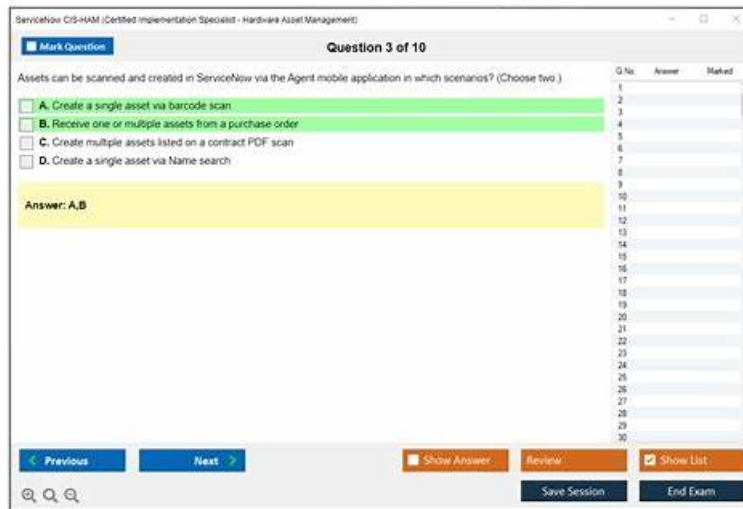


# Pass Guaranteed Quiz 2026 ServiceNow Accurate CIS-HAM: Practice Certified Implementation Specialist - Hardware Asset Management Test Engine



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ServiceNow CIS-HAM Certification Exam is ideal for IT professionals who are responsible for managing hardware assets in their organizations. It is also suitable for those who are looking to expand their knowledge and skills in this area. CIS-HAM exam is open to all individuals who have completed the ServiceNow Hardware Asset Management Fundamentals course and who have a minimum of six months of experience working with the ServiceNow platform.

ServiceNow is a software company that specializes in providing cloud-based solutions for IT service management, IT operations management, and IT business management. The company offers a range of certifications to help IT professionals demonstrate their expertise in using ServiceNow products. One of the certifications offered by ServiceNow is the Certified Implementation Specialist - Hardware Asset Management (CIS-HAM) Certification.

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ServiceNow CIS-HAM Certification is valuable for professionals who want to gain expertise in Hardware Asset Management and demonstrate their skills and knowledge to employers. Certified Implementation Specialist - Hardware Asset Management certification helps professionals enhance their career prospects and enables them to work on ServiceNow projects that involve

Hardware Asset Management. Certified Implementation Specialist - Hardware Asset Management certification also enables professionals to earn better salaries as compared to non-certified professionals.

## ServiceNow Certified Implementation Specialist - Hardware Asset Management Sample Questions (Q101-Q106):

### NEW QUESTION # 101

What field must an agent complete when resolving an incident in order for the HAM asset tasks to automatically update all configuration item (CI) and asset records associated to the Incident?

- A. Asset and CI Action
- B. Asset Task Action
- C. Asset-CI Task Action
- D. Asset Action

**Answer: C**

### NEW QUESTION # 102

A blind inventory audit is typically initiated via which interface?

- A. Now Mobile app
- B. Now Inventory app
- C. Now Agent Mobile app
- D. Third-party API

**Answer: C**

Explanation:

According to the Audit your inventory document, a blind inventory audit is a type of audit that hides the expected asset list from the auditor, so that the auditor has to physically scan each asset in the location and compare it with the actual asset list.

A blind inventory audit helps ensure data integrity and accuracy, as it prevents the auditor from "cheating on the test" by relying on the expected asset list.

A blind inventory audit is typically initiated via the Now Agent Mobile app, which is a mobile application that enables users to perform various tasks related to hardware asset management, such as scanning assets, creating audits, and viewing audit results.

The Now Agent Mobile app allows users to create an audit on the mobile device, select the location and type of audit, and scan the assets using the device camera or a Bluetooth scanner.

Therefore, the correct answer is option C, Now Agent Mobile app, as it is the interface that is typically used to initiate a blind inventory audit. Reference:

Audit your inventory

What is Hardware Asset Management?

### NEW QUESTION # 103

What are the key steps for importing asset data? (Choose three.)

- A. Load data
- B. Consolidate data
- C. Run transform map
- D. Create transform map
- E. Update transform map
- F. Merge transform maps

**Answer: A,C,D**

Explanation:

Create transform map: A transform map is a set of field mappings that determine how the source data in the import set table is transformed into the target data in the hardware asset table. You can create a transform map by using the Load Data UI page, or by navigating to System Import Sets > Create Transform Map. You need to specify the source table, the target table, and the field mappings between them. You can also define coalesce fields, which are used to prevent duplicate records from being created or updated. For example, you can use the asset tag or the serial number as a coalesce field.

**Load data:** To load data into the import set table, you need to select a data source, such as a file, a JDBC data source, or a web service. You can use the Load Data UI page, or navigate to System Import Sets > Load Data. You need to specify the source type, the file name or the connection URL, the sheet number and the header row (if using a file), and the import set table name. You can also preview the data before loading it into the table.

**Run transform map:** To run the transform map, you need to navigate to System Import Sets > Transform Maps, and select the transform map that you created. You can then click on the Run Transform button, which will execute the field mappings and transform the data from the import set table to the hardware asset table. You can also view the transformation history, the transformation statistics, and the transformation log to monitor the progress and the results of the transformation.

Reference:

Importing Hardware Assets into ServiceNow, which provides a step-by-step guide on how to import hardware assets into ServiceNow using an excel spreadsheet, an import set table, and a transform map.

Hardware Asset Inventory Management, which explains how to streamline inventory stock orders, empower employees with a robust asset catalog, monitor stock depletions, track shipments, scan assets with a mobile device, and plan asset refresh cycles.

Getting Started with ServiceNow Hardware Asset Management, which provides general procedures and forms for performing asset lifecycle management activities in ServiceNow.

#### NEW QUESTION # 104

Which of the following are valid contract states during a contract's lifecycle? (Choose four.)

- A. Renegotiated
- B. Active
- C. Extended
- D. Canceled
- E. Expired
- F. Draft
- G. Renewed

**Answer: B,D,F**

#### NEW QUESTION # 105

A blind inventory audit is typically initiated via which interface?

- A. Now Mobile app
- B. Now Inventory app
- C. Now Agent Mobile app
- D. Third-party API

**Answer: C**

Explanation:

According to the Audit your inventory document, a blind inventory audit is a type of audit that hides the expected asset list from the auditor, so that the auditor has to physically scan each asset in the location and compare it with the actual asset list.

A blind inventory audit helps ensure data integrity and accuracy, as it prevents the auditor from "cheating on the test" by relying on the expected asset list.

A blind inventory audit is typically initiated via the Now Agent Mobile app, which is a mobile application that enables users to perform various tasks related to hardware asset management, such as scanning assets, creating audits, and viewing audit results.

The Now Agent Mobile app allows users to create an audit on the mobile device, select the location and type of audit, and scan the assets using the device camera or a Bluetooth scanner.

Therefore, the correct answer is option C, Now Agent Mobile app, as it is the interface that is typically used to initiate a blind inventory audit. References:

Audit your inventory

What is Hardware Asset Management?

#### NEW QUESTION # 106

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