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ITIL Foundation

V4

ITILFND

330 Questions

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EXIN ITILFND_V4 (ITIL 4 Foundation) Exam is a certification exam designed for individuals who want to achieve a basic understanding of ITIL 4 framework. ITILFNDv4 Exam is suitable for IT professionals who are involved in service management, service desk, and support functions. The ITIL 4 Foundation Exam is the entry-level certification in the ITIL 4 certification scheme, and it provides a comprehensive understanding of ITIL 4 concepts, key principles, and practices.

The ITIL 4 Foundation certification exam covers the key concepts and principles of ITIL 4, including its service value system (SVS), its four dimensions of service management, and its 34 practices. It is suitable for anyone who is interested in or working in IT service management, including IT professionals, managers, consultants, and business stakeholders.

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The ITIL 4 Foundation certification is the most widely recognized IT service management certification in the world. It is a comprehensive and practical approach to IT service management, providing individuals and organizations with the tools and techniques needed to improve their IT service delivery. The EXIN ITILFNDv4: ITIL 4 Foundation exam is the latest version of the certification, which has been updated to reflect the current IT landscape and the evolving needs of businesses worldwide.

EXIN ITIL 4 Foundation Sample Questions (Q355-Q360):

NEW QUESTION # 355

Which statement about outcomes is CORRECT?

- A. They are deliverables provided to service consumers
- B. They provide products to service providers based on outputs
- C. They co-create value for service providers by reducing costs and risks
- **D. They allow service consumers to achieve a desired result**

Answer: D

NEW QUESTION # 356

Identify the missing words in the following sentence:

A user is [?] that uses services.

- A. a team
- B. a supplier
- C. an organization
- **D. a role**

Answer: D

NEW QUESTION # 357

Which practice makes new services available for use?

- A. IT asset management
- B. Change enablement
- C. Deployment management
- **D. Release management**

Answer: D

NEW QUESTION # 358

Which practice has a purpose that includes the management of financially valuable components that can contribute to the delivery of an IT service?

- A. Deployment management
- B. Monitoring and event management
- **C. IT asset management**
- D. Continual improvement

Answer: C

NEW QUESTION # 359

Which dimension includes activities and workflows?

- A. Partners and suppliers
- B. Organizations and people
- C. Information and technology
- **D. Value streams and processes**

Answer: D

NEW QUESTION # 360

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