

100% Pass 2026 MB-240: Microsoft Dynamics 365 Field Service Functional Consultant Perfect Passing Score Feedback



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Getting tired of humdrum life, you may want to get some successful feeling or try something different instead. We all know that is of important to pass the MB-240 exam and get the MB-240 certification for someone who wants to find a good job in internet area, and it is not a simple thing to prepare for exam. So you are in the right place now. The MB-240 practice materials are a great beginning to prepare your exam. Actually, just think of our MB-240 practice materials as the best way to pass the exam is myopic. They can not only achieve this, but ingeniously help you remember more content at the same time.

Microsoft MB-240 (Microsoft Dynamics 365 Field Service Functional Consultant) Exam is designed to test the skills and knowledge of individuals who work as field service functional consultants. MB-240 exam is part of the requirements for earning the Microsoft Certified: Dynamics 365 Field Service Functional Consultant Associate certification. MB-240 exam is intended for individuals who have experience in implementing and configuring Microsoft Dynamics 365 Field Service solutions and are familiar with the overall Dynamics 365 suite of applications.

Microsoft MB-240 certification exam covers a range of topics related to Microsoft Dynamics 365 Field Service, including the configuration of the Field Service application, managing customer assets and inventory, managing work orders and service agreements, and scheduling and dispatching resources. Candidates who pass the exam will have a deep understanding of these topics and be able to apply their knowledge in a practical setting.

To prepare for the Microsoft MB-240 Certification Exam, candidates can take advantage of a variety of resources, including online training courses, practice exams, and study guides. Microsoft offers a range of training courses that cover the topics included in the exam, and candidates can also find practice exams online to help them assess their readiness. Additionally, candidates can join online communities to connect with other Dynamics 365 Field Service professionals and share knowledge and best practices.

>> **Passing MB-240 Score Feedback** <<

Take MB-240 Practice Exam Questions (Desktop & Web-Based)

Some top-of-the-list Microsoft Dynamics 365 Field Service Functional Consultant (MB-240) exam benefits are proven recognition of skills, more career opportunities, instant rise in salary, and quick promotion. To gain all these Microsoft MB-240 certification benefits you just need to pass the Microsoft Dynamics 365 Field Service Functional Consultant (MB-240) exam which is quite challenging and not easy to crack. However, with the help of 2Pass4sure MB-240 Dumps PDF, you can do this job easily and nicely.

Microsoft Dynamics 365 Field Service Functional Consultant Sample Questions (Q41-Q46):

NEW QUESTION # 41

Dispatchers and technicians in Dynamics 365 Field Service want to be able to automatically update work order statuses. You need to configure the feature to allow the update of a work order based on resource location. Which feature should you configure?

- A. Booking maps
- **B. Connection to Microsoft Bing Maps**
- C. Auto-geocoding for addresses
- D. Geofencing

Answer: B

Explanation:

Topic 3, Plumbing and heating company Case study

Company overview

LitWare Inc. is a plumbing and heating company which provides installation, maintenance, and repair services in United States (U.S.) and Canada.

LitWare also offers various installation and repair services such heating, venting, and air conditioning (HVAC), plumbing, and roofing for commercial customers using their employees and subcontractors.

Company structure and resources

The company has three main types of services, each offering a different combination of service personnel.

1. Training services provide training to LitWare employees and subcontractors to perform the work in the regions serviced

2. Unplanned maintenance services address emergency repair requests for their customers.

* Dispatchers are assigned to all territories in a region Dispatchers assign repair and installation work to repair technicians based on their skills.

* Repair technicians in employees and subcontractors

3. Planned maintenance services perform regular and planned checks for their customers.

* Inspectors are assigned to all regions based on skills and expertise.

* Installers are assigned to multiple territories in a geographic region 1 Repair technicians are employees and subcontractors

* Dispatchers are assigned to all territories in a region. Dispatchers assign repair and installation work to technicians based on skills.

All the inspection, repair, and installation employees utilize the field Service mobile app Dispatchers can see all work request data for their region and see all the bookable resources.

Job structures

typical job assignments are as follows:

* Inspections: 1 -2 resources

* Installations: minimum 2 resources. 1 expert

* Repairs: 1-3 resources

Skills and certifications

The following spreadsheet tracks the skills and certifications earned by each internal employee:

□ The Service areas are:

□ For each type of job, there must be at least one certified or highly experienced resource on the job.

Their current system does not have a way to maintain the availability of a service, maintain the subcontractor's insurance details, certifications, and more options for inspectors. All work is printed out and provided as a hard copy to the resources. It is not easy to distribute the new updated materials for the service center* share the new troubleshooting guides.

Planned changes

LitWare plans to implement Dynamics 365 Field Service. The requirements gathered during analysis are:

Work orders and scheduling

* Scheduling based on resource skill and number of required resources based on job type and duration.

* Planned Maintenance emergency calls take priority over other types of jobs.

* Schedule resources based on location, maximizing total work hours and then minimizing drive time.

