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## Taser 10 Exam 2025 Questions With Precise Solutions

True CORRECT ANSWERS A warning alert can be displayed on the Taser 10 without discharging loaded cartridges.

40 feet / 12.192 meters CORRECT ANSWERS What is the maximum effective range of the taser 10?

Re-energize deployed connected probes for 5 seconds CORRECT ANSWERS After two or more cartridges are deployed, a momentary press-up of the selector switch will?

False CORRECT ANSWERS Axon Training recommends docking the rechargeable battery every 45 days

True CORRECT ANSWERS The Automatic-Shutdown Perform Power Feature (APPM) automatically stops THE TASER CYCLE AFTER 5 seconds, even if the trigger is held down.

A. Prior to cartridge deployment, a momentary press-up of the selector switch will initiate a warning alert for the duration pressed.

AND

C. After cartridge deployment, a momentary press-up of the selector switch will re-energize deployed connected probes for 5 seconds. CORRECT ANSWERS The selector switch placed in the up position momentarily activates what functions of the TASER 10?

True CORRECT ANSWERS When activated by the operator, the warning alert will produce: up to 1000 lumens of pulsing light specifically focused on the subjects upper body, and a very loud alert, sound to serve as an auditory warning of the potential use if they do not change their behavior.

A. Press down and hold will initiate a function test.

AND

C. A press-down of the selector switch three times will activate stealth mode. CORRECT ANSWERS The selector switch placed in the down position momentarily activates what functions of the TASER 10?

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## Salesforce Advanced Field Service Accredited Professional Sample Questions (Q29-Q34):

### NEW QUESTION # 29

A division of Green Energy Solutions has different work hours for each day, and the daily hours are inconsistent from one week to another (example: this Monday 9 am-4 pm, this Tuesday 8 am-6 pm, next Monday 8 am-3 pm, next Tuesday 9 am-2 pm). This creates a lot of overhead.

What can an administrator configure to add efficiencies into their scheduling process and mitigate administrative overhead?

- A. Create Operating Hours that encompasses all the hours, then create non availabilities for the hours that are off on a given day
- B. Create a Service Territory with Operating Hours that encompasses all the hours, then create jobs for the specific hours needed to be covered
- C. Create Operating Hours with no availability, and use Shifts to define the daily changing availability
- D. Create Operating Hours for all combinations and build a workflow to change the Service Territory Operating Hours every week

**Answer: C**

Explanation:

This addresses the "Shift vs. Operating Hours" architecture.

\* Option B is correct. When a schedule has no consistent weekly pattern, using standard Operating Hours (which repeat Mon-Sun indefinitely) is inefficient. The best practice is to assign the Service Territory Member (the resource) a "Shell" Operating Hours record that has zero time slots (No Availability).

\* You then use Shifts to define the specific working times for specific dates (e.g., "Nov 1st: 9am-2pm").

\* Because the base Operating Hours are empty, the Scheduling Engine looks only at the Shifts to determine availability. This avoids the conflict of having to "subtract" time from a standard day or constantly update the base record.

### NEW QUESTION # 30

Universal Containers has many service centers across the country in which spare parts and other inventory items are stored. Every morning, technicians are required to arrive at the service center closest to their home and pick up inventory items based on their work assignments. At the end of the day, technicians travel back to the service center to return any unused or damaged parts (travel from home to the service center and from the service center back home is at the technicians' expense).

How should the admin configure the Service Territory Member address?

- A. Use the technician's home address
- B. Use the address of the service center that the technician is assigned to
- C. Use the customer's address
- D. Use the address of the first appointment of the day

**Answer: B**

Explanation:

The Service Territory Member (STM) address defines the Start Location and End Location for the resource's route calculation.

\* Option C is correct. The requirement states that travel from Home to the Center is "at the technician's expense" (i.e., off the clock). Therefore, the "Official Company Route" begins when they arrive at the Service Center.

\* By setting the STM Address to the Service Center, the optimization engine assumes the technician is at the Service Center at the start of their shift.

\* The engine will then calculate travel time for: Service Center -> Job 1.

\* This matches the business requirement.

