

ITIL-4-Specialist-Create-Deliver-and-Support퍼펙트덤프 최신버전 & ITIL-4-Specialist-Create-Deliver-and-Support최신업데이트인증덤프



참고: PassTIP에서 Google Drive로 공유하는 무료 2026 ITIL ITIL-4-Specialist-Create-Deliver-and-Support 시험 문제집이 있습니다: <https://drive.google.com/open?id=1BiwQhOCPqHrNRMWWOwsbIwD7PGI6uzeS>

PassTIP의ITIL인증 ITIL-4-Specialist-Create-Deliver-and-Support 덤프는 수많은 시험준비 공부자료 중 가장 믿음직합니다. PassTIP의 인지도는 업계에 널리 알려져 있습니다. ITIL인증 ITIL-4-Specialist-Create-Deliver-and-Support덤프로 ITIL인증 ITIL-4-Specialist-Create-Deliver-and-Support시험을 준비하여 한방에 시험패스한 분이 너무나도 많습니다. ITIL인증 ITIL-4-Specialist-Create-Deliver-and-Support덤프는 실제ITIL인증 ITIL-4-Specialist-Create-Deliver-and-Support 시험문제에 초점을 맞추어 제작한 최신버전 덤프로서 시험패스율이 100%에 달합니다.

ITIL ITIL-4-Specialist-Create-Deliver-and-Support 시험요강:

주제	소개
주제 1	<ul style="list-style-type: none"> Continuous Improvement: This section of the exam measures the skills of Process Improvement Analysts and covers leveraging feedback and data to enhance services, processes, and practices. It supports the ITIL framework's emphasis on ongoing service enhancement and operational maturity.
주제 2	<ul style="list-style-type: none"> Service Support: This section of the exam measures the skills of Technical Support Specialists and covers the support functions required to manage and maintain IT services. It includes practices for issue resolution, incident management, and sustaining service reliability over time.
주제 3	<ul style="list-style-type: none"> Service Delivery: This section of the exam measures the skills of IT Operations Managers and covers the core processes and activities essential for the effective delivery of IT services. It emphasizes the importance of managing service transitions and operations to maintain consistent, high-quality service output.
주제 4	<ul style="list-style-type: none"> Service Design and Development: This section of the exam measures the skills of Service Designers and covers how to design and develop services that align with both customer needs and business objectives. It includes identifying and defining service requirements, designing service components, and ensuring service quality throughout the development lifecycle.
주제 5	<ul style="list-style-type: none"> Service Automation and Technology: This section of the exam measures the skills of Automation Engineers and covers the integration of automation and technology in the development, delivery, and support of IT services. It includes understanding how tools and platforms streamline operations and increase efficiency.

주제 6	<ul style="list-style-type: none"> ITIL 4 Principles: This section of the exam measures the skills of IT Service Managers and covers the application of ITIL 4's guiding principles such as "Focus on Value," "Start Where You Are," and "Optimise and Automate." The aim is to drive operational efficiency and service excellence.
주제 7	<ul style="list-style-type: none"> Service Performance Metrics: This section of the exam measures the skills of IT Performance Analysts and covers how to identify and interpret key performance indicators and metrics. The focus is on evaluating service effectiveness and making data-driven decisions to improve service outcomes.
주제 8	<ul style="list-style-type: none"> Culture and Collaboration: This section of the exam measures the skills of Team Leaders and covers fostering a service-focused culture within organizations. It emphasizes collaboration across teams and departments to enhance communication and ensure the success of service-based projects. :

>> ITIL-4-Specialist-Create-Deliver-and-Support퍼펙트 덤프 최신버전 <<

ITIL-4-Specialist-Create-Deliver-and-Support최신 업데이트 인증덤프, ITIL-4-Specialist-Create-Deliver-and-Support인증시험대비 공부자료

PassTIP ITIL ITIL-4-Specialist-Create-Deliver-and-Support덤프 구매전 혹은 구매후 의문나는 점이 있으시면 한국어로 온라인서비스 혹은 메일로 상담 받으실수 있습니다. 기술 질문들에 관련된 문제들을 해결 하기 위하여 최선을 다 할것입니다. 고객님의 PassTIP ITIL ITIL-4-Specialist-Create-Deliver-and-Support덤프와 서비스에 만족 할 수 있도록 저희는 계속 개발해 나갈 것입니다.

