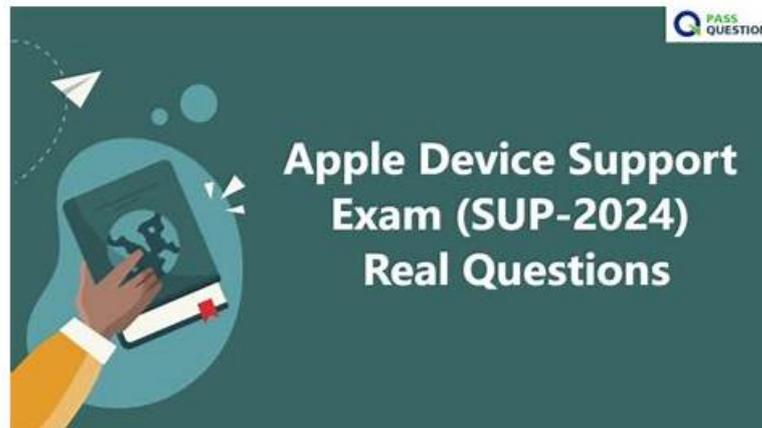


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Apple Apple-Device-Support Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Describing Accessibility Features on Apple Devices: This section of the exam covers describing VoiceOver, Zoom, and Switch Control accessibility features.
Topic 2	<ul style="list-style-type: none">Identifying Mac User Accounts: This section of the exam covers identifying and locating default folders for a local account on a Mac.
Topic 3	<ul style="list-style-type: none">Managing Apps: This section of the exam covers describing improved Calendar permissions and troubleshooting unresponsive apps on iPhone, iPad, or Mac.

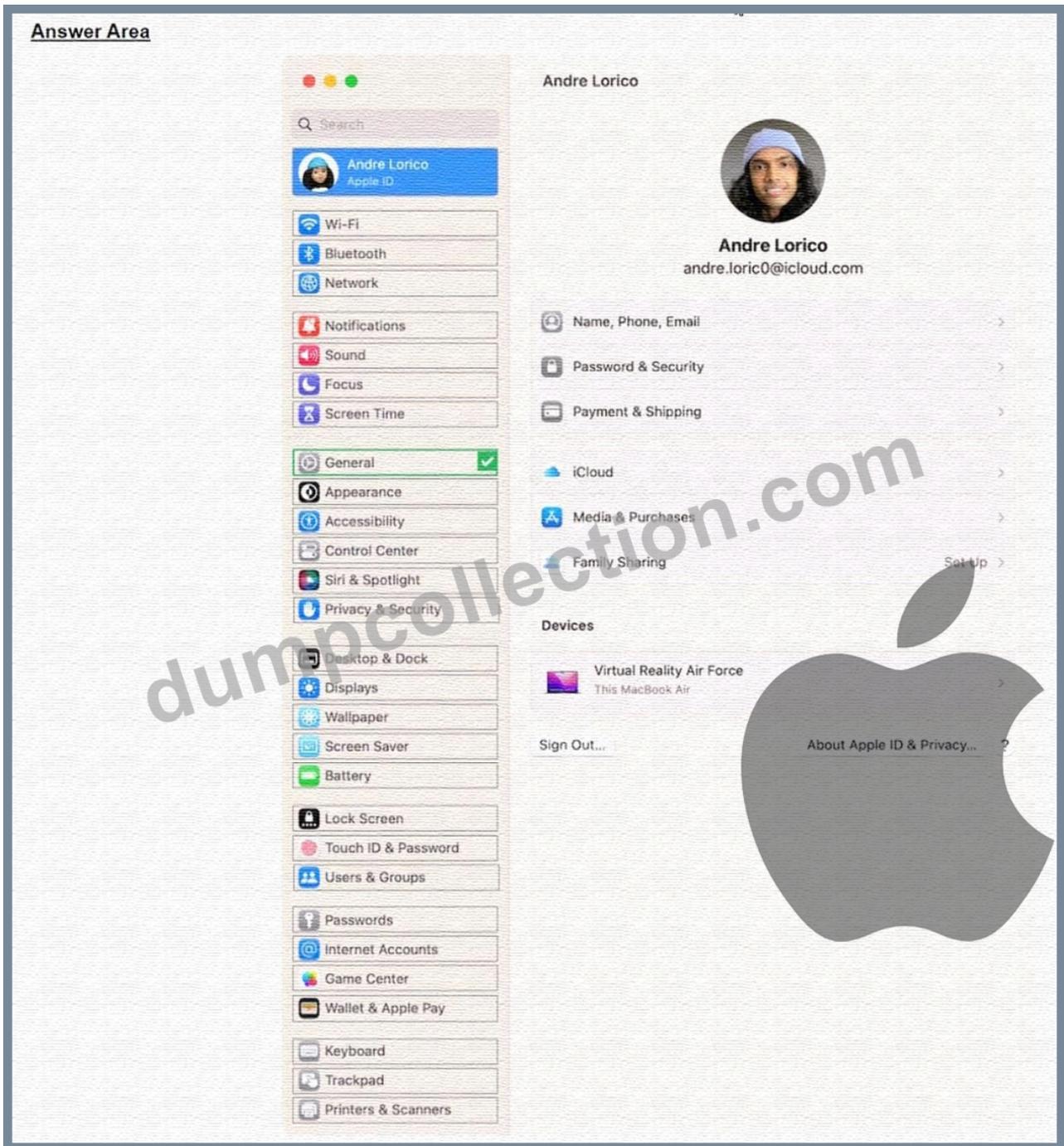
Topic 4	<ul style="list-style-type: none"> • Protecting Data: This section of the exam covers bypassing the code on a managed device that has Activation Lock turned on. It also covers storing and accessing credentials such as passkeys and managed devices.
Topic 5	<ul style="list-style-type: none"> • Installation and Setup: This section of the exam covers moving to a new iPhone, iPad, or Mac; it covers identifying whether a Setup Assistant screen on an iPhone, iPad, or Mac is skipped due to MDM. Moreover, it covers the installation and updating the iOS, iPadOS, or macOS systems.
Topic 6	<ul style="list-style-type: none"> • iCloud and Continuity: This section of the exam covers describing iCloud and Continuity. It also covers defining the MDM manages Continuity settings and how to troubleshoot Continuity by using Wireless Diagnostics. It covers creating an iCloud backup for a managed iPhone or iPad.
Topic 7	<ul style="list-style-type: none"> • Managing Storage: This section of the exam covers managing data storage on Mac systems and optimizing storage on iPhones or iPads.

