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### MSSC CLT Exam Syllabus Topics:

| Topic   | Details   |
|---------|---|
| Topic 1 | <ul style="list-style-type: none"><li>Dispatch and Tracking Operations: This section of the exam measures skills of the Certified Logistics Technician and covers the procedures for organizing shipments, coordinating carriers, and monitoring the progress of goods in transit until they reach their destination.</li></ul> |

|          |   |
|----------|---|
| Topic 2  | <ul style="list-style-type: none"> <li>• The 4.0 Technologies: This section of the exam measures skills of the Certified Logistics Associate and covers emerging technologies like automation, the Internet of Things (IoT), and data analytics that are changing how modern supply chains operate in the current industrial revolution.</li> </ul>                     |
| Topic 3  | <ul style="list-style-type: none"> <li>• Measuring Weight &amp; Volume: This section of the exam measures skills of the Certified Logistics Technician and covers the technical computations needed to correctly size packages and calculate accurate weight and cubic volume for shipping costs and load planning.</li> </ul>  |
| Topic 4  | <ul style="list-style-type: none"> <li>• Safe Material Handling and Equipment Operation: This section of the exam measures skills of the Certified Logistics Associate and covers the proper methods for safely moving materials and the correct operation of common handling equipment like forklifts and pallet jacks.</li> </ul>                                     |
| Topic 5  | <ul style="list-style-type: none"> <li>• Evaluation of Transportation Modes (Truck, Air, Rail, Water): This section of the exam measures skills of the Certified Logistics Technician and covers the ability to compare and select the most appropriate transportation methods based on factors like cost, speed, and the nature of the freight being moved.</li> </ul> |
| Topic 6  | <ul style="list-style-type: none"> <li>• Inventory Control: This section of the exam measures skills of the Certified Logistics Technician and covers the methods used to track stock levels, perform cycle counts, and reconcile inventory discrepancies to maintain high accuracy and prevent shortages or overstock.</li> </ul>                                      |
| Topic 7  | <ul style="list-style-type: none"> <li>• The World of Logistics and the Global Supply Chain: This section of the exam measures skills of the Certified Logistics Associate and covers the foundational knowledge of how logistics fits into the broader global economy and the movement of goods from their origin to the final consumer.</li> </ul>                    |
| Topic 8  | <ul style="list-style-type: none"> <li>• Product Receiving: This section of the exam measures skills of the Certified Logistics Technician and covers the technical procedures for inspecting, verifying, documenting, and correctly transferring incoming shipments of goods into storage facilities.</li> </ul>   |
| Topic 9  | <ul style="list-style-type: none"> <li>• Teamwork and Good Workplace Conduct to Solve Problems: This section of the exam measures skills of the Certified Logistics Associate and covers the professional behaviors and collaborative techniques needed to work effectively with colleagues and resolve common operational issues as a team.</li> </ul>                 |
| Topic 10 | <ul style="list-style-type: none"> <li>• Quality Control Principles: This section of the exam measures skills of the Certified Logistics Associate and covers the fundamental concepts used to monitor and ensure that goods and processes meet required quality standards and customer expectations.</li> </ul>  |
| Topic 11 | <ul style="list-style-type: none"> <li>• Work Communication: This section of the exam measures skills of the Certified Logistics Associate and covers the ability to effectively share information, follow verbal and written instructions, and clearly document tasks in a logistics environment.</li> </ul>   |
| Topic 12 | <ul style="list-style-type: none"> <li>• Order Processing: This section of the exam measures skills of the Certified Logistics Technician and covers the steps required to accurately manage and fulfill customer requests, including picking and preparing the correct items for dispatch.</li> </ul>  |
| Topic 13 | <ul style="list-style-type: none"> <li>• Safe Handling of Hazardous Materials: This section of the exam measures skills of the Certified Logistics Technician and covers the specific regulations, documentation, and protective measures required for storing and moving dangerous goods safely.</li> </ul>  |
| Topic 14 | <ul style="list-style-type: none"> <li>• Packaging and Shipping: This section of the exam measures skills of the Certified Logistics Technician and covers the necessary techniques for securing goods safely for transit, selecting the right containers, and correctly labeling them for outbound transportation.</li> </ul>  |
| Topic 15 | <ul style="list-style-type: none"> <li>• Product Storage: This section of the exam measures skills of the Certified Logistics Technician and covers the best practices for organizing, locating, and maintaining products within a warehouse to maximize space efficiency and minimize damage or loss.</li> </ul>   |
| Topic 16 | <ul style="list-style-type: none"> <li>• Safety Principles: This section of the exam measures skills of the Certified Logistics Associate and covers essential workplace safety guidelines and procedures needed to maintain a secure working environment and prevent common injuries.</li> </ul>   |

Topic 17

- The Logistics Environment: This section of the exam measures skills of the Certified Logistics Associate and covers the standard operational setting, including the various facilities, equipment, and regulatory factors that affect daily logistics tasks.