최신 ITIL 4 Managing Professional ITIL-4-Specialist-Create-Deliver-and-Support 무료샘플문제 (Q56-Q61):

질문 # 56

A cross-functional team is designing a value stream to support the development of a new financial service. Some members of the team are suggesting that multiple value streams are needed. Which factor would MOST LIKELY influence the need for multiple value streams?

- A. The number of suppliers that will be used to source service components
- B. The number of practices required to support the service
- C. The methods used to manage the development work
- D. Whether the service is being created for internal or external customers

정답: C

설명:

The methods used to manage the development work (such as Agile, DevOps, or Waterfall) can significantly influence whether multiple value streams are needed to efficiently handle different types of workflows within the same service development.

질문 # 57

An organization has found that a significant amount of rework is required, because tickets are escalated from the service desk team to higher tiers of support. This rework causes delays and results in recurring incidents as service desk agents rarely see how incidents are resolved.

Which approach can be used to reduce this rework and its consequences?

- A. Use swarming to improve collaboration and validate information
- B. Train agents to capture the information required by each support team
- C. Validate the data, when tickets are being created by service desk agents
- D. Limit the use of tickets to major and high-priority incidents

정답: A

설명:

Using swarming improves collaboration between service desk agents and support teams, allowing real-time knowledge sharing, better

information validation, and reducing rework and delays.

질문 # 58

A technology firm has implemented a new ticketing system for managing customer support requests. However, the firm is facing challenges in effectively prioritizing and managing these tickets due to varying levels of urgency and complexity. Some high-priority issues are being delayed, while less critical requests are being addressed too soon, leading to customer dissatisfaction and inefficiencies in the workflow. How should the firm improve this situation?

- A. Stop recording requests during exceptionally busy times
- B. Limit ticket submissions to reduce the workload on support staff
- C. Prioritize tickets based on the order of receipt
- **D. Develop a dynamic prioritization model that assesses the impact and urgency of each ticket**

정답: D

설명:

The firm should develop a dynamic prioritization model that assesses the impact and urgency of each ticket (B). The ITIL 4 Specialist: Create, Deliver and Support documentation (Section 4.2.1) recommends prioritizing based on business impact and urgency to optimize support workflows and enhance customer satisfaction. Option A is static and ineffective; option C disrupts service; and option D restricts access, worsening dissatisfaction.

Reference: ITIL 4 Specialist: Create, Deliver and Support, Section 4.2.1 - Prioritization in Support Workflows.

질문 # 59

Which statement about 'service integration as a service' is CORRECT?

- A. Multiple vendors provide the service integration and management function
- **B. The service integrator provides services and manages other vendors**
- C. The service integrator can be easily replaced by other vendors to leverage better pricing
- D. The service integrator does not deliver any services to the organization

정답: B

설명:

In service integration as a service, the service integrator both provides services and manages other vendors, ensuring seamless delivery across multiple suppliers.

질문 # 60

What is the goal of the 'shift-left' approach?

- **A. Repositioning tasks to earlier stages in the process to boost workflow efficiency**
- B. Implementing Agile practices for continuous software development
- C. Integrating multiple suppliers in a value stream for effective service management
- D. Automating repetitive processes using robots and AI

정답: A

설명:

The goal of the 'shift-left' approach is repositioning tasks to earlier stages in the process to boost workflow efficiency (A). The ITIL 4 Specialist: Create, Deliver and Support guide (Section 3.3.1) explicitly defines shift-left as a strategy to move activities, such as support or testing, closer to the point of origin—often to users or frontline teams—to reduce delays, improve response times, and enhance overall service delivery.

