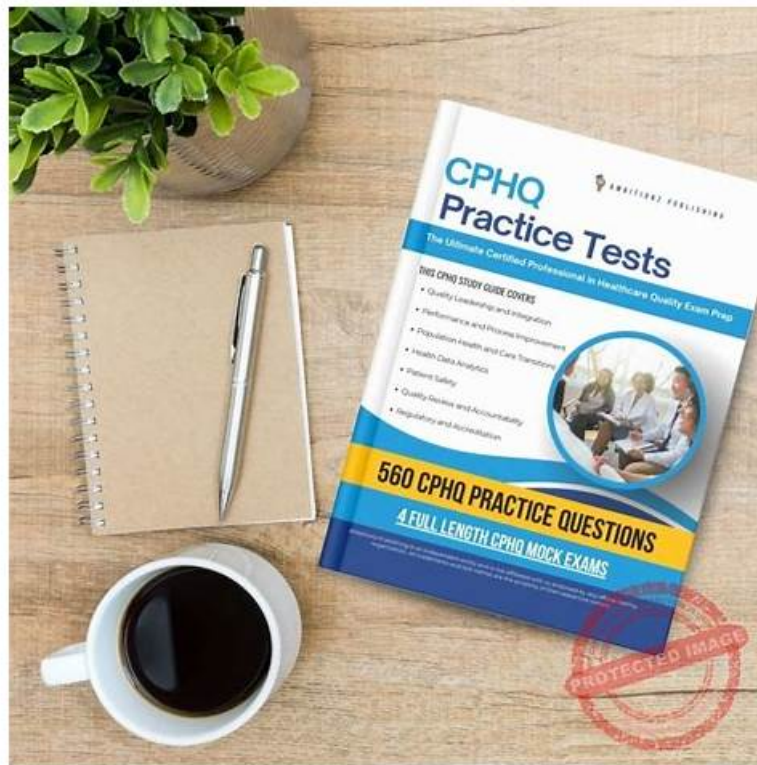


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NAHQ CPHQ (Certified Professional in Healthcare Quality) Certification Exam is a comprehensive examination that assesses an individual's knowledge and skills in healthcare quality management. Certified Professional in Healthcare Quality Examination certification is highly respected and recognized in the healthcare industry, and achieving it demonstrates a commitment to quality improvement and patient safety. CPHQ Exam covers topics such as quality planning, measurement and analysis, performance improvement, and leadership.

## NAHQ Certified Professional in Healthcare Quality Examination Sample

## Questions (Q68-Q73):

### NEW QUESTION # 68

A positive correlation is seen in a scatter diagram when

- A. there is a scattering of points in a triangular pattern.
- B. increases on the x-axis relate to decreases on the y-axis.
- C. there is a scattering of points in a circular pattern.
- D. increases on the x-axis relate to increases on the y-axis.

**Answer: B**

Explanation:

An important responsibility of each team member working on a team project is to complete assignments between meetings. This ensures that progress is made continuously, and that meetings can be focused on discussing completed work, making decisions, and planning the next steps. Regular completion of assignments is crucial for maintaining momentum and ensuring that the project stays on track.

\* Investigate the existing data on the project (B): This may be a task for some team members, but not the primary responsibility of all.

\* Review team progress periodically (C): This is typically the responsibility of the team leader or facilitator, not every team member.

\* Teach skills to the team during meetings (D): While sharing knowledge is valuable, it is not the primary responsibility of every team member.

References

\* NAHQ Body of Knowledge: Effective Teamwork and Project Management

\* NAHQ CPHQ Exam Preparation Materials: Team Roles and Responsibilities in Project Work A positive correlation in a scatter diagram occurs when increases on the x-axis relate to increases on the y- axis. This means that as one variable increases, the other variable also increases, indicating a direct relationship between the two. In a scatter plot, this relationship would be visualized as an upward-sloping trend of data points.

\* Increases on the x-axis relate to decreases on the y-axis (A): This describes a negative correlation.

\* Scattering of points in a triangular pattern (B): This does not describe a correlation.

\* Scattering of points in a circular pattern (D): This indicates no correlation or relationship between the variables.

References

\* NAHQ Body of Knowledge: Data Analysis and Interpretation in Quality Improvement

\* NAHQ CPHQ Exam Preparation Materials: Understanding Correlation and Scatter Plots

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### NEW QUESTION # 69

A local health center is launching a community health assessment.

What data is recommended to identify the potential needs of the population?