Apple Device Support Exam Sample Questions (Q187-Q192):

NEW QUESTION # 187

Select the setting in the sidebar that you should use to automatically keep your Mac up to date.

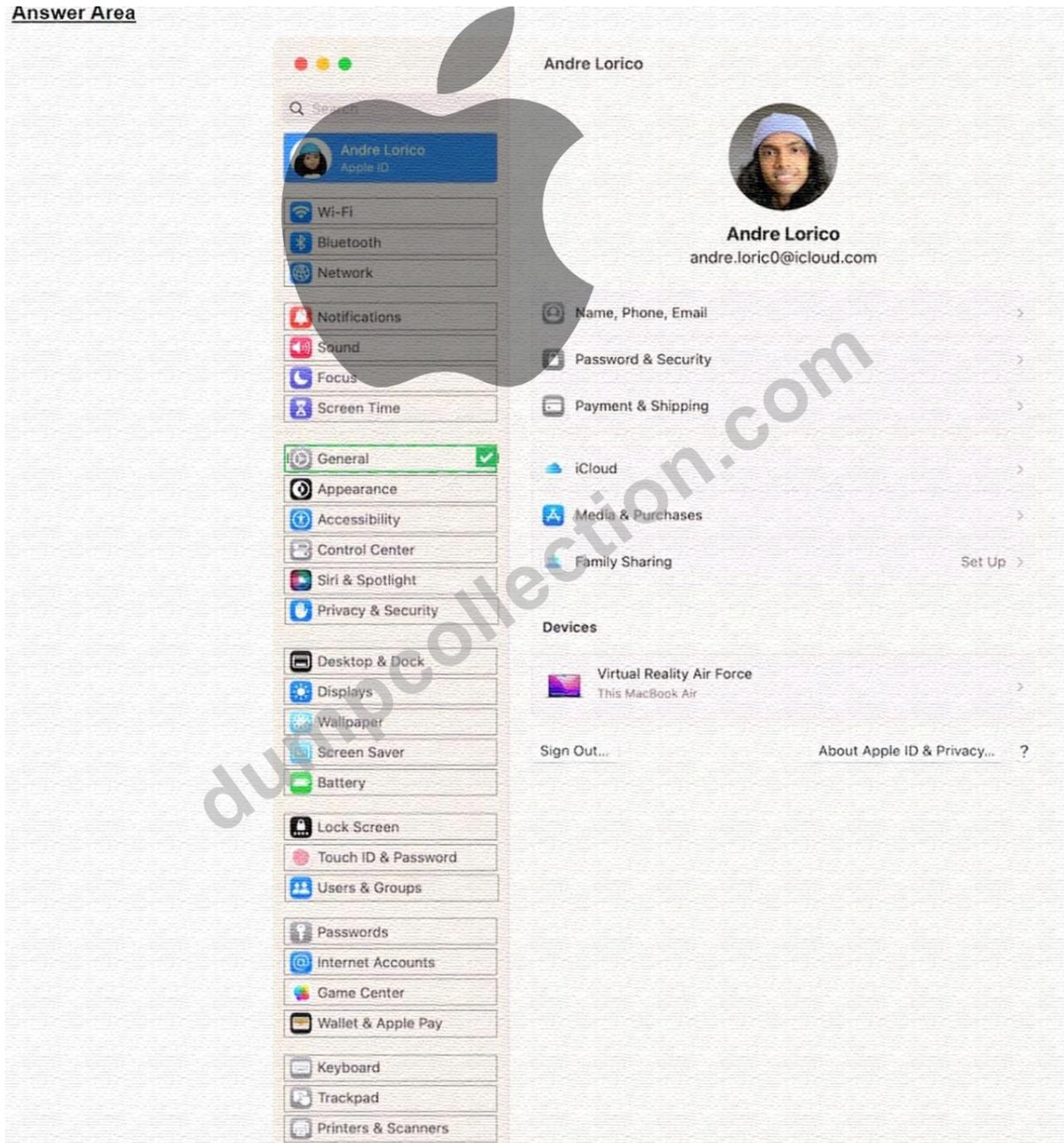
Answer Area



Answer:

Explanation:

Answer Area



Explanation:

Set your Mac to check for software updates automatically

* On your Mac, choose Apple menu > System Settings, then click General in the sidebar. (You may need to scroll down.)

* Click Software Update on the right. ...

* To set update options, click the Info button for Automatic updates, then do any of the following: ...

* Click Done.

<https://support.apple.com/guide/mac-help/keep-your-mac-up-to-date-mchlp1065/mac>

NEW QUESTION # 188

A user began an AirDrop transfer. The user left before the transfer completed. What change can you make in Settings so future transfers can complete?

- A. Go to VPN > Disconnect, then restart the transfer.
- B. Go to General > AirDrop, then turn on Bringing Devices Together.
- C. Go to General > AirPlay & Continuity, then turn on Handoff.
- D. Go to General > AirDrop, then turn on Use Cellular (or Mobile) Data.

Answer: D

Explanation:

AirDrop typically requires Wi-Fi proximity. Enabling Use Cellular Data (Settings > General > AirDrop) in iOS 18 allows transfers to complete over cellular if devices move out of Wi-Fi range.

* Option B: Handoff is for app continuity, not AirDrop.

* Option C: Bringing Devices Together enhances discovery, not range.

* Option D: VPN doesn't extend AirDrop.

* Option A: Correct-extends capability. References: Apple Support - "Use AirDrop" (support.apple.com/HT204144).

NEW QUESTION # 189

Select three responses.

Which three scenarios cause Apple File System (APFS) volumes to generate encryption keys?

- A. At first user login on the Mac
- B. During the first macOS boot sequence
- C. After erase content and setting
- D. During user creation
- E. During the first user's password creation

Answer: C,D,E

Explanation:

