

# Types of CGEIT Exam Practice Test Questions



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ISACA CGEIT (Certified in the Governance of Enterprise IT) certification exam is designed for professionals who are responsible for managing and overseeing IT governance within an organization. Certified in the Governance of Enterprise IT Exam certification is globally recognized as a mark of excellence and credibility in the field of IT governance. It demonstrates that the individual has the necessary skills and knowledge to evaluate, manage, and improve the use of technology within an organization.

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## ISACA Certified in the Governance of Enterprise IT Exam Sample Questions (Q136-Q141):

### NEW QUESTION # 136

Which of the following is the BEST way to address the risk associated with new IT investments?

- A. Implement an enterprise-wide security awareness program
- B. **Integrate security requirements at the beginning of projects**
- C. Develop security best practices to protect applications.
- D. Establish an enterprise-wide incident response process.

### Answer: B

Explanation:

The best way to address the risk associated with new IT investments is to integrate security requirements at the beginning of projects. This means that security is considered as a key factor in the planning, design, development and testing phases of IT

projects. By doing so, organizations can ensure that security is built into the IT solutions, rather than added as an afterthought. This can help to prevent or reduce security vulnerabilities, breaches, incidents and costs. Integrating security requirements at the beginning of projects is also consistent with the IT risk management frameworks that recommend a proactive and preventive approach to IT risk management<sup>12</sup>. Reference:= Proactive IT Risk Management in an Era of Emerging Technologies, IT Risk Management Process & Frameworks

#### NEW QUESTION # 137

Fred is the project manager of a large project in his organization. Fred needs to begin planning the risk management plan with the project team and key stakeholders. Which plan risk management process tool and technique should Fred use to plan risk management?

- A. Data gathering and representation techniques
- **B. Planning meetings and analysis**
- C. Variance and trend analysis
- D. Information gathering techniques

**Answer: B**

#### NEW QUESTION # 138

When determining the optimal IT service levels to support business, which of the following is MOST important?

- A. Business user requests
- B. Available IT budget.
- **C. Cost/benefit to the business.**
- D. IT capacity utilization and availability.

**Answer: C**

Explanation:

When determining the optimal IT service levels to support business, the most important factor is the cost/benefit to the business. This means that the IT service levels should be aligned with the business objectives, needs, and expectations, and that the benefits of providing a certain level of IT service should outweigh the costs of delivering it. The cost/benefit analysis should consider both the direct and indirect costs and benefits of IT service levels, such as the impact on customer satisfaction, revenue, productivity, quality, risk, compliance, innovation, and competitive advantage. A cost/benefit analysis can help IT managers justify their IT service level decisions and communicate them effectively to the business stakeholders. References

= IT cost/benefit analysis: Why it matters and how to do it right, IT Support Levels Clearly Explained: L1, L2, L3 & More, IT support levels: definition, tiers and advantages, The Importance of Adopting Formal IT Service Management

#### NEW QUESTION # 139

IT maturity models measure:

- A. value.
- **B. capabilities.**
- C. outcome.
- D. performance.

**Answer: B**

Explanation:

IT maturity models measure the capabilities of an IT organization, which means the ability to perform certain activities or tasks effectively and efficiently. IT maturity models assess the current state of the IT organization in terms of people, processes, and technology, and compare it with the desired or optimal state. IT maturity models also help to identify the gaps and opportunities for improvement, and to prioritize and plan the actions to achieve higher levels of maturity. IT maturity models can be used for various purposes, such as benchmarking, strategic planning, performance management, risk management, and quality assurance. Reference: CGEIT Exam Content Outline | ISACA<sup>1</sup>, CGEIT Review Manual (Digital Version), Use an IT maturity model - IBM Garage Practices<sup>1</sup>, IT Maturity Models, Scorecards & Assessments | Smartsheet<sup>2</sup>

## NEW QUESTION # 140

Which of the following concepts aims to limit errors to 1 per million units produced?

- A. BSC
- B. TQM
- C. Six Sigma
- D. TSM

**Answer: B**

## NEW QUESTION # 141

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