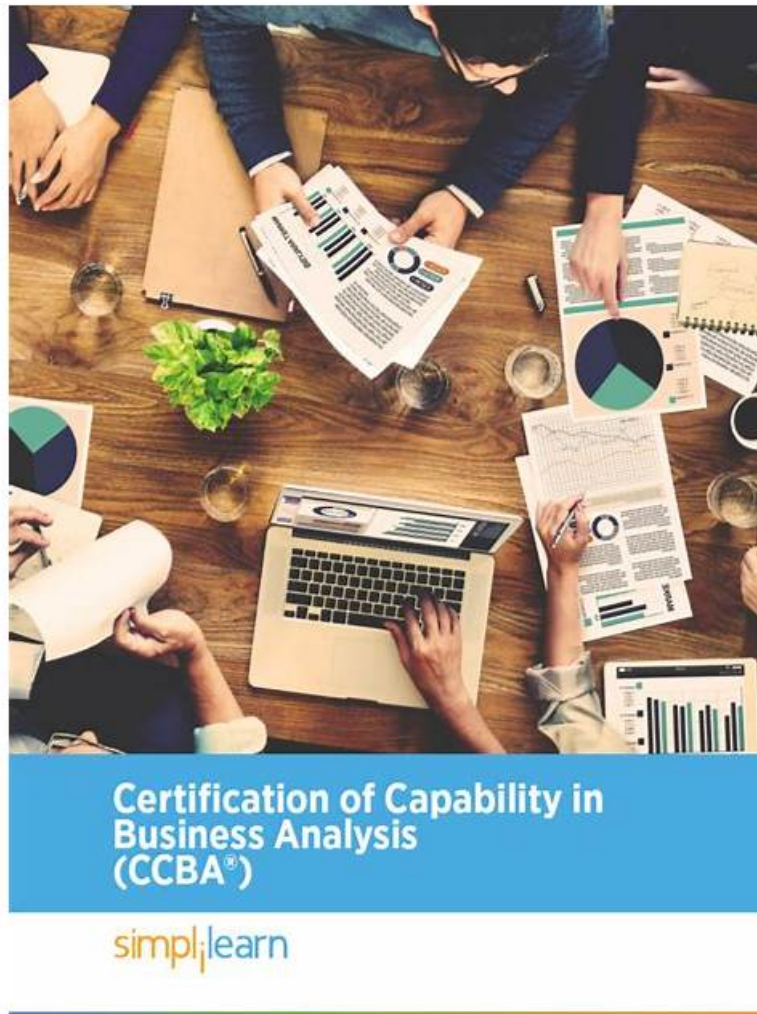


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IIBA Certification of Capability in Business Analysis (CCBA) Sample Questions (Q96-Q101):

NEW QUESTION # 96

High quality requirements have certain characteristics which distinguish them from low-quality requirements.

Which characteristic of requirements demands that all requirements in a set or model support its overall purpose and scope?

- **A. Cohesive**
- B. Complete
- C. Correct
- D. Consistent

Answer: A

Explanation:

Explanation

The cohesive attribute demands that all requirements in a set or model support its overall purpose and scope.

Answer D is incorrect. Consistent requirements ensure that individual requirements do not contradict each other or describe the same requirement using different wording.

Answer A is incorrect. The entire set of requirements should represent all relevant requirements.

Answer C is incorrect. Correct requirements acknowledge that defects in requirements will lead to defects in the resulting solution.

NEW QUESTION # 97

A business analyst (BA) plans to organize a focus group to bring all the interested parties together and discuss the issues and possible risks for the new initiative. Due to the geographical differences of each participant a videoconferencing service will be used to satisfy stakeholder preferences. Which approach is the BA defining?