## MSSC Certified Logistics Technician (CLT) 4.0 Sample Questions (Q61-Q66):

### NEW QUESTION # 61

Which of the following governing bodies is responsible for collecting taxes on imported and exported goods?

- A. U.S. Customs and Border Protection
- B. U.S. State Department
- C. World Trade Organization
- D. Food and Drug Administration

**Answer: A**

Explanation:

The U.S. Customs and Border Protection (CBP) collects tariffs, duties, and taxes on imported goods entering the United States. As CLT 4.0 explains, CBP is part of the Department of Homeland Security and manages both trade enforcement and revenue collection functions. Duties and tariffs are assessed based on the Harmonized Tariff Schedule (HTS), which classifies goods according to their type, value, and country of origin. The WTO and State Department guide policy, but only CBP enforces and collects. Understanding CBP's role helps logistics personnel ensure accurate customs declarations and prevent costly penalties for underpayment or misclassification. Tariff collection supports fair trade and protects domestic industries from unfair competition while funding essential government programs.

### NEW QUESTION # 62

A substance or material that is capable of posing an unreasonable risk to health, safety, and property when transported in commerce is

- A. HAZCOM
- B. PHMSA
- C. HAZMAT
- D. dangerous goods

**Answer: C**

Explanation:

CLT uses the U.S. term "hazardous material (HAZMAT)" for substances posing unreasonable risks in transportation; internationally the term "dangerous goods" is common. PHMSA is the regulating agency within USDOT, and HAZCOM refers to OSHA's Hazard Communication standard, not the material itself. Thus, the definition aligns with HAZMAT.

Reference:

### NEW QUESTION # 63

Which of the following is the common name for wood containers used to provide a structure that enables material handlers to grasp and move items while providing a degree of protection at the same time?

- A. wire mesh containers
- B. drums
- C. crates
- D. pallets

**Answer: D**

Explanation:

The pallet is the most widely used base platform in logistics, described in the CLT "Product Storage" module as a load-handling unit that provides both structure and protection for materials during handling, storage, and transport. Typically made of wood (though

plastic and metal versions exist), pallets allow forklifts and pallet jacks to easily lift and move unitized loads. Their standardized dimensions (such as the 48x40-inch GMA pallet) ensure compatibility with racking systems and automated equipment. Unlike crates, pallets are open-structured, facilitating efficient storage and airflow. The CLT curriculum emphasizes the use of pallets to improve safety, reduce handling time, and protect goods from damage through secure strapping or stretch-wrapping. Proper palletization reduces manual lifting, streamlines workflow, and maintains load stability-critical for warehouse efficiency and safety compliance.

#### NEW QUESTION # 64

Which of the following methods of storage is built over the top of the other activities in the warehouse thus creating another "floor" for warehouse personnel to use?

- A. Flow rack
- **B. The Mezzanine**
- C. A-Frame dispensing system
- D. Vertical Lift Modules (VLMs)

**Answer: B**

Explanation:

The mezzanine is defined in CLT "Product Storage Systems" as a raised, intermediate floor constructed within a warehouse to create additional work or storage space without expanding the building footprint. Mezzanines are typically built above existing operations-such as assembly, packing, or storage areas-allowing vertical space utilization while maintaining workflow below. They may support shelving, offices, or conveyor systems. Unlike flow racks or VLMs, mezzanines are structural systems rather than mechanical retrieval units. CLT materials emphasize mezzanines as an efficient method for high-ceiling facilities to maximize cubic space, improve inventory segregation, and support ergonomic operations. Safety railings, load limits, and access stairs are key regulatory features. The installation of mezzanines must comply with building and fire codes, ensuring worker safety while enhancing warehouse density and productivity.

#### NEW QUESTION # 65

Which of the following equipment, also called a straddle carrier, straddles containers in order to quickly move them between road and rail vehicles?

- A. RORO Vessel
- B. Reach Stacker
- C. Gantry Crane
- **D. Transtainers**

**Answer: D**

Explanation:

A transtainer, also referred to as a straddle carrier or rubber-tired gantry (RTG) crane, operates above containers, lifting and moving them between transport modes-typically between trucks, trains, and storage stacks. CLT 4.0 explains that transtainers improve intermodal transfer efficiency in port and rail terminals. They can lift fully loaded containers and move them within stacking yards without the need for fixed infrastructure. This flexibility enhances throughput, especially where space is limited. While gantry cranes perform similar functions, transtainers are mobile and can straddle multiple container rows. Their versatility supports leaner port operations and reduces idle time between transfers.

#### NEW QUESTION # 66

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