\* Option A (Home Address): If you set Home, the engine calculates: Home -> Job 1 (or Home -> Service Center). This would likely include the commute time in the daily schedule utilization, which contradicts the "at technician's expense" (off-clock) requirement.

### NEW QUESTION # 31

Universal Containers uses In-Day Optimization to optimize a Service Territory schedule during working hours. The dispatchers have recently noticed that In-Day Optimization reschedules Service Appointments in status 'In Progress' to other Service Resources, which requires them to correct the schedule manually.

What should a consultant recommend to troubleshoot this behavior?

- A. Review if the 'In Progress' status is configured in 'Status Transitions' under 'Field Service Settings'.
- B. Check if the Scheduling Policy includes the 'Resource Availability' Work Rule.
- C. Check if the 'Optimization Request' status is 'In Progress'
- **D. Review if the 'In Progress' status is excluded from In-Day Optimization under 'Field Service Settings'.**

**Answer: D**

Explanation:

When running optimization (Global or In-Day), the engine is allowed to move any appointment that is not "Pinned."

\* Option C is correct. In Salesforce Field Service, you must explicitly define which statuses are considered Pinned (immovable) during optimization. This is configured in Field Service Settings > Optimization > Logic. If the 'In Progress' status is not selected in the "Pinned Statuses" list, the optimization engine sees that appointment as movable. To improve the schedule, it might unassign the current tech and assign a different one, even though the tech is already on-site.

\* Ensuring 'In Progress' is "excluded from optimization logic" (Pinned) forces the engine to schedule around that appointment rather than moving it.

\* Option B refers to "Status Transitions," which controls the lifecycle flow (e.g., New -> Scheduled -> In Progress) but does not control the scheduling engine's permission to move the job.

### NEW QUESTION # 32

Which consideration should a consultant take when advising a customer on their Field Service Mobile App strategy, in a case where the Service Resources are named contractors who provide their own mobile devices?

- A. Set all records to private to ensure customer data confidentiality
- **B. Field Service Mobile App is optimized for a handful of Android and iOS devices. Refer to 'Salesforce Help and Training' for the latest update**
- C. Contractor licenses do not include access to the Field Service Mobile App
- D. Since all Service Resources are named contractors, 'Collect Service Resource Geolocation History' should be disabled

**Answer: B**

Explanation:

When dealing with a Bring Your Own Device (BYOD) strategy (common with contractors), device compatibility is the biggest technical hurdle.

\* Option B is correct. Salesforce explicitly publishes a list of supported devices and operating systems (iOS and Android versions). Since the company does not own the phones, they cannot guarantee every contractor has a compatible device. The consultant must warn the client to check these specs against their contractors' hardware.

\* Option A is a policy decision, not a technical constraint. You can track contractor location if they agree to it.

\* Option C is false; Contractor licenses (Community Plus) do include access to the Field Service Mobile App.

### NEW QUESTION # 33

A customer needs to cancel all appointments within a specific area due to climate changes that boosted a bushfire.

How should a consultant recommend implementing this requirement?

- A. Create a report for the appointments that are located in this area and use a data import tool to change the appointment's status to 'Canceled'
- **B. Draw a polygon on the map for the bushfire area and use the bulk action to 'Unschedule' the appointments**
- C. Create a custom list view for the appointments that should be cancelled, select the appointments and use the 'Unschedule' action
- D. Change the priority for the appointments to a low priority and run 'In-Day Optimization'

**Answer: B**

Explanation:

The Dispatcher Console Map is the most efficient tool for geographic mass actions.

\* Option A is correct. Salesforce Field Service allows dispatchers to draw custom Map Polygons directly on the Gantt map. Once a polygon is drawn around the affected bushfire area, the dispatcher can right-click the polygon (or use the actions menu) to perform Mass Actions on all Service Appointments contained within that shape. "Unschedule," "Cancel," or "Flag" are standard bulk actions available in this context.

\* Option B (Reports/Data Loader) is too slow for an emergency response.

\* Option C (Optimization) would just move the appointments to later times, not cancel/unschedule them.

\* Option D (List View) is difficult because defining a "bushfire area" using text filters (City, Zip) is often inaccurate compared to drawing the precise boundary on a map.

## NEW QUESTION # 34

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