* Ability to track technician time.

* Ability to configure rates and pay types.

- * Ability to easily see when a resource is on Time Off on the schedule board
- * All resource time-off requests should be approved by both their manager and their line manager Service contracts
- * Set up and create a Planned Maintenance type of contract.
- * Define the coverage of the regions by the work.

Inspection management

- * Ability to configure inspections.
- * Ability for inspections to be linked with work orders and customer assets.

Resources

- * Implement company holidays for U.S. and Canada.
- * Implement various pay types based on overtime, weekends and holidays, travel and regular time.
- * Implement paid time off.
- * Ability for resource calendars to reflect resource time off and work hours.
- * Access to jobs assigned for the day.
- * Ability to capture the validity of the insurance and send a 90-day reminder notification before the expiry.
- * Activate geocoding throughout the system.
- * Use territories for accounts, resources, and work orders.
- * Enable Microsoft SharePoint Integration.

Field Service mobile app

- * Ability for technician to access work orders and asset details.
- * Ability to perform inspections on the mobile app
- * Ability to work through offline mode.
- * Ability to enter time for The work.

Technical Requirements

Resources require the ability to:

- * Configure work hours templates based on their time zone.
- * Access and view their skill, skill level, and certification data
- * Certifications set to expire over the next 90 days should show highlighted in Yellow. o Certifications already expired will show in Red.
- * Access documents either online or offline.
- * Have the " time-off requests enabled for approval by default for resource who has skill of electrical, and have the requests approved by both their manager and line manager.

Work orders

- * The ability to have templates for work orders.
- o Templates will provide guidance for technicians, and help recommend products and default services.
- * Work orders created from a PM contract need to have a status a Service Contract Inspections:
- * Ability to configure advance inspections with conditional logics based on the questions,
- * Ability to use the latest inspections for analytics on a weekly basis.
- * Ability to perform ad-hoc inspections with assets.
- * Ability for users to export responses.

Security and access

- * Technicians in the field should only see work orders scheduled for today.
- * Technicians should have the option to enter manual time.
- * Technicians should have the option to complete the inspections.
- * Technicians should have the ability to access relevant apps to complete the job.
- * Technicians should have the ability to access the guides.
- * Administrators should have access to the technician usage of the guides.

NEW QUESTION # 42

There are certain steps a Field Service Manager must take for RMA approval, and then for creating an RMA receipt.

Which steps pertain to RMA Approval and which steps pertain to RMA Receipts? To answer, drag RMA Approval or RMA Receipts to the appropriate steps. RMA Approval and RMA Receipts may be used once, more than once, or not at an. You may need to drag the split bar between panes or scroll to view the content.

NOTE: Each correct selection is worth one point.

□

Answer:

Explanation:

□

NEW QUESTION # 43

The field service team manager needs you to give a new technician user access to the system. The technician will use the mobile application to fill out work orders when they are onsite doing field work to repair factory motors at customer sites. When the dispatcher takes vacation, the new technician user will manage dispatcher functions.

Which two field service security roles will the new technician user need? Each correct answer presents part of the solution.

- A. Field Service-Mobile User
- B. Field Service-User
- C. Field Service-App Access and Field Service -Resource
- D. Field Service-Dispatcher

Answer: C,D

Explanation:

Explanation/Reference:

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/field-service/view-user-accounts-security-roles#field-service-roles>

NEW QUESTION # 44

To improve communications with customers, your company has decided to implement Twilio, a third-party communication platform that has call and messaging capabilities.

The Twilio solution includes a number of core components to deliver the capability, all of which need to be set up.

Which five steps should you take in sequence to prepare data for optimization? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Answer:

Explanation:

Explanation:

1. Setup a twilio Account
2. Obtain Phone Numbers
3. Generate account SID and authentication token
4. Install a Twilio-managed solution
5. Configure SMS and IVR solution

NEW QUESTION # 45

Drag and Drop Question

Your company has a requirement to use the out-of-the-box resource types to categorize active bookable resource types. This is to ensure easy Microsoft Dynamics 365 upgrades as needed.

You need to ensure that you only use the appropriate resource types.

Which types are available for your use? To answer, drag each description to the appropriate types. Each description may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view the content.

NOTE: Each correct match is worth one point.

Answer:

Explanation:

NEW QUESTION # 46

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Desktop Microsoft Dynamics 365 Field Service Functional Consultant (MB-240) practice test software is the first format available at 2Pass4sure. This format can be easily used on Windows PCs and laptops. The Microsoft Dynamics 365 Field Service Functional Consultant (MB-240) practice exam software works without an internet connection, with the exception of license verification. One of the excellent features of this Microsoft Dynamics 365 Field Service Functional Consultant (MB-240) desktop-based practice test software is that it includes multiple mock tests that have Microsoft MB-240 practice questions identical to the actual exam, providing

users with a chance to get Microsoft Dynamics 365 Field Service Functional Consultant (MB-240) real exam experience before even attempting it.

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