

# Exam ACP-100 Forum - ACP-100 Exam Price

## ACP-100 Exam Topics and Resources

### Exam audience and overview

The target audience of this exam should have two or more years of experience as a Jira Administrator since much of the exam is based on real-world scenarios. This doesn't mean that a less experienced administrator won't pass the exam, but it may be more challenging.

Exam questions will include selecting the optimal Jira configuration and modifications based on a given scenario. There will also be troubleshooting questions, where the root cause or appropriate solution will need to be determined.

The exam does not include any knowledge of tasks and functions typical for a System Administrator, Database Administrator, Email Administrator, or LDAP Administrator. It also does not include any functionality related to Marketplace apps or the plugin manager.

### Preparing for the exam

To prepare, first review the topics below to understand the scope of the exam. Then, read the linked Atlassian documentation as needed, and experiment with any unfamiliar functionality and settings in a test environment.

Next, review the sample questions. Be sure to read the explanations since they provide valuable insights.

Finally, utilize Atlassian University and the Atlassian Community. These are useful resources for product knowledge and suggestions on preparing for certification exams. Some exam takers also find it beneficial to form a study group to prepare for the exam.

**Be aware that there are many similarities between Jira Cloud and Jira Data Center, but all ACP-100 exam questions are based specifically on Jira Data Center.**

### Prepare your Jira environment

**Practice is paramount!** We recommend creating an environment by downloading the latest Long Term Support release of Jira from the [Download Jira Software Data Center](#) (Atlassian page) and following the [Installation Guide](#) to install a single-node Jira Data Center instance with a limited-time trial license.

Atlassian does not recommend using an existing instance for exam preparation. It may contain configurations and settings that have been altered from the original implementation, along with Marketplace apps.

**Note that there are no questions about installation on the exam itself.**

### About this guide

This document provides a list of the ACP-100 exam topics, along with relevant documentation links. Some links are listed more than once, as there is some overlap between topics. Be aware that not all exam questions are explicitly covered in Atlassian documentation, so it is important to explore less-familiar configurations.

1	Access, Permissions, Security	Jira admins must be experts in various levels of access, permissions, and security. This includes managing directories, users, groups, and project role membership. They must understand how permissions interact with other configurations such as workflows and notifications. Finally, they must understand comment visibility and configure issue-level security.
1.1	Understand application access, users, and groups  This topic includes: <ul style="list-style-type: none"><li>Understand how user directories are configured and the impact of user directory order on managing users and</li></ul>	<a href="#">Configuring user directories</a> <a href="#">Managing multiple directories</a> <a href="#">Assign users to groups, project roles, and applications</a>

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The fact that ATlassian ACP-100 questions are available in three different formats enables users to prepare according to their styles. To test out the ACP-100 study material, you can download a free ATlassian ACP-100 demo from ExamDiscuss. You receive 1 year of free ACP-100 Questions updates and 24-hour customer service. To avoid disappointment and failure, purchase ACP-100 exam preparation material and begin your Jira Administration for Data Center (ACP-100) exam preparation.

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## ATlassian Jira Administration for Data Center Sample Questions (Q54-Q59):

#### NEW QUESTION # 54

Inspect your current Incoming Mail Handler configuration:

##### Mail Handler

Name\* Incoming Mail

Server Local Files

Delay 10000

Delay between running time, in minutes

Handler Create a new issue or add a comment

Folder Name spam

Identify one reason why the current configuration is not fetching emails as planned.

- A. The blank space in the Incoming Mail Handler name will cause internal errors.
- **B. The external mail service is not able to write the messages to the specified folder.**
- C. A delay of 10000 minutes is not a valid setting and will cause an error.
- D. The syntax of the specified Folder Name is invalid and should be corrected to '/spam'.

**Answer: B**

Explanation:

Explanation/Reference: <https://confluence.atlassian.com/jirakb/troubleshoot-incoming-mail-in-jira-service-desk-790960076.html>

#### NEW QUESTION # 55

Tom approaches you with a problem.

He is able to see the custom field Sales Cycle when viewing an issue but not when editing it.

What is the cause of the problem?

- **A. The field is missing from the screen associated with the Edit Issue operation.**
- B. The field is hidden in the field configuration.
- C. The field is missing a custom field context.
- D. The field is not on the correct transition screen.
- E. Tom does not have the correct permission.

**Answer: A**

#### NEW QUESTION # 56

Currently, the workflow automatically assigns issues to Bella whenever they transition from Open to Review.

Now, the workflow should assign them to Arthur instead. Which workflow element must be changed?

- A. trigger
- **B. post function**
- C. condition
- D. transition property
- E. validator

**Answer: B**

#### NEW QUESTION # 57

A team requests updates to the behavior of some fields in the project. The project uses three issue types: Problem, Incident, and Change.

The desired configuration is shown below:

Issue Type	Severity (custom field)	Impact (custom field)	Priority (system field)
Problem	Required	Required	Hidden
Incident	Required	Required	Shown and optional
Change	Hidden	Hidden	Required

Which configuration update will meet the requirements?

- A. Configure individual field configurations for each issue type.
- B. Configure individual screens for any combination of issue operation and issue type.
- C. Create unique field contexts for each issue type for the desired fields.
- **D. Configure individual field contexts for each custom field and update the priority scheme.**
- E. Configure individual field configuration for each custom field and update the priority scheme.
- F. Configure individual screens for each issue type and update the priority scheme.

**Answer: D**

#### NEW QUESTION # 58

You have planned, tested, and performed a Jira upgrade.

The upgrade appeared to be a success; however, after several hours of use, your users are reporting significant problems and you decide to roll back.

Which two effects do you expect to see after the rollback? (Choose two.)

- **A. Jira will go back to the same schemes as before the upgrade.**
- B. The color scheme will be set back to default to indicate there was a rollback.
- C. New issues entered between upgrade and rollback will be lost.
- D. Emails will automatically be sent out to tell people about the rollback.
- **E. Jira will need to be reconnected to other systems it was integrated with.**

**Answer: A,E**

#### NEW QUESTION # 59

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**ACP-100 Exam Price:** <https://www.examdisscuss.com/ATLASSIAN/exam/ACP-100/>

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