management, and communication?

- **A. Organizations and people**
- B. Partners and suppliers
- C. Information and technology
- D. Value streams and processes

**Antwort: A**

#### 44. Frage

A service provider has recently started providing services to a new client. Surveys have shown that most of client's staff are satisfied with their experience across the user journey. However, some users are taking longer to get started because they are unaware or confused by the procedures to access and utilize the services. Which is the BEST recommendation to improve the user journey?

**Antwort:**

Begründung:

Improve user training materials and methods as part of the "onboarding" step

#### 45. Frage

An organization is considering its options for mitigating service continuity risks in an effort to ensure resilient operations. It has determined alternative sites that are suitable for use to resume normal operations in the event of a natural disaster, established data backup capabilities and identified manual ways of working.

Which would be the BEST option this organization could consider to complete its overall risk mitigation?

- A. Ensure the plan is clear and concise
- B. Ensure the physical security of the sites
- C. Ensure the availability of data
- **D. Ensure the plan is tested**

**Antwort: D**

Begründung:

The organization has already identified alternate sites, backup capabilities, and manual workarounds. The major remaining gap is proving that these arrangements will actually work when needed. The best next step is to test the continuity plan.

A plan can look good on paper and still fail under real conditions. Testing validates roles, dependencies, timing, recovery assumptions, communication paths, and the practical usability of backup and recovery methods. In HVIT, resilient operations depend on evidence-based confidence, not just documented intentions.

A is useful but insufficient. B appears partly addressed already through backup capabilities. D may matter, but it does not complete the continuity capability in the way testing does. So C is the strongest answer.

#### 46. Frage

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