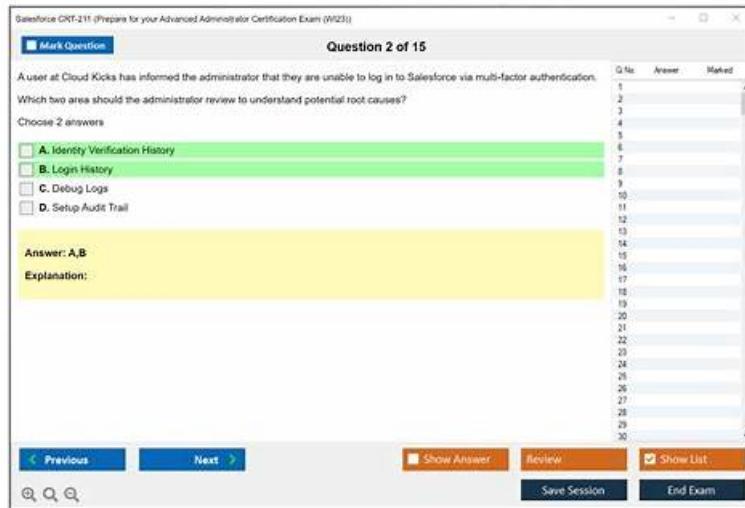


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Salesforce CRT-211 certification exam is focused on testing the skills and knowledge required to design, implement, and manage complex Salesforce deployments. CRT-211 exam is designed to assess the candidate's ability to configure and customize Salesforce features to meet specific business requirements. CRT-211 exam also tests the candidate's ability to manage data and security, design advanced reports and dashboards, and troubleshoot complex issues.

The CRT-211 certification exam covers a wide range of topics, including advanced security and access control, data management, automation, and analytics. It also covers advanced topics related to Salesforce platform customization, including custom objects, fields, and page layouts. Successful completion of the CRT-211 Exam demonstrates a thorough understanding of these advanced topics and prepares administrators to take on more complex Salesforce projects.

To be eligible for the Salesforce CRT-211 exam, candidates must have already earned the Salesforce Certified Administrator certification. This prerequisite certification ensures that candidates have a foundational understanding of Salesforce and have experience working with the platform. Candidates who pass the CRT-211 exam will earn the Salesforce Certified Advanced Administrator certification, which demonstrates their expertise in managing complex Salesforce environments.

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Salesforce Certification Preparation for Advanced Administrator Sample Questions (Q19-Q24):

NEW QUESTION # 19

Universal Container (UC) is considering using Communities. Each partner is associated with a product and will need a separate

community?

Some partners will need to access to more than one community.

What are two considerations an administrator should be aware of?

Choose 2 answers

- A. Communities licenses are associated with a specific community.
- B. The org limit of 100 communities does not include inactive or preview communities.
- C. The org limit of 100 communities includes active, inactive, and preview communities.
- D. Community license choice of member-based or login-based.

Answer: C,D

NEW QUESTION # 20

Admin wants to make an exact copy of production metadata in developer sandbox.

- A. Create and Deploy changeset
- B. Schedule Sandbox refresh
- C. Use Developer Console
- D. Schedule full weekly backup

Answer: A

NEW QUESTION # 21

Cloud Kicks (CK) has a sneaker of the month product that is sold as an annual subscription at the price of \$1. What type of product scheduling should the CK administrator set up to accurately capture that information?

- A. Quantity and Revenue Schedules.
- B. Revenue Schedule Only
- C. Inbound Scheduling

Answer: A

Explanation:

Quantity Schedule Only

NEW QUESTION # 22

Cloud Kicks has received feedback that customers are frustrated with the amount of time it takes to reach a support agent by area of expertise according to product information after a new case has been submitted. Which feature should the administrator configure in order to improve the case management process?

- A. Macros
- B. Knowledge Component
- C. Escalation Rules
- D. Omni-Channel

Answer: D

Explanation:

Omni-Channel is a feature that allows service reps to receive work assignments based on their availability, capacity, and skills. It also allows administrators to define routing rules and priorities for different types of work items, such as cases, chats, or leads.

Omni-Channel can help reduce the wait time for customers and improve the efficiency of service reps.

NEW QUESTION # 23

A user is trying to access content in a library but is receiving an insufficient privileges message. How should the administrator troubleshoot this issue? Choose 2 answers

- A. Determine if the user's profile has the Salesforce CRM Content user permission enabled

- B. Determine if the user's record has the Salesforce CRM Content user permission enabled
- C. Determine if the user has been granted "Viewer" permission to the library of interest
- D. Determine if the user has been granted viewer permission to the content

Answer: B,C

NEW QUESTION # 24

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