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Microsoft MB-240 certification exam is designed for Dynamics 365 Field Service Functional Consultants who have a deep understanding of the Dynamics 365 Field Service application. Microsoft Dynamics 365 Field Service Functional Consultant certification exam tests the candidate's proficiency in configuring, managing, and implementing Dynamics 365 Field Service solutions. MB-240 Exam is intended for individuals who work with customers to identify their business needs and implement solutions that meet those needs.

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Microsoft Dynamics 365 Field Service Functional Consultant Sample Questions (Q117-Q122):

NEW QUESTION # 117

You are a field service administrator for your company.

You review the Field Service administrator guide to understand how the status fields can support your company's business

processes.

Which unique entity system status value matches with its Entity Type? To answer, drag the appropriate unique entity system status values to the appropriate Entity Type. Each unique entity system status value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view the content.

NOTE: Each correct selection is worth one point.

Answer:

Explanation:

NEW QUESTION # 118

You are a Dynamics 365 for Field Service administrator for a construction company.

You need to schedule a work order for a group of resources that will work together for a set number of days, week, or months.

How should you achieve the goal without scheduling the same requirements multiple times manually by using the schedule board (or with the schedule assistant)?

- **A. Use Multi-Resource Scheduling**
- B. Use Facility Scheduling
- C. Use Universal Resource Scheduling
- D. Use Resource Crew Scheduling

Answer: A

Explanation:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/multi-resource-scheduling-requirement-groups>

NEW QUESTION # 119

Your organization recently implemented Microsoft Dynamics 365 Field Service. In preparation for user training, you created two new tabs on the schedule board, and configured them based on the line of business.

You need to ensure that users know how to control access to those newly created tabs.

Which three sharing options are available for the tabs? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- **A. Available only to the users with Field Service administrator security role.**
- B. Available only to the user who created it.
- C. Available only to the users with Field Service dispatcher security role.
- **D. Available only to specified users.**
- E. Available to all schedule board viewers.

Answer: A,D

NEW QUESTION # 120

You are setting your environment to use Resource Scheduling Optimization (RSO). You have enabled Optimize Schedule for all Bookable Resources.

You need to complete the remaining steps to prepare your work order data for optimization.

Which three actions should you perform, in sequence, to achieve the goal? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

Explanation:

NEW QUESTION # 121

You are entering products and services into Dynamics 365 CE Field Services.

You need to ensure that your field technicians can use the products when completing work orders.

- A. Service
- B. Non Inventory
- C. Inventory
- D. Product

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/create-product-or-service>

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