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ATLASSIAN ACP-120 (Jira Cloud Administrator) Certification Exam is a professional certification that validates the knowledge and skills of individuals in administering Jira Software Cloud. Jira is a popular project management tool used by many teams and organizations around the world. Jira Cloud Administrator certification exam is designed to test the candidate's proficiency in Jira administration, including understanding of the key concepts, features, and functionalities of the tool.

ATLASSIAN Jira Cloud Administrator Sample Questions (Q58-Q63):

NEW QUESTION # 58
A team complains that many of their issues are in the Closed status, but do not have a resolution set, which causes problems with reporting. The project uses a single workflow.
You want to set the resolution to Done on all existing issues in the Closed status.
Which combination of workflow elements and a bulk operation will achieve this?

- A. - A temporary transition and a screen
  - An Edit Issues bulk operation
- B. - A temporary transition and a post function
  - A Transition Issues bulk operation
- C. - A temporary transition and a trigger
  - An Edit Issues bulk operation
- D. - A screen and the Resolution field
  - A Move Issues bulk operation
- E. - A screen and a custom field
  - An Edit Issues bulk operation

Answer: C

NEW QUESTION # 59
An issue is showing the Time Tracking section as follows:

There is clearly an hour's difference between the Original and Remaining estimates. Identify two possible reasons Logged Time is showing as Not Specified. (Choose two.)

- A. The hour's work was logged via a REST call by the user.
- B. The remaining estimate was adjusted without logging any effort.
- C. The work log would have exceeded the project's time allowance, so it cannot be counted.
- D. Time tracking was not enabled when the work was logged.
- E. The original estimate was increased.
- F. You do not have view permission to see the logged work.

Answer: B,D

Explanation:
Reference: https://confluence.atlassian.com/adminjiraserver/configuring-time-tracking-938847808.html

NEW QUESTION # 60

In a company-managed project, a limited set of users should be notified when issues transition to Pending status, and the project admin must be able to manage the list of users. What two items must be configured?
(Choose two.)

- A. Workflow condition
- B. Group
- C. Custom event
- D. Workflow validator
- E. Project role

Answer: C,E

Explanation:
To address the requirement of notifying a limited set of users when issues transition to a "Pending" status in a company-managed project, and allowing the project admin to manage the list of users, two key configurations are necessary: a project role and a custom event. Below is the detailed explanation based on official Jira Software Cloud documentation.
* Project Role (Option A):
* Purpose: Project roles allow project administrators to define and manage a group of users who can be assigned specific permissions or notification responsibilities within a project. This is critical for the requirement that the project admin must manage the list of users to be notified.
* How It Works: In Jira, project roles (e.g., "Developers," "Administrators," or a custom role like
"Pending Status Notifiers") are created and managed at the project level. The project admin can add or remove users from these roles without needing global admin permissions, which aligns with the requirement for the project admin to manage the user list.
* Configuration Steps:
* Navigate to Project Settings > People in the company-managed project.
* Create a new project role or use an existing one (e.g., "Pending Notifiers").
* Add users to this role as needed. The project admin can update this list at any time.
* In the notification scheme, associate the project role with the custom event (explained below) to ensure that users in this role receive notifications when the event is triggered.
* Why This Is Necessary: Using a project role ensures scalability and flexibility. Instead of hardcoding individual users or groups in the notification scheme, a project role allows the admin to dynamically manage who receives notifications without modifying the underlying configuration.
* Custom Event (Option C):
* Purpose: A custom event is required to trigger notifications specifically for the transition to the
"Pending" status. Jira's notification system relies on events to determine when and to whom notifications are sent. By creating a custom event, you can link it to the specific workflow transition (e.g., moving to "Pending") and configure the notification scheme to notify the project role.
* How It Works: In Jira, events are fired during workflow transitions via post functions. A custom event (e.g., "Issue Moved to Pending") can be created and associated with the transition to the
"Pending" status. The notification scheme is then configured to send notifications to the designated project role when this event occurs.
* Configuration Steps:
* Navigate to Settings > System > Events (requires Jira admin permissions).
* Create a new custom event, such as "Issue Moved to Pending," with a description and an appropriate notification template (e.g., "Issue Updated").
* In the workflow used by the project, edit the transition to the "Pending" status:
* Add a post function to the transition, such as "Fire a Generic Event" or a custom event, and select the custom event ("Issue Moved to Pending").
* Update the project's notification scheme (found in Project Settings > Notifications or Settings > Issues > Notification Schemes):
* Map the custom event to the project role (e.g., "Pending Notifiers") to ensure that users in this role receive notifications when the event is fired.
* Why This Is Necessary: A custom event is essential because Jira's default events (e.g., "Issue Updated," "Issue Created") may not be specific enough to target only the "Pending" status transition. A custom event ensures that notifications are sent only when the issue transitions to
"Pending," meeting the requirement for targeted notifications.
* Why Other Options Are Incorrect:
* Workflow Condition (Option B):
* A workflow condition controls whether a user can execute a transition (e.g., restricting who can move an issue to "Pending"). It does not influence notifications or manage lists of users to be notified. Therefore, it is irrelevant to the requirement of notifying users and allowing the project admin to manage the user list.