- A. number of fast food restaurants in the area
- B. zip codes for patients frequently using the emergency department
- C. top five diagnoses for patient visits
- D. highest level of education of healthcare professionals

**Answer: C**

### NEW QUESTION # 70

Which of the following actions will most effectively promote safety activities within an organization?

- A. Encourage patients to participate in the advisory council.
- B. Ensure staff are aware of psychological safety concepts.
- C. Discuss safety events with managers at the unit level.
- D. Empower staff to take ownership of unit-based safety issues.

**Answer: D**

Explanation:

Detailed Explanation:

Promoting safety within an organization is best achieved by empowering staff to take responsibility for safety on their units:

Option C: Empower staff to take ownership of unit-based safety issues

This fosters a proactive safety culture, where staff feel accountable and involved, leading to more effective safety practices.

Option A: Discuss safety events with managers at the unit level

While this is beneficial, it's less effective than direct staff empowerment.

Option B: Ensure staff are aware of psychological safety concepts

Psychological safety is important but needs to be paired with empowerment to drive action.

Option D: Encourage patients to participate in the advisory council

Patient participation is valuable but indirect for internal safety promotion.

References:

CPHQ emphasizes staff empowerment and engagement in quality improvement initiatives as critical for a sustainable safety culture.

### NEW QUESTION # 71

An initial step to address health disparities within a population is to:

- A. Increase accessibility to healthcare services for all equally.
- **B. Expand the collection and standardization of health equity data.**
- C. Create dashboards to visualize gaps in health equity.
- D. Engage with community leaders and identify available resources.

**Answer: B**

Explanation:

Addressing health disparities is a critical component of improving population health. An initial and foundational step in this process is to expand the collection and standardization of health equity data.

Comprehensive data collection allows healthcare organizations to identify and understand disparities in health outcomes among different population groups. Standardizing this data ensures consistency, making it easier to compare and analyze information across various demographics, such as race, ethnicity, socioeconomic status, and geographic location.

By systematically collecting and standardizing health equity data, organizations can:

\* Identify Disparities: Detect variations in health outcomes and access to care among different population groups.

\* Inform Policy and Practice: Develop targeted interventions and policies to address identified disparities.

\* Monitor Progress: Track the effectiveness of interventions over time and make data-driven adjustments as needed.

While the other options listed are important components of a comprehensive strategy to address health disparities, they are more effective when informed by robust data:

\* Creating dashboards to visualize gaps in health equity (Option B): This is a valuable tool for communicating disparities and monitoring progress but relies on accurate and standardized data.

\* Increasing accessibility to healthcare services for all equally (Option C): Enhancing access is crucial but should be guided by data identifying where disparities in access exist.

\* Engaging with community leaders and identifying available resources (Option D): Community engagement is essential for implementing effective interventions, but understanding the specific needs and disparities within the community requires comprehensive data.

Therefore, the initial step is to expand the collection and standardization of health equity data, which serves as the foundation for subsequent actions to effectively address health disparities.

References:

\* National Association for Healthcare Quality (NAHQ) emphasizes the importance of analyzing and using clinical, cost, equity, and social determinants of health data to drive and monitor improvement efforts.

[nahq.org](http://nahq.org)

\* The Agency for Healthcare Research and Quality (AHRQ) identifies "Equitable" as one of the six domains of healthcare quality, highlighting the need to provide care that does not vary in quality due to personal characteristics.

[ahrq.gov](http://ahrq.gov)

### NEW QUESTION # 72

Which of the following is an example of a social determinant of health used to monitor a quality improvement initiative?

- A. diabetes status
- B. age
- C. race
- **D. neighborhood**

**Answer: D**

Explanation:

A social determinant of health refers to the conditions in which people are born, grow, live, work, and age, which can influence health outcomes. "Neighborhood" is an example of a social determinant of health, as it encompasses various factors like access to healthcare, safety, environmental conditions, and availability of healthy foods, which can all affect health outcomes and are often monitored in quality improvement initiatives.

Diabetes status (A): This is a health condition, not a social determinant.

Race (B): While race can impact health disparities, it is considered a demographic factor rather than a direct social determinant of health.

Age (C): This is a demographic factor that affects healthcare needs, but it is not categorized as a social determinant of health.

## References

NAHQ Body of Knowledge: Social Determinants of Health in Quality Improvement NAHQ CPHQ Exam Preparation Materials: Monitoring Social Determinants in Healthcare Initiatives

### NEW QUESTION # 73

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