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## IBM C1000-189 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>• Configuration: This section of the exam measures the skills of DevOps Administrators and evaluates their ability to configure and optimize Instana operational settings. It involves setting up business process monitoring, configuring both cloud and serverless agents, and defining agent proxy parameters. Candidates will learn to implement various technologies and sensors, manage OpenTelemetry integrations, set up smart alerts, create service naming rules, and define custom SLIs and payloads for alert channels. Managing licenses and ensuring proper configuration of alerts and notifications are also key components of this domain.</li></ul>

Topic 2	<ul style="list-style-type: none"> <li>• <b>Planning:</b> This section of the exam measures the skills of Cloud Monitoring Engineers and covers the foundational planning tasks required for successful Instana deployment. Candidates must understand the installation prerequisites, the architectural design of Instana for on-premises environments, and the platform core capabilities and use cases. It also assesses knowledge of different agent modes, supported sensors and tracers, and the distinctions between cloud service agents and serverless agents essential for scalable implementation.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>• <b>Operations:</b> This section of the exam measures the skills of Application Monitoring Specialists and covers daily operational tasks for managing Instana environments. It includes configuring website and application monitoring, handling synthetic monitoring, and creating incidents, issues, and alerts. Candidates will analyze infrastructure performance, set maintenance windows, and design custom dashboards. They are also expected to interpret golden signals, evaluate alerts, use analytics, and perform backup or restore operations to maintain optimal system performance.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• <b>Installation:</b> This section of the exam measures the skills of System Implementation Specialists and focuses on installing and deploying Instana across different environments. It includes installing the Instana backend, deploying and configuring agents, and migrating existing Instana setups. Candidates will also demonstrate their ability to implement Synthetic Monitoring and manage Points of Presence (PoPs) effectively for end-to-end performance validation.</li> </ul>

## IBM Instana Observability v1.0.277 Administrator - Professional Sample Questions (Q16-Q21):

### NEW QUESTION # 16

How can OTLP be enabled?

- A. In the params.yaml
- B. By configuring multiple tracers
- C. In the settings.hcl
- **D. Using Helm**

**Answer: D**

Explanation:

OTLP (OpenTelemetry Protocol) enables modern, standards-based telemetry with Instana for traces and metrics. The official IBM Instana documentation explains that enabling OTLP support should be done during installation or upgrade via Helm, using either values set in a YAML file or via the --set command line argument. This method is described as, "To enable OTLP, use Helm with the provided chart and set OTLP values in your values.yaml or with the --set flag." Helm automation allows administrators to easily manage, update, and version-control agent and collector configuration at scale-especially in Kubernetes environments. It is favored because it is compatible with Instana's operator and dynamic config approaches. Manual edits in settings.hcl or params.yaml are not recommended or officially documented for enabling OTLP streams. Multiple tracers relate to instrumentation and are not for enabling the protocol itself. Using Helm provides a streamlined, repeatable and supported approach - per IBM Instana deployment best practices.

### NEW QUESTION # 17

What is an agile set of focused security and privacy practices that are used by Instana?

- A. Agile Security Practice
- B. DevSecOps
- **C. Security and Privacy by Design**
- D. Security Orchestration, Automation, and Response

**Answer: C**

Explanation:

IBM Instana observability platform is designed with a strong emphasis on security and privacy best practices. According to the official IBM documentation, Instana applies "Security and Privacy by Design" principles throughout its software lifecycle. The documentation specifically states: "Instana implements security and privacy by design to ensure secure software development,

deployment, and system operation, integrating data protection into platform architecture and operations from the outset." This framework mandates data minimization, encrypted in-transit and at-rest telemetry, access control, audit logging, and compliance mapping (such as GDPR or industry frameworks) as default features in Instana platform. While DevSecOps and Security Orchestration are supported concepts, the verified and explicit phrase in IBM Instana documents is Security and Privacy by Design, which is referenced in platform release notes and compliance statements. Agile and focused privacy practices are foundational, as Instana delivers enterprise-grade monitoring for regulated environments.

#### NEW QUESTION # 18

Which statement is true about webhook URL authentication?

- A. Prepend username and password to the hostname URL for authentication.
- B. Only Authorization HTTP request header is supported.
- C. Basic authentication is not supported due to security constraints.
- D. Specification of additional Headers is not supported for authentication.

**Answer: A**

Explanation:

According to IBM Instana's integration documentation, webhook notifications support Basic Authentication by embedding the username and password into the URL as part of the standard format (`https://user:password@hostname/path`). The exact extract from IBM states: "For webhooks requiring basic authentication, username and password must be specified by prepending these values to the webhook hostname in the URL." This approach is supported by most HTTP libraries and ensures ease of integration with third-party endpoints. Instana also allows other advanced authentication mechanisms for webhooks, but this is the documented approach for standard Basic Auth scenarios. Additional header configuration (B) is possible but not required for basic authentication, and option D is incorrect as Basic Auth is explicitly supported (and documented). Limiting to only the Authorization header (C) oversimplifies the supported authentication workflows.

#### NEW QUESTION # 19

Which protocol does an agent use to send the data to the backend?

- A. FTP
- B. NFS
- C. SSH
- D. HTTPS

**Answer: D**

Explanation:

IBM Instana agents use HTTPS, the industry standard secure protocol, to transmit telemetry data to Instana's backend servers or clusters. Instana documentation says: "All agent-to-backend traffic is encrypted and transmitted via HTTPS, meeting data confidentiality and compliance requirements." The use of HTTPS prevents unauthorized data interception by using strong TLS encryption on every packet exchanged between agent and backend, regardless of whether the deployment is on-premises or SaaS. FTP, SSH, and NFS are protocols for file transfer, system access, or storage mounting but are never used for telemetry transmission in Instana's architecture. Secure HTTP is essential for privacy by design, is policy-enforced, and supports audit-friendly observability in all supported Instana versions per IBM standards.

#### NEW QUESTION # 20

Which HTTP header is automatically collected?

- A. Instana-id
- B. Instana-probe
- C. x-client-id
- D. X-Instana-Service

**Answer: D**

Explanation:

Instana traces and analyzes every request. Services and endpoints are automatically discovered, and relationships between services,

Services are a part of application monitoring and provide a logical view of your system. Services are derived from infrastructure entities such as hosts, containers, and processes. Incoming calls are correlated to infrastructure entities and enriched with infrastructure data; for example, the Kubernetes pod label or SpringBoot application name. After this infrastructure-linking processing step, a service mapping step maps the enriched calls to generate a service name per call based on a set of rules. Instana comes with an extensive set of predefined rules to generate the best possible service name for you automatically. To fine-tune the service mapping, you can create your own custom rules, see [customize service mapping](#).

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