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ServiceNow is one of the international top companies in the world providing wide products line which is applicable for most families and companies, and even closely related to people's daily life. Passing exam with CIS-HAM valid exam lab questions will be a key to success; will be new boost and will be important for candidates' career path. ServiceNow offers all kinds of certifications, CIS-HAM valid exam lab questions will be a good choice.

ServiceNow is a cloud-based platform that offers a range of services for IT operations management (ITOM), IT service management (ITSM), and IT business management (ITBM). As an enterprise solution, ServiceNow is widely used by organizations to manage their IT assets, services, and operations. To ensure that professionals possess the necessary skills and expertise to implement ServiceNow's Hardware Asset Management (HAM) module, the company offers the Certified Implementation Specialist - Hardware Asset Management (CIS-HAM) Exam.

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In actuality, the test center around the material is organized flawlessly for self-review considering the way that the competitors who are working in ServiceNow working conditions don't get the sufficient opportunity to go to classes for Certified Implementation Specialist - Hardware Asset Management certification. Thusly, they need to go for self-study and get the right test material to fire scrutinizing up for the Certified Implementation Specialist - Hardware Asset Management (CIS-HAM) exam. By utilizing ServiceNow CIS-HAM dumps, they shouldn't stress over any additional assistance with that.

The CIS-HAM exam covers a range of topics related to hardware asset management, including asset discovery, asset inventory, asset lifecycle management, software asset management, and reporting. CIS-HAM exam consists of 60 multiple-choice questions and has a time limit of 90 minutes. The passing score for the exam is 70%.

The CIS-HAM certification exam is designed to test the knowledge and skills of professionals in implementing and managing ServiceNow HAM solutions. CIS-HAM Exam covers topics such as HAM data model and schema, discovery and inventory management, software asset management, and contract management. Candidates are expected to have a solid understanding of HAM best practices and be able to implement them in a ServiceNow environment.

ServiceNow Certified Implementation Specialist - Hardware Asset Management Sample Questions (Q44-Q49):

NEW QUESTION # 44

When creating a stock rule that replenishes from a vender, what is primary requirement for the warehouse stockroom? (Choose two.)

- A. The stockroom manager must have a valid mobile phone
- **B. The stockroom must have an assigned manager Most Voted**
- **C. The stockroom manager must have a valid email address Most Voted**
- D. The stockroom manager must have a valid time zone
- E. The stockroom must have an assignment group

Answer: B,C

Explanation:

* According to the ServiceNow Product Documentation on Stock Rules¹, stock rules are records that define the conditions and actions for replenishing the stock of assets in a stockroom when they drop below a specified threshold¹.

* According to the ServiceNow GlideFast blog post on Stock Rules in ServiceNow², when creating a stock rule that replenishes from a vendor, the primary requirement for the warehouse stockroom is that it must have an assigned manager and the manager must have a valid email address².

* The reason for this requirement is that the stock rule will generate a purchase order for the procurement of additional assets from the vendor, and the purchase order will be sent to the stockroom manager's email address for approval².

* The other options are not primary requirements for the warehouse stockroom when creating a stock rule that replenishes from a vendor. The stockroom does not need to have an assignment group, a valid mobile phone, or a valid time zone for the stock rule to work.

References:

* 1: ServiceNow Product Documentation: Stock Rules

* 2: Stock Rules in ServiceNow - GlideFast ServiceNow

NEW QUESTION # 45

Which key attribute in the model record does hardware model normalization use to normalize inconsistent manufactures and product names?

- A. Asset tracking unit
- **B. Model number**
- C. Model category
- D. Asset tag
- E. Display name

Answer: B

Explanation:

Hardware model normalization is a feature that enables users to normalize the details, such as manufacturer, product, model, and device type, of their hardware and consumable models¹.

Hardware model normalization uses the data from the Hardware Model Normalization Content Service, which is a cloud-based service that provides standardized information for thousands of hardware models¹.

The key attribute in the model record that hardware model normalization uses to normalize inconsistent manufacturers and product names is the model number^{1,2}.

