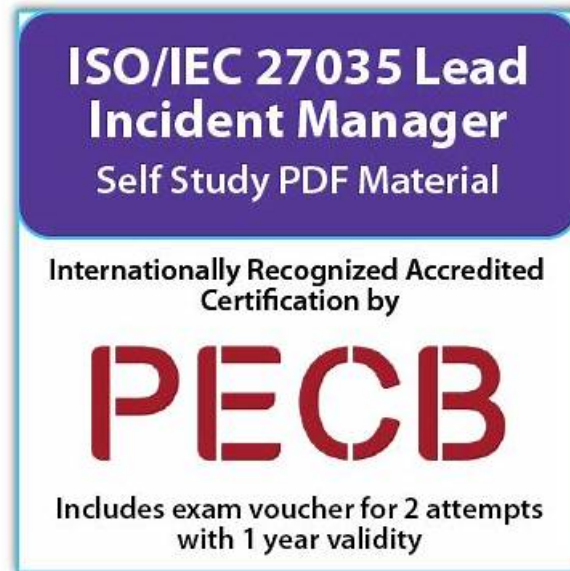


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## **PECB Certified ISO/IEC 27035 Lead Incident Manager Sample Questions (Q75-Q80):**

### NEW QUESTION # 75

Scenario 1: RoLawyers is a prominent legal firm based in Guadalajara, Mexico. It specializes in a wide range of legal services tailored to meet the diverse needs of its clients. Committed to excellence and integrity, RoLawyers has a reputation for providing legal representation and consultancy to individuals, businesses, and organizations across various sectors.

Recognizing the critical importance of information security in today's digital landscape, RoLawyers has embarked on a journey to enhance its information security measures. This company is implementing an information security incident management system aligned with ISO/IEC 27035-1 and ISO/IEC 27035-2 guidelines. This initiative aims to strengthen RoLawyers' protections against possible cyber threats by implementing a structured incident response process to provide guidance on establishing and maintaining a competent incident response team.

After transitioning its database from physical to online infrastructure to facilitate seamless information sharing among its branches, RoLawyers encountered a significant security incident. A malicious attack targeted the online database, overloading it with traffic and causing a system crash, making it impossible for employees to access it for several hours.

In response to this critical incident, RoLawyers quickly implemented new measures to mitigate the risk of future occurrences. These measures included the deployment of a robust intrusion detection system (IDS) designed to proactively identify and alert the IT security team of potential intrusions or suspicious activities across the network infrastructure. This approach empowers RoLawyers to respond quickly to security threats, minimizing the impact on their operations and ensuring the continuity of its legal services.

By being proactive about information security and incident management, RoLawyers shows its dedication to protecting sensitive data, keeping client information confidential, and earning the trust of its stakeholders.

Using the latest practices and technologies, RoLawyers stays ahead in legal innovation and is ready to handle cybersecurity threats with resilience and careful attention.

According to scenario 1, what information security incident did RoLawyers face?

- A. Malware attack
- B. Man-in-the-middle attack
- C. Denial-of-service attack

**Answer: C**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

According to ISO/IEC 27035-1:2016, an information security incident is any event that compromises the confidentiality, integrity, or availability of information. In this scenario, RoLawyers experienced an attack where their online database was overloaded with excessive traffic, resulting in a system crash. This incident made it impossible for employees to access the database for several hours. This type of event is characteristic of a Denial-of-Service (DoS) attack. ISO/IEC 27035-1 Annex B provides examples of typical incidents, and one example includes "network-based attacks, including denial-of-service attacks." A DoS attack typically aims to make a service or resource unavailable to its intended users by overwhelming it with traffic.

There is no indication in the scenario that the attackers were intercepting communications (as would be seen in a Man-in-the-Middle attack) or installing malware to damage or steal data. The nature of the attack- excess traffic causing a crash-clearly aligns with the definition of a DoS attack.

Reference Extracts:

ISO/IEC 27035-1:2016, Clause B.2.1 (Examples of incident types): "Denial-of-service (DoS) attacks cause disruption or degradation of services." ISO/IEC 27035-1:2016, Clause 4.1: "An incident can result from deliberate attacks such as DoS, malicious code, or unauthorized access." Therefore, the incident faced by RoLawyers was a Denial-of-Service attack.

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### NEW QUESTION # 76

What is a crucial element for the effectiveness of structured information security incident management?

- A. Outsourcing incident management to third-party vendors
- B. Technical expertise alone
- C. Awareness and participation of all organization personnel

**Answer: C**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

While technical expertise is essential, ISO/IEC 27035 emphasizes that structured incident management must be supported by the awareness and active participation of all personnel across the organization. Effective incident response is not confined to technical teams; human factors-such as early detection, proper escalation, and policy adherence-require engagement from users, management, and third-party stakeholders.

Clause 6.3 of ISO/IEC 27035-1:2016 specifically highlights that staff awareness is critical. Personnel should understand their role in reporting suspicious activity, following defined procedures, and participating in readiness exercises.

Outsourcing (Option C) may support capacity, but it is not a substitute for internal preparedness, awareness, and governance.

Reference Extracts:

ISO/IEC 27035-1:2016, Clause 6.3: "All staff should be aware of their responsibilities in reporting and managing information security incidents." ISO/IEC 27001:2022, Control 6.3 and A.6.3.1: "Information security responsibilities must be communicated to and accepted by all personnel." Correct answer: B

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#### NEW QUESTION # 77

According to scenario 4, what is the next action ORingo should take to prevent escalation when conducting exercises?