This approach leverages automation and self-service tools to empower users, thereby streamlining workflows and reducing the burden on higher-tier support teams. Option B focuses on automation alone, which is a supporting mechanism but not the core goal; option C relates to Agile methodologies, which are distinct from shift-left; and option D pertains to supplier integration, which is unrelated to this concept. The emphasis on efficiency is further supported by examples like self-service password resets, where tasks are shifted to users, aligning with ITIL's focus on value co-creation.

Reference: ITIL 4 Specialist: Create, Deliver and Support, Section 3.3.1 - Shift-Left Approach and Workflow Optimization.

질문 # 61

.....

현재 경쟁율이 심한 IT시대에, ITIL ITIL-4-Specialist-Create-Deliver-and-Support 자격증 취득만으로 이 경쟁이 심한 사회에서 자신만의 위치를 보장할 수 있고 더욱이는 한층 업된 삶을 누릴 수 있을 수도 있습니다. 우리 PassTIP 에서 여러분은 ITIL ITIL-4-Specialist-Create-Deliver-and-Support 관련 학습 지도서를 얻을 수 있습니다. 우리 PassTIP 는 IT 업계 엘리트 한 강사들이 퍼펙트한 ITIL ITIL-4-Specialist-Create-Deliver-and-Support 문제집을 만들어서 제공합니다. 우리가 제공하는 ITIL ITIL-4-Specialist-Create-Deliver-and-Support 문제와 답으로 여러분은 한번에 성공적으로 시험을 패스 하실 수 있습니다. 중요한 것 저희 문제집을 선택함으로 여러분의 시간도 절약해드리고 무엇보다도 많은 근심없이 심플하게 시험을 패스하여 좋다는 점입니다.

ITIL-4-Specialist-Create-Deliver-and-Support 최신 업데이트 인증 덤프 : <https://www.passtip.net/ITIL-4-Specialist-Create-Deliver-and-Support-pass-exam.html>

