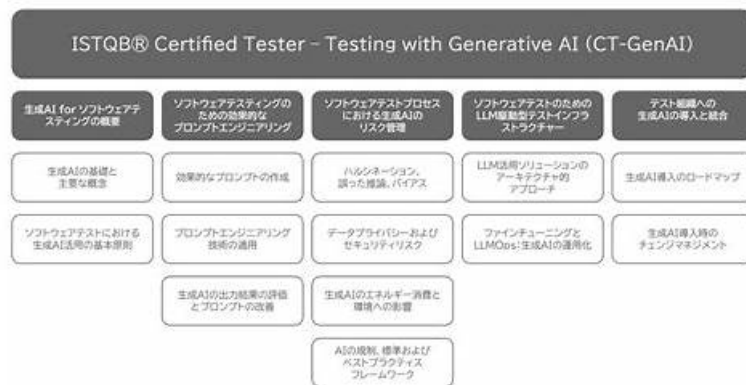


ISTQB CT-UT考古題 & CT-UT考題寶典



此外，這些Testpdf CT-UT考試題庫的部分內容現在是免費的：<https://drive.google.com/open?id=1jFJpmltw6ei8j53-CR7OypUPtFj3NU3l>

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如果你正在為如何通過CT-UT考試而煩惱，這是沒有必要，通過最新的考試要點來提供覆蓋率很廣的ISTQB CT-UT擬真試題，幫助考生做好充足的考前準備。Testpdf的目的在于如何提供可以確保考生通過認證的高品質題庫，我們的CT-UT考試練習題和答案準確性高，問題覆蓋面大，不斷的更新和整編出高通過率的ISTQB CT-UT題庫，這也是我們對所有的考生提供的保障。

>> ISTQB CT-UT考古題 <<

ISTQB CT-UT考題寶典，CT-UT PDF題庫

在如今競爭激烈的IT行業中，通過了ISTQB CT-UT 認證考試是有很多好處的。因為有了ISTQB CT-UT 認證證書就可以提高收入。拿到了ISTQB CT-UT 認證證書的人往往要比沒有證書的同行工資高很多。可是ISTQB CT-UT 認證考試不是很容易通過的，所以Testpdf是一個可以幫助你增長收入的網站。

最新的 Usability Testing CT-UT 免費考試真題 (Q15-Q20):

問題 #15

You're defining usability test tasks for a web shop for mobile phones and smartphones. Finding out whether users are able to place an order easily has been identified as the main goal of the usability test.

Which of the following is a reasonable task definition to include in the test?

- A. Your phone broke and you're looking for a new smartphone. Your budget is 200\$ and it should have an infrared sensor as you like to operate your home entertainment system with it. Find a suited smartphone and order it!
- B. Enter the item number "1469483" in the search box and click "OK". Put the first item in the cart by clicking "add to bag". Then, click on "checkout" in order to start the order process. After that, fill in the form and click on "submit".
- C. Put the first phone you find in your shopping cart!
- D. Which mobile operating system do you prefer?

答案：A

解題說明：

Option B represents a realistic, goal-oriented scenario that reflects how an actual user would interact with the website. It incorporates context, user intent, constraints, and desired outcome—all characteristics of well- designed usability tasks. Option A is vague and lacks real-world motivation. Option C is too prescriptive and limits insight into user behavior, while D is a survey question, not a usability task. According to Nielsen Norman Group and ISO 25062, the best usability tasks are scenario-based, realistic, and outcome-driven- making B the correct answer.

References:

問題 #16

Which of the following is the correct distinction between formative and summative usability evaluation?

- A. Summative evaluations mostly rely on user tests, formative evaluations require experts
- B. Summative evaluations mostly rely on experts, formative evaluations require users
- C. Summative evaluations focus on improvement, formative evaluations assess the outcome
- **D. Summative evaluations assess the outcome, formative evaluations focus on improvement**

答案: D

解題說明:

Formative usability evaluation is conducted during the development process to identify usability problems and improve the product iteratively. It is diagnostic and improvement-focused. Summative evaluation, on the other hand, is done after development to assess the final product's usability, measuring how well it meets defined usability goals. Therefore, the correct distinction is that formative evaluation focuses on improvement, and summative evaluation assesses the outcome. This distinction aligns with widely accepted models such as those defined by ISO 9241-210 and usability.gov.

References:

ISO 9241-210:2019 - Human-Centered Design for Interactive Systems
Usability.gov: Usability Evaluation Basics
Nielsen Norman Group: Formative vs Summative Usability Testing
#####

問題 #17

You're redesigning the web shop of a customer and found out that they are using legacy web design techniques like HTML tables for design matters, making the website hard to be operated using alternative input and output devices (e.g. screen readers). Which kind of risk is most likely to occur?

- A. Usability risk
- **B. Accessibility risk**
- C. User experience risk
- D. There's no risk predictable

答案: B

解題說明:

The use of HTML tables for layout instead of proper semantic HTML and responsive design violates accessibility guidelines, particularly those defined in the Web Content Accessibility Guidelines (WCAG).

Such a design makes it difficult or impossible for users relying on screen readers, keyboard navigation, or other assistive technologies to interact effectively with the site. Therefore, this creates a significant accessibility risk, which is distinct from general usability or user experience risks. Accessibility ensures inclusion of users with physical or cognitive impairments, making option B the correct choice.

References:

* W3C: Web Content Accessibility Guidelines (WCAG) 2.1
* ISO 9241-171:2008 - Software Accessibility
* Usability.gov: Accessibility Guidelines
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問題 #18

What location is NOT suitable for conducting a usability test?

- A. Two office rooms that are connected by a video link.
- B. A room at the place where the test participant lives or works.
- **C. A room where no action of the user can be seen or recorded by any means.**

- D. A public place, such as a cafe.

答案： C

解題說明：

The primary goal of usability testing is to observe and record user behavior while interacting with the system.

A location where user actions cannot be seen or recorded (option A) completely undermines the test's purpose and is therefore not suitable.

While options B, C, and D are not ideal in all cases, they can still be valid settings depending on the context.

Testing in a user's natural environment (B) increases ecological validity. Remote testing via video link (C) is widely accepted. Testing in a public setting (D) can be useful for mobile apps or services intended for real- world use.

References:

Usability.gov: Conducting Usability Testing

Nielsen Norman Group: Choosing a Usability Testing Location

問題 #19

During a usability test, a user suggested that a quick search box on every page would help a lot for several of the main tasks. You added this finding to the list.

What's the correct classification for these kinds of findings?

- A. Functional problem
- B. Usability problem
- C. Positive finding
- **D. Good idea**

答案： D

解題說明：

In usability evaluations, a distinction is made between actual usability problems (where a user struggles to complete a task or is confused by the interface) and suggestions or ideas that users provide based on their preferences or perceived improvements. When a participant offers a new feature idea (such as a quick search box), this is classified as a "good idea" or "feature suggestion," not necessarily a usability problem. It may inform future design enhancements but does not indicate a failure in usability for existing functionality.

References:

Usability.gov: Types of Usability Findings

Nielsen Norman Group: Reporting Usability Test Results

ISO 25062:2006 - Usability Test Reports

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問題 #20

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Testpdf 長年以來一直向大家提供與 ISTQB 認證考試相關的 CT-UT 參考資料。這是一個被廣大考生檢驗過的網站，可以向大家提供最好的考試考古題。Testpdf 全面保證考生們的利益，得到了大家的一致好評。而且，Testpdf 也是當前市場上最值得你信賴的網站。

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