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## ATLASSIAN Jira Cloud Administrator Sample Questions (Q59-Q64):

### NEW QUESTION # 59

Users have been adding sensitive information into the Description field of issues in a particular project. You must secure the project by any means necessary so that only members of the Managers group can view the contents of the Description field.

Which approach will definitively satisfy this requirement? (Choose one)

- A. Hide the description field in the field configuration
- B. Remove everyone from the browse projects permission
- C. Remove the description field from the screen used by the view operation
- D. Remove everyone except the managers group from every project role
- E. Remove everyone except the managers group from every project permission

**Answer: C**

### NEW QUESTION # 60

You created a new "Create a new issue or add a comment to an existing issue" mail handler. What two fields have specific settings in the handler? (Choose two.)

- A. Reporter
- B. Priority
- C. Watchers
- D. Custom Field
- E. Epic Link

**Answer: A,B**

Explanation:

The question pertains to configuring a "Create a new issue or add a comment to an existing issue" mail handler in Jira Software Cloud. Mail handlers process incoming emails to create issues or add comments, and certain fields can be specifically configured to control how the handler behaves. According to Jira Cloud documentation, the two fields with specific settings in this type of mail handler are Reporter and Priority.

\* Explanation of the Correct Answers:

\* Reporter (Option C):

\* The Reporter field specifies the user who is set as the reporter of the issue created by the mail handler. In the mail handler configuration, you can define whether the reporter is set to a default user, derived from the email's "From" address (if the email address matches a Jira user), or another specified user.

\* Exact Extract from Documentation:

Configuring an email handler

When setting up a mail handler like "Create a new issue or add a comment to an existing issue," you can configure the following settings:

\* Reporter: Specify the user who will be set as the reporter for new issues. Options include:

\* The user associated with the email's "From" address (if they have a Jira account).

\* A default user (e.g., a project lead or a specific user account).

\* If no valid user is found, the handler can be configured to reject the email or use a fallback user. This setting ensures that the issue is attributed to the correct user as the reporter. (Source: Atlassian Support Documentation, "Configure email handlers in Jira Cloud")

\* Why This Fits: The Reporter field is a critical setting in the mail handler, as it determines who is recorded as creating the issue, which affects permissions, notifications, and reporting.

\* Priority (Option D):

\* The Priority field allows you to set a default priority for issues created by the mail handler if the email does not explicitly specify a priority. This ensures that new issues have a consistent priority unless overridden by the email content.

\* Exact Extract from Documentation:

Field settings for mail handlers

For the "Create a new issue or add a comment to an existing issue" handler, you can specify default values for certain fields, including:

\* Priority: Set a default priority for new issues (e.g., Medium, High). If the email contains a specific priority value (e.g., via a

keyword or mapping), it can override the default. These settings allow you to control the behavior of issue creation and ensure consistency in field values. (Source: Atlassian Support Documentation, "Configure email handlers in Jira Cloud")

\* Why This Fits: The Priority field is explicitly configurable in the mail handler to ensure that new issues are assigned an appropriate priority, making it one of the two fields with specific settings.

\* Why Other Options Are Incorrect:

\* Epic Link (Option A):

\* The Epic Link field is not specifically configurable in the mail handler settings. While you can map email content to fields like Epic Link using advanced configurations (e.g., regex or scripting in Automation), it is not a standard field with specific settings in the mail handler configuration interface.

\* Extract from Documentation:

Mail handlers allow mapping of email content to standard fields like Summary, Description, or Priority.

Advanced field mappings, such as Epic Link, require custom automation rules or third-party apps.

(Source: Atlassian Support Documentation, "Automate email processing with Jira Automation")

\* Custom Field (Option B):

\* While custom fields can sometimes be populated via email content (e.g., through regex or automation), the mail handler's standard configuration does not provide specific settings for custom fields. The handler focuses on system fields like Reporter and Priority.

\* Extract from Documentation:

Custom fields are not directly supported in the default mail handler settings. To populate custom fields, you may need to use Jira Automation or a third-party mail handler app.

(Source: Atlassian Support Documentation, "Configure email handlers in Jira Cloud")

\* Watchers (Option E):

\* The Watchers field is not a configurable setting in the mail handler. You cannot specify default watchers or automatically add watchers based on email content in the standard mail handler configuration. Watchers are typically managed manually or via automation rules.

\* Extract from Documentation:

Watchers are not a configurable field in mail handlers. To add watchers automatically, use Jira Automation or a workflow post function.

(Source: Atlassian Support Documentation, "Configure notifications and watchers")

\* Additional Notes:

\* The "Create a new issue or add a comment to an existing issue" mail handler is one of several mail handler types in Jira Cloud. Its configuration focuses on ensuring that issues are created with the correct metadata (e.g., Reporter, Priority) and that comments are added to existing issues based on issue keys in the email subject.

\* Configuring the Reporter and Priority fields ensures that issues created via email align with project workflows and notification schemes.

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Atlassian Support Documentation: Configure email handlers in Jira Cloud

Atlassian Support Documentation: Automate email processing with Jira Automation

Atlassian Support Documentation: Configure notifications and watchers

## NEW QUESTION # 61

Jon is a new Jira user. He reports that adding comments to Jira isn't working as expected. When he attempts to @mention a user, no list of available users is provided. Because he does not know everyone's username, he is unable to target comments to specific users. What is the cause of this problem?

- A. Jon does not have the View Users project permission.
- B. Jon does not have the correct field security permission for the Comment field.
- **C. The field configuration for the Comment field is not set to Autocomplete Renderer.**
- D. Jon does not have the Browse Users global permission.

**Answer: C**

Explanation:

Reference: <https://community.atlassian.com/t5/Jira-questions/Can-t-Mention-other-users/qaq-p/5238>

## NEW QUESTION # 62

You are a site admin for your company.

Which function can you NOT perform? (Choose one)

- A. Manage users and groups
- B. Enable invite links for your products
- C. Configure products in your Atlassian Cloud site(s)
- D. Enable Single Sign On for your Atlassian Cloud site(s)
- E. **Deactivate a Cloud site**

**Answer: E**

#### **NEW QUESTION # 63**

Your company will migrate to Jira. You plan to import with a CSV file.

Which fields are required as CSV columns for your import?

- A. Project, Summary
- B. Project, Issue Type
- C. Summary, Issue Type
- D. **Summary**
- E. Project

**Answer: D**

Explanation:

Explanation: Each CSV file must possess a heading row with a Summary column Reference:

<https://confluence.atlassian.com/adminjiraserver/importing-data-from-csv-938847533.html>

#### **NEW QUESTION # 64**

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