- ITIL-4-Specialist-Create-Deliver-and-Support 최신 업데이트 덤프 자료 □ ITIL-4-Specialist-Create-Deliver-and-Support 퍼펙트 덤프 최신버전 □ ITIL-4-Specialist-Create-Deliver-and-Support 시험대비 덤프 최신 데모 □ [www.exampassdump.com] 을 통해 쉽게 ➡ ITIL-4-Specialist-Create-Deliver-and-Support □ 무료 다운로드 받기 ITIL-4-Specialist-Create-Deliver-and-Support 인기 자격증 덤프 공부 문제
- 최신버전 ITIL-4-Specialist-Create-Deliver-and-Support 퍼펙트 덤프 최신버전 퍼펙트한 덤프의 문제를 마스터하면 시험 합격 가능 □ 《 ITIL-4-Specialist-Create-Deliver-and-Support 》 를 무료로 다운로드 하려면 ➡ www.itdumpskr.com ◀ 웹사이트를 입력하세요 ITIL-4-Specialist-Create-Deliver-and-Support 최신버전 시험덤프 문제
- 최신버전 ITIL-4-Specialist-Create-Deliver-and-Support 퍼펙트 덤프 최신버전 퍼펙트한 덤프의 문제를 마스터하면 시험 합격 가능 □ ▶ ITIL-4-Specialist-Create-Deliver-and-Support ◀ 를 무료로 다운로드 하려면 ➡ www.dumpstop.com ◀ 웹사이트를 입력하세요 ITIL-4-Specialist-Create-Deliver-and-Support 최신버전 시험대비 공부 문제
- ITIL-4-Specialist-Create-Deliver-and-Support 퍼펙트 덤프 최신버전 100% 시험 패스 공부 자료 □ ✓ www.itdumpskr.com □ ✓ □ 에서 □ ITIL-4-Specialist-Create-Deliver-and-Support □ 를 검색하고 무료 다운로드 받기 ITIL-4-Specialist-Create-Deliver-and-Support 시험 합격 덤프
- ITIL-4-Specialist-Create-Deliver-and-Support 유효한 최신덤프 □ ITIL-4-Specialist-Create-Deliver-and-Support 최고 기출문제 □ ITIL-4-Specialist-Create-Deliver-and-Support 최신버전 시험덤프 문제 □ 시험 자료를 무료로 다운로드 하려면 ☀ www.itdumpskr.com □ ☀ □ 을 통해 ➡ ITIL-4-Specialist-Create-Deliver-and-Support □ 를 검색하십시오 ITIL-4-Specialist-Create-Deliver-and-Support 합격 보장 가능 시험덤프
- ITIL-4-Specialist-Create-Deliver-and-Support 시험대비 인증 공부 자료 □ ITIL-4-Specialist-Create-Deliver-and-Support 최신버전 시험덤프 문제 □ ITIL-4-Specialist-Create-Deliver-and-Support 시험 합격 덤프 □ 무료로 쉽게 다운로드 하려면 ➡ www.itdumpskr.com □ 에서 【 ITIL-4-Specialist-Create-Deliver-and-Support 】 를 검색하세요 ITIL-4-Specialist-Create-Deliver-and-Support 시험 정보
- 최신버전 ITIL-4-Specialist-Create-Deliver-and-Support 퍼펙트 덤프 최신버전 완벽한 시험덤프 데모 문제 다운로드 □ (www.itdumpskr.com) 에서 【 ITIL-4-Specialist-Create-Deliver-and-Support 】 를 검색하고 무료 다운로드 받기 ITIL-4-Specialist-Create-Deliver-and-Support 시험대비 덤프 최신 데모
- ITIL-4-Specialist-Create-Deliver-and-Support 최신버전 시험대비 자료 □ ITIL-4-Specialist-Create-Deliver-and-Support 시험 합격 덤프 □ ITIL-4-Specialist-Create-Deliver-and-Support 퍼펙트 덤프 데모 문제 □ □ www.itdumpskr.com □ 의 무료 다운로드 ➡ ITIL-4-Specialist-Create-Deliver-and-Support □ 페이지가 지금 열립니다 ITIL-4-Specialist-Create-Deliver-and-Support 퍼펙트 덤프 데모 문제 다운
- ITIL-4-Specialist-Create-Deliver-and-Support 퍼펙트 덤프 최신버전 최신 인증 시험 □ ➡ www.exampassdump.com □ 에서 ➡ ITIL-4-Specialist-Create-Deliver-and-Support □ 를 검색하고 무료로 다운로드 하세요 ITIL-4-Specialist-Create-Deliver-and-Support 유효한 최신덤프
- ITIL-4-Specialist-Create-Deliver-and-Support 퍼펙트 덤프 데모 문제 다운 □ ITIL-4-Specialist-Create-Deliver-and-Support 최신버전 시험대비 자료 □ ITIL-4-Specialist-Create-Deliver-and-Support 최고 기출문제 □ ☀ www.itdumpskr.com □ ☀ □ 에서 { ITIL-4-Specialist-Create-Deliver-and-Support } 를 검색하고 무료 다운로드 받기 ITIL-4-Specialist-Create-Deliver-and-Support 유효한 최신덤프
- ITIL-4-Specialist-Create-Deliver-and-Support 시험 정보 □ ITIL-4-Specialist-Create-Deliver-and-Support 퍼펙트 공부 □ ITIL-4-Specialist-Create-Deliver-and-Support 퍼펙트 덤프 최신버전 □ 【 ITIL-4-Specialist-Create-Deliver-and-Support 】 를 무료로 다운로드 하려면 【 kr.fast2test.com 】 웹사이트를 입력하세요 ITIL-4-Specialist-Create-Deliver-and-Support 최신버전 자료
- bbs.t-firefly.com, bbs.t-firefly.com, kumu.io, bbs.t-firefly.com, www.stes.tyc.edu.tw, bbs.t-firefly.com, www.stes.tyc.edu.tw, connect.garmin.com, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, www.stes.tyc.edu.tw, Disposable vapes

and-Support 시험 문제 및 답변 무료 공유: <https://drive.google.com/open?id=1BtwQhOCPqHrNRMWWOwsbIwD7PGI6uzeS>