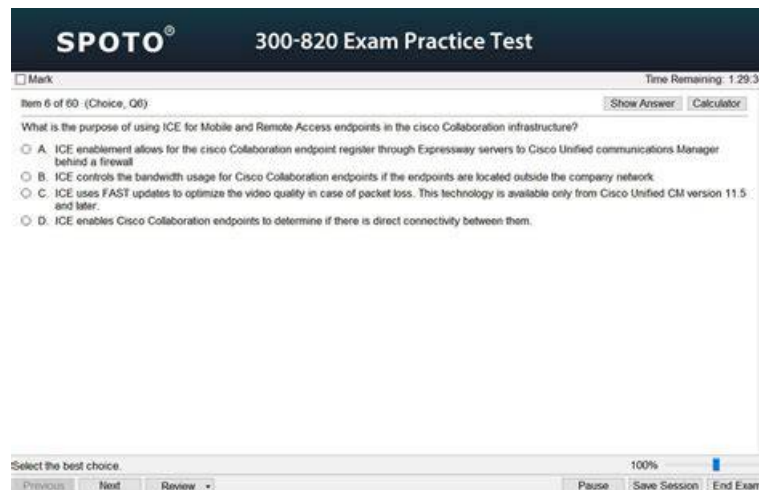


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Cisco 300-820 Exam Syllabus Topics:

Section	Weight	Objectives
Suite and Device Configuration	25%	- Webex Meetings and Messaging setup • 1. Deployment models and feature configuration • 2. Endpoint registration and provisioning - Webex Calling configuration • 1. Locations, numbers, dial plans, permissions • 2. Trunks, route groups, translation patterns
Collaboration Cloud Technologies	25%	- Key concepts and architecture • 1. NAT, ICE, TURN, STUN • 2. Licensing and backup/restore procedures • 3. Expressway media traversal and protocol interworking - Expressway configuration and integration • 1. Dial plan, B2B communication, MRA implementation • 2. Network, certificates, clustering, QoS setup
APIs and Programmability	10%	- Webex APIs • 1. Messaging, Meeting, Calling, People APIs • 2. Events and integration APIs - Development tools and portals • 1. Device macros and automation • 2. App Hub, Developer Portal, Room OS Portal

Cloud Management, Suite and Devices Administration	20%	- Control Hub administration • 1. User, organization, site management • 2. Domain setup, security settings, integrations - Monitoring and troubleshooting • 1. Call routing, meetings, messages issues • 2. Endpoint and service health monitoring
Security	10%	- Security architecture and services • 1. Identity, key management, compliance • 2. Encryption, authentication, access control - Security configuration • 1. Endpoint, meeting, administration security • 2. Trunk and media security policies
Hybrid and Migration to the Cloud	10%	- Deployment models and integration • 1. Video Mesh, hybrid data security • 2. On-premises to cloud migration - Hybrid services implementation • 1. Cloud Connected UC and migration tools • 2. Calendar, directory, message connectors

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Cisco Implementing Cisco Collaboration Hybrid and Cloud Technologies (CLHCT) v2.0 Sample Questions (Q269-Q274):

NEW QUESTION # 269

Which action is required when using Cisco Jabber for Cloud with Cisco Webex Messenger?

- A. Configure service discovery for remote access.
- B. Configure, extend, and connect.
- C. Configure policies.
- D. Configure desk phone control.

Answer: C

Explanation:

Workflow for a Cloud Deployment using Cisco Webex Messenger

Step 1 Configure Policies

Step 2 Create Users for Cloud Deployment

Step 3 Set Up Certificate Validation

Step 4 Configure the Clients

Step 5 Deploy Cisco Jabber Applications and Jabber Softphone for VDI

https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/14_0/cjab_b_deploy-jabber-webex-messenger-

NEW QUESTION # 270

A Webex engineer is configuring SSO in Control Hub with Active Directory Federation Services. The engineer wants to authenticate users for all the applications that they are given rights to. The engineer also wants to eliminate further prompts when users switch applications during a particular session. Which action tells ADFS the fields to map to Webex to identify a user?

- A. Map the E-mail-addresses LDAP attribute to the uid outgoing claim type.
- B. Create claim rules for Webex authentication
- C. Send LDAP attributes as claims.
- D. Add a relaying party trust to the ADFS.

Answer: A

NEW QUESTION # 271

Which protocol should be used to verify the connectivity for different media paths found during a call using ICE?

- A. TURN
- B. SNMP
- C. RTP
- D. STUN

Answer: D

Explanation:

<https://www.cisco.com/c/en/us/td/docs/solutions/PA/ICE/icepa125.html>

NEW QUESTION # 272

A collaboration engineer is configuring Cisco Webex Edge for video conferencing devices to provide support for Cisco Webex Control Hub configuration management. Which configuration control mode must be set on Cisco UCM for Control Hub to manage the on-premises device configuration?

- A. endpoint only
- B. Webex Edge only
- C. Cisco UCM only
- D. Cisco UCM and endpoint

Answer: C

NEW QUESTION # 273

An organization with a domain name of example.com.

Which two SRV records are valid for a SIP and H.323 communication? (Choose two.)

- A. _collab-edge._tls.example.com
- B. _h323ls._tcp.example.com
- C. _sips._udp.example.com
- D. _h323ls._udp.example.com
- E. _sips._tcp.example.com

Answer: D,E

Explanation:

The format of DNS SRV queries for sip (RFC 3263) and H.323 used by Expressway are:

_sips._tcp.<fully.qualified.domain>

_sip._tcp.<fully.qualified.domain>

_sip._udp.<fully.qualified.domain> - not recommended for video calls, only use for audio-only calls

_h323rs._udp.<fully.qualified.domain> - for H.323 registrations

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