APFS is a file system that supports encryption at the volume level. Each volume has its own encryption key, called the Volume Encryption Key (VEK), which is stored in the APFS container metadata and protected by another key, called the Key Encryption Key (KEK). The KEK is derived from the user's password and wrapped by a secure token, which is a feature that ensures only authorized users can access the encrypted data. According to the Apple Device Support Reference Materials¹², the following scenarios cause APFS volumes to generate encryption keys:

* During user creation. When a new user is created on an APFS volume, a secure token is generated for that user and a KEK is derived from the user's password. The KEK is used to encrypt the VEK and store it in the metadata.

* During the first user's password creation. When the first user on an APFS volume sets their password, a secure token is granted to that user and a KEK is derived from the password. The KEK is used to encrypt the VEK and store it in the metadata.

* After erase content and setting. When a user erases all content and settings on an APFS volume, the VEK and the KEK are deleted and new ones are generated. The new VEK is encrypted with the new KEK and stored in the metadata.

References:

* Use secure token, bootstrap token, and volume ownership in deployments.

* Data Protection in Apple devices.

NEW QUESTION # 190

How do you start up a Mac with Apple silicon in macOS Recovery?

- A. Turn on or restart the Mac, then immediately press and hold Command-R until the Apple logo appears.
- B. With the Mac shut down, press and hold the power button until "Loading startup options" appears.
- C. Turn on or restart the Mac, then immediately press and hold the Shift key as it starts up.

Answer: B

NEW QUESTION # 191

You want to protect your Mac from unwanted contacts from other computers.

Which action should you take to protect your Mac while it's connected to the internet?

- A. Go to Safari Settings > Privacy, then enable Hide IP address from trackers.
- B. Go to System Settings > Network > Firewall, then turn on Firewall.
- C. Go to Safari Settings > Privacy, then enable Prevent cross-site tracking.
- D. Go to System Settings > Privacy & Security > Lockdown Mode, then click Turn On.

Answer: B