- **A. Stakeholder collaboration**
- B. Issue management
- C. Release planning
- D. Stakeholder analysis

Answer: A

Explanation:

Stakeholder collaboration is the approach that the BA is defining when planning to organize a focus group to bring all the interested parties together and discuss the issues and possible risks for the new initiative. Stakeholder collaboration is the process of engaging with stakeholders to build consensus, resolve conflicts, provide feedback, and foster relationships³. A focus group is a technique for stakeholder collaboration that involves a facilitated discussion among a group of stakeholders on a specific topic or issue⁴.

Reference: 3: BABOK Guide v3, Section 4.4 4: BABOK Guide v3, Section 4.4.5

NEW QUESTION # 98

All of the following are inputs to the task assess organizational readiness except for which one?

- A. Solution Scope
- **B. Risk register**
- C. Stakeholder concern
- D. Enterprise architecture

Answer: B

Explanation:

According to the BABOK Guide, the task of assessing organizational readiness involves analyzing the readiness, willingness, and ability of the stakeholders and the organization to accept, adopt, and use the solution¹. This task requires inputs from various sources that provide information on the current and desired state of the organization, the solution scope and objectives, the stakeholder roles and responsibilities, and the potential impacts and risks of the change. Among the inputs listed in the question, the one that is not an input to the task of assessing organizational readiness is risk register. A risk register is an output of the task of identifying risks, which involves identifying and documenting the uncertainties that may affect the business analysis work or the solution². A risk register is not an input to the task of assessing organizational readiness, but rather an input to the task of managing risks, which involves planning and implementing responses to the identified risks².

The other options are all correct inputs to the task of assessing organizational readiness:

Enterprise architecture: Enterprise architecture is a description of the current and future structure and behavior of an organization's processes, information systems, personnel, and organizational sub-units³. It provides an input to the task of assessing organizational readiness, as it helps to understand the alignment, dependencies, and gaps between the current and future state of the organization and the solution¹.

Solution scope: Solution scope is a description of the boundaries of the solution, including what is in and out of scope, the key assumptions and constraints, and the major features and functions³. It provides an input to the task of assessing organizational readiness, as it helps to define the scope and objectives of the change, and the expected benefits and outcomes of the solution¹.

Stakeholder concern: Stakeholder concern is a statement of a need, expectation, problem, or opportunity that is relevant to one or more stakeholders³. It provides an input to the task of assessing organizational readiness, as it helps to identify and analyze the stakeholder needs, expectations, interests, and attitudes towards the change, and the potential impacts and issues that may arise from the solution¹. Reference:

1: BABOK Guide, section 6.2 Assess Organizational Readiness, page 116

2: BABOK Guide, section 4.7 Identify Risks, page 126; section 4.8 Manage Risks, page 130

3: BABOK Guide, section 3.8 Glossary, page 516-524

NEW QUESTION # 99

You are the business analyst for your organization and you're working with your manager to discuss the constraints and assumptions that may affect the requirements. Your manager wants to know from where you've derived the list of constraints and assumptions. What's the best answer as to where assumptions and constraints are identified?

- A. Assumptions and constraints are identified through risk identification and analysis.
- B. Assumptions and constraints are identified through a review of project requirements.
- **C. Assumptions and constraints are identified through elicitation from stakeholders.**
- D. Assumptions and constraints are identified through document analysis.

Answer: C

Explanation:

Explanation

Assumptions and constraints are identified through elicitation from stakeholders.

Answer D is incorrect. Assumptions and constraints are not identified through document analysis.

Answer C is incorrect. Assumptions and constraints are not identified through risk identification, though false assumptions may be subject to risk analysis.

Answer A is incorrect. Assumptions and constraints are not identified through a review of project requirements.

NEW QUESTION # 100

You are the business analyst in your organization. Management comes to you with a customer complaint that they'd like you to analyze. What's the common task associated with customer complaints or loss of revenue?

- **A. Evaluation of a business need**
- B. Issue management and identification
- C. Capability assessment
- D. Stakeholder assessment of implementation

Answer: A

NEW QUESTION # 101

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