* Workflow Validator (Option D):
* A workflow validator checks whether certain criteria are met before allowing a transition to proceed (e.g., ensuring a field is filled). Like conditions, validators do not handle notifications or user management for notifications, making this option incorrect.
* Group (Option E):
* While groups can be used in notification schemes to define who receives notifications, they are managed by Jira admins at the global level (viaSettings > User Management > Groups), not by project admins. The requirement specifies that theproject adminmust manage the list of users, which is not feasible with groups since project admins lack permission to edit global groups. Project roles, however, can be managed by project admins, making them the correct choice over groups.
* Additional Notes:
* The configuration assumes a company-managed project, as team-managed projects have simpler permission and notification settings that do not support custom events or complex workflow configurations to the same extent.
* If the project admin lacks permission to edit workflows or notification schemes (which require Jira admin access), they would need to collaborate with a Jira admin to set up the custom event and initial notification scheme. However, once configured, the project admin can manage the project role's membership independently.
* The use of a custom event ensures that notifications are specific to the "Pending" status transition, avoiding unnecessary notifications for other transitions or actions.

NEW QUESTION # 61

version in a company-managed project:
* Move all issues in version 1.1 to version 1.2.
* Remove version 1.1 as an available option from the Fix Versions system field.
Which two operations will both meet the requirements? (Choose two.)

- A. Build and release
- B. Archive
- C. Delete
- D. Merge

Answer: B,D

Explanation:
The question involves managing versions in a company-managed project in Jira Software Cloud. Maia wants to move all issues from version 1.1 to version 1.2 and remove version 1.1 as an available option in theFix Versionsfield. The two operations that meet both requirements areArchiveandMerge.
* Explanation of the Correct Answers:
* Archive (Option B):
* Archiving a version removes it from theFix Versionsfield as an available option for new issues, while preserving the version's association with existing issues. Additionally, archiving allows you to move issues to another version (e.g., version 1.2) during the process, meeting both requirements.
* Exact Extract from Documentation:
Archive a version
Archiving a version removes it from the list of available versions in fields like Fix Versions, so it can't be selected for new issues. You can also move issues to another version during the archiving process.
To archive a version:
* Go to your project'sReleasespage.
* Find the version (e.g., version 1.1) and selectArchive.
* Optionally, choose to move issues to another version (e.g., version 1.2).Archived versions are still visible in reports and issue details but are no longer selectable in fields.Note: You need project admin permissions to archive versions.(Source: Atlassian Support Documentation, "Manage versions in company-managed projects")
* Why This Fits: Archiving version 1.1 removes it from the Fix Versions field, preventing it from being selected for new issues, and allows Maia to move all issues to version 1.2 during the archiving process, fulfilling both requirements.
* Merge (Option D):
* Merging a version moves all issues from one version (e.g., version 1.1) to another (e.g., version 1.2) and deletes the source version, effectively removing it from the Fix Versions field. This meets both requirements, as it reassigns issues and eliminates version 1.1 as an available option.
* Exact Extract from Documentation:
Merge versions
Merging versions allows you to combine two versions by moving all issues from one version to another. The source version is deleted after the merge.
To merge versions:

* Go to your project'sReleasespage.
* Find the version to merge (e.g., version 1.1) and selectMerge.
* Choose the target version (e.g., version 1.2) to move issues to.After merging, the source version (version 1.1) is removed from the Fix Versions field and is no longer available for selection.Note: Merging is permanent and cannot be undone, so ensure the target version is correct.(Source: Atlassian Support Documentation, "Manage versions in company-managed projects")
* Why This Fits: Merging version 1.1 into version 1.2 moves all issues to version 1.2 and deletes version 1.1, ensuring it is no longer an option in the Fix Versions field, thus meeting both requirements.
* Why Other Options Are Incorrect:
* Delete (Option A):
* Deleting a version removes it from the Fix Versions field, but it also removes the version from all issues associated with it without reassigning them to another version. This does not meet the requirement to move issues to version 1.2.
* Extract from Documentation:
Delete a version
Deleting a version removes it from the project and clears it from the Fix Versions field of all associated issues. Issues are not reassigned to another version automatically.
Note: Use caution, as this action cannot be undone, and issues lose their version association.
(Source: Atlassian Support Documentation, "Manage versions in company-managed projects")
* Build and release (Option C):
* Building and releasing a version marks it as complete and moves unresolved issues to another version, but it does not remove the version from the Fix Versions field. Released versions remain selectable unless archived or deleted.
* Extract from Documentation:
Release a version
Releasing a version marks it as complete and optionally moves unresolved issues to another version. The released version remains available in the Fix Versions field unless archived.
(Source: Atlassian Support Documentation, "Manage versions in company-managed projects")
* Additional Notes:
* BothArchiveandMergeare suitable, but they have different implications:
* Archiving preserves version 1.1 in reports and issue histories, making it ideal if historical data needs to be retained.
* Merging permanently deletes version 1.1, which may be preferred if the version is no longer relevant.
* The operations require project admin permissions in a company-managed project, and the Releasespage is accessed viaProject Settings > Releases.
:
Atlassian Support Documentation:Manage versions in company-managed projects Atlassian Support Documentation:Configure releases and versions

NEW QUESTION # 62
A medical clinic has decided to use Jira. Their project will allow patients to file medical complaints.
The requirements for the project are as follows:
- Members of the group (jira-patients) must be able to see only their own complaints.
- Members of the group (medical-board) must be able to see all complaints.
Based only on these two requirements, which two configurations used together will satisfy them?
(Choose two.)

- A. In the permission scheme, add Reporter and Group (anonymous) to Browse Projects and Create Issues.
- B. Implement an issue security scheme with three levels: (#1) Group (jira-patients), (#2) Reporter, and (#3) Group (medical-board).
- C. Implement an issue security scheme with one level: Reporter and Group (medical-board).
- D. In the permission scheme, add Group (jira-patients) and Group (medical-board) to Browse Projects and Create Issues permissions.
- E. Implement an issue security scheme with two levels: (#1) Reporter and (#2) Group (medical-board).

Answer: D,E

NEW QUESTION # 63
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