- A. Proceed with the exercise as planned, considering this as a part of the learning process
- B. Wait until the exercise is completed to clarify the situation with all parties involved
- C. Inform all participants and external entities involved that this was a simulated scenario and not a real threat immediately

**Answer: C**

Explanation:

Comprehensive and Detailed Explanation:

According to ISO/IEC 27035-2:2016, incident response exercises (including simulations such as phishing campaigns) must be carefully controlled to avoid confusion, escalation, or reputational damage. If an exercise is misunderstood by employees or external parties, it could lead to unintended consequences including external escalation, customer concern, or media involvement.

The best practice is to ensure that all involved-especially external stakeholders-are informed as soon as possible if they are exposed to simulated elements. Transparency ensures the organization maintains trust and mitigates potential fallout. This is part of effective communication during planned exercises.

Reference:

ISO/IEC 27035-2:2016, Clause 7.5 - "Exercises should be clearly identified, controlled, and followed by communication plans that inform affected parties of their simulated nature." Correct answer: C

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#### NEW QUESTION # 78

Scenario 7: Located in central London, Konzolo has become a standout innovator in the cryptocurrency field.

By introducing its unique cryptocurrency, Konzolo has contributed to the variety of digital currencies and prioritized enhancing the security and reliability of its offerings.

Konzolo aimed to enhance its systems but faced challenges in monitoring the security of its own and third-party systems. These issues became especially evident during an incident that caused several hours of server downtime. This downtime was primarily caused by a third-party service provider that failed to uphold strong security measures, allowing unauthorized access.

In response to this critical situation, Konzolo strengthened its information security infrastructure. The company initiated a comprehensive vulnerability scan of its cryptographic wallet software, a cornerstone of its digital currency offerings. The scan revealed a critical vulnerability due to the software using outdated encryption algorithms that are susceptible to decryption by modern methods that posed a significant risk of asset exposure. Noah, the IT manager, played a central role in this discovery. With careful attention to detail, he documented the vulnerability and communicated the findings to the incident response team and management.

Acknowledging the need for expertise in navigating the complexities of information security incident management, Konzolo welcomed Paulina to the team. After addressing the vulnerability and updating the cryptographic algorithms, they recognized the importance of conducting a thorough investigation to prevent future vulnerabilities. This marked the stage for Paulina's crucial involvement. She performed a detailed forensic analysis of the incident, employing automated and manual methods during the collection phase. Her analysis provided crucial insights into the security breach, enabling Konzolo to understand the depth of the vulnerability and the actions required to mitigate it.

Paulina also played a crucial role in the reporting phase, as her comprehensive approach extended beyond analysis. By defining clear and actionable steps for future prevention and response, she contributed significantly to developing a resilient information security incident management system based on ISO/IEC

27035-1 and 27035-2 guidelines. This strategic initiative marked a significant milestone in Konzolo's quest to strengthen its defenses against cyber threats. Based on scenario 7, which phase of forensic analysis did Paulina fail to conduct correctly?

- A. Collection
- B. Analysis
- C. Reporting

**Answer: A**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

As detailed in scenario 7 and reinforced in the previous question, Paulina began her forensic work after the system was restored-missing the critical Collection phase as defined in ISO/IEC 27043 and referenced in ISO/IEC 27035-2.

Forensic collection involves gathering volatile and non-volatile data (e.g., logs, RAM dumps, file artifacts) at the earliest possible moment in the incident lifecycle to avoid data loss. By waiting until after recovery, she likely compromised the chain of custody and the completeness of her evidence.

The scenario notes that her analysis and reporting were thorough, providing valuable insights and mitigation strategies. Thus, the failure lies in the timing and execution of the Collection phase.

Reference:

\* ISO/IEC 27035-2:2016, Clause 6.4.2 and 7.2.3: "Collection activities should begin immediately upon identifying a potential incident and before recovery begins."

\* ISO/IEC 27043:2015, Clause 8.2.1: "Forensic collection is critical to ensuring reliable analysis and admissible evidence." Correct answer: A

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### NEW QUESTION # 79

Which of the following is NOT an example of technical control?

- A. Implementing surveillance cameras
- **B. Implementing a policy for regular password changes**
- C. Installing a firewall to protect the network

**Answer: B**

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

According to ISO/IEC 27002:2022 (and earlier versions), information security controls can be broadly categorized into three types: technical (also called logical), physical, and administrative (or organizational) controls.

Technical controls (also known as logical controls) involve the use of software and hardware to protect assets.

Examples include:

Firewalls

Intrusion detection systems

Encryption

Access control mechanisms

Physical controls are designed to prevent physical access to IT systems and include things such as:

Surveillance cameras

Security guards

Biometric access systems

Administrative controls, also called management or procedural controls, include the policies, procedures, and guidelines that govern the organization's security practices. These include:

Security awareness training

Acceptable use policies

Password policies

Option A, "Implementing a policy for regular password changes," is an administrative control, not a technical one. It dictates user behavior through rules and policy enforcement, but does not technically enforce the change itself unless paired with technical enforcement (like system settings).

Option B, surveillance cameras, are physical controls, and option C, installing a firewall, is a classic example of a technical control.

Reference Extracts:

ISO/IEC 27002:2022, Clause 5.1 - "Information security controls can be administrative (policy-based), technical, or physical depending on their form and implementation." NIST SP 800-53, Control Families - Differentiates between management, operational, and technical controls.

Therefore, the correct answer is A: Implementing a policy for regular password changes.

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## NEW QUESTION # 80

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