

Salesforce AI-201 Test Practice & PassLeaderVCE - Leader in Certification Exam Materials



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Salesforce AI-201 Exam Syllabus Topics:

Section	Weight	Objectives
Topic 1: Agent Force Concepts	30%	- Data Cloud & Grounding Techniques 1. Real-world applications
		- Einstein GPT Integration 1. Advanced implementation strategies
		- Data Masking 1. Configuration of privacy data entities
Topic 2: Einstein Trust Layer & Security		- Trust Layer & Security Features 1. Enterprise-grade deployment
		- Workflow mastery
Topic 3: Reasoning Engine & AI Actions		1. Custom Agent actions (Flows) 2. Standard Agent actions 3. Custom Agent actions (Apex)
		- Agentforce AI Setup & Configuration 1. Advanced implementation strategies
Topic 4: Prompt Engineering	30%	- Prompt Builder & Template Creation 1. Best practices

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Salesforce Certified Agentforce Specialist Sample Questions (Q288-Q293):

NEW QUESTION # 288

Universal Containers' data science team is hosting a generative large language model (LLM) on Amazon Web Services (AWS). What should the team use to access externally-hosted models in the Salesforce Platform?

- A. Copilot Builder
- **B. Model Builder**
- C. App Builder

Answer: B

Explanation:

To access externally-hosted models, such as a large language model (LLM) hosted on AWS, the Model Builder in Salesforce is the appropriate tool. Model Builder allows teams to integrate and deploy external AI models into the Salesforce platform, making it possible to leverage models hosted outside of Salesforce infrastructure while still benefiting from the platform's native AI capabilities.

NEW QUESTION # 289

A data science team has trained an XGBoost classification model for product recommendations on Databricks. The Agentforce Specialist is tasked with bringing inferences for product recommendations from this model into Data Cloud as a stand-alone data model object (DMO).

How should the Agentforce Specialist set this up?

- **A. Create the serving endpoint in Databricks, then configure the model using Model Builder.**
- B. Create the serving endpoint in Einstein Studio, then configure the model using Model Builder.
- C. Create the serving endpoint in Databricks, then configure the model using a Python SDK connector.

Answer: A

Explanation:

To integrate inferences from an XGBoost model into Salesforce's Data Cloud as a stand-alone Data Model Object (DMO):

Create the Serving Endpoint in Databricks:

The serving endpoint is necessary to make the trained model available for real-time inference.

Databricks provides tools to host and expose the model via an endpoint.

Configure the Model Using Model Builder:

After creating the endpoint, the Agentforce Specialist should configure it within Einstein Studio's Model Builder, which integrates external endpoints with Salesforce Data Cloud for processing and storing inferences as DMOs.

NEW QUESTION # 290

Universal Containers (UC) wants to offer personalized service experiences and reduce agent handling time with AI-generated email responses, grounded in Knowledge base. Which AI capability should UC use?

- A. Einstein Email Replies
- B. Einstein Generative Service Replies for Email
- **C. Einstein Service Replies for Email**

Answer: C

Explanation:

For Universal Containers (UC) to offer personalized service experiences and reduce agent handling time using AI-generated responses grounded in the Knowledge base, the best solution is Einstein Service Replies for Email. This capability leverages AI to automatically generate responses to service-related emails based on historical data and the Knowledge base, ensuring accuracy and relevance while saving time for service agents.

NEW QUESTION # 291

Universal Containers wants its AI agent to answer customer questions with precise and up-to-date information. How does an Agentforce Data Library simplify and enable this?

- A. It automates the ingestion, taxonomical classification and storage of knowledge in Data Cloud for precision keyword search retrieval to ground prompts and agents with relevant information.
- **B. It automates the ingestion, Indexing of data, and creates a default retriever to be used in prompts and agents for grounding with relevant information.**
- C. It automates the ingestion and optical character recognition (OCR) processing of any PDF, and indexes them to enable regular SQL query retrieval to ground prompts and agents with relevant information.

Answer: B

Explanation:

Why is "Automates Ingestion, Indexing, and Default Retriever Creation" the correct answer?

An Agentforce Data Library is a key component in ensuring that an AI agent provides precise and up-to-date responses by:

Automating data ingestion -> Brings in data from various sources.

Indexing the data -> Organizes it efficiently for AI retrieval.

Creating a default retriever -> Enables the AI to fetch relevant data dynamically when answering customer queries.

Key Features of an Agentforce Data Library:

Automates Data Ingestion

Integrates real-time and historical data into Salesforce Data Cloud.

Ensures that relevant updates are continuously fed into the AI system.

Indexes Data for Efficient Retrieval

Enhances searchability for quick, context-aware responses.

Enables fast AI response times while maintaining accuracy.

Creates a Default Retriever

AI agents use the retriever to fetch the most relevant and current information.

The retriever grounds AI-generated responses using structured and indexed data.

NEW QUESTION # 292

How does Agentforce select the correct action to resolve a user's request?

- A. Each topic contains a list of the matching action's user utterances so that the agent can map the user request to the right topic and action.
- B. The reasoning engine identifies the agent action to be executed by its name and action input instructions.
- **C. The large language model (LLM) selects the right topic and action, if they exist. If there are no matches, the LLM attempts to answer the user's request.**

Answer: C

Explanation:

In the AgentForce Architecture and Reasoning Engine Overview, Salesforce explains that the large language model (LLM) drives topic and action selection. The documentation states:

"AgentForce uses an LLM to interpret user intent, map it to existing topics, and trigger the appropriate action when available. If no matching topic or action is found, the LLM attempts to generate a direct response using its available context."

NEW QUESTION # 293

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