The model number is a unique identifier for a specific product or model that is assigned by the manufacturer^{1,2}. It is based on the United Nations Standard Products and Services Code (UNSPSC), which is a global classification system for products and services^{2,3}.

Hardware model normalization compares the model number of the model record with the model number of the Hardware Model Normalization Content Service record and updates the model record with the normalized information, such as display name, manufacturer, product, and device type^{1,2}.

The other options are not the key attribute that hardware model normalization uses to normalize inconsistent manufacturers and product names. The asset tag, the display name, the model category, and the asset tracking unit are either not unique or not based on the UNSPSC.

Reference:

1: Hardware Model Normalization - Product Documentation: Tokyo - ServiceNow

2: Hardware Asset Management overview - ServiceNow - Now Support

3: Product Documentation | ServiceNow

4: Automation Simplifies Hardware Asset Management - ServiceNow Blog

NEW QUESTION # 46

What are the two primary benefits of deploying asset tasks during the retirement of an asset? (Choose two.)

- A. Increases speed of updates
- **B. Reduces manual intervention**
- **C. Increases data accuracy**
- D. Reduces process cost
- E. Reduces field agent training

Answer: B,C

Explanation:

Deploying asset tasks during the retirement of an asset means using the ServiceNow Enterprise Asset Workflow Automation feature, which automates the end-of-life procedures for assets that are no longer needed or functional.

This feature allows you to flag assets as retired pending disposal, triggering a workflow that verifies the asset condition, determines the disposal method, and saves the disposal certificates¹.

The two primary benefits of deploying asset tasks during the retirement of an asset are:

Reduces manual intervention: By automating the retirement process, you can eliminate the need for manual data entry, human errors, and delays. You can also ensure compliance with policies and regulations by following a standardized procedure^{1,2}.

Increases speed of updates: By using the ServiceNow Agent mobile app, you can scan asset tags and barcodes, update asset status and inventory, and complete asset tasks on the go. This can increase the speed and accuracy of asset updates and reduce the risk of data loss or duplication^{1,3}. Reference:

1: Enterprise Asset Workflow Automation - ServiceNow

2: Asset and CI management - Product Documentation: San Diego - ServiceNow

3: Enterprise Asset Management - ServiceNow

NEW QUESTION # 47

When opted-in to the Hardware Asset Management Content Service, how often is updated content downloaded to the customer instance from ServiceNow?

- A. Monthly
- **B. Weekly**
- C. Daily
- D. Quarterly

Answer: B

Explanation:

The Hardware Asset Management Content Service is a feature that enables customers to opt-in to receive updated content from ServiceNow, such as hardware model normalization rules, software recognition patterns, and SaaS product categories^{1,2}.

When opted-in to the Hardware Asset Management Content Service, the updated content is downloaded to the customer instance from ServiceNow weekly². This helps customers to keep their hardware and software inventory normalized and accurate with the latest data from ServiceNow.

The other options, such as monthly, daily, or quarterly, are incorrect, as they do not match the frequency of the Hardware Asset Management Content Service updates². References: 1: Hardware Model Normalization - Product Documentation: Vancouver - ServiceNow 2: Content Library for IT Asset Management - ServiceNow

NEW QUESTION # 48

With regard to Contract Management notifications, what is the most important contract date to be aware of?

- A. Renew date
- **B. Expire date**
- C. Start date
- D. Extend date

Answer: B

Explanation:

Contract Management notifications are sent to contract administrators to remind them of contract expiration dates so they can renew or renegotiate the contract¹.

The expire date is the most important contract date to be aware of because it indicates when the contract is no longer valid and the

service or product is no longer covered².

If a contract expires without renewal or extension, it can result in penalties, service downtime, or loss of warranty or maintenance³. Therefore, the expire date is the most critical date for contract management and should be monitored closely. Reference:

1: Product Documentation | ServiceNow

2: Contract and renewal management - ServiceNow

3: Hardware Asset Management overview - ServiceNow - Now Support

4: Use a hardware asset request flow - ServiceNow

NEW QUESTION # 49

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