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Professionals who are interested in taking the Microsoft MS-721 Certification Exam should have prior experience in collaboration and communications systems engineering, as well as a strong understanding of networking and security concepts. Candidates who pass this certification exam will be recognized as experts in the field of collaboration and communications systems engineering and will be able to demonstrate their ability to design and implement solutions that enhance productivity and collaboration within an organization.

Microsoft Collaboration Communications Systems Engineer Sample Questions (Q235-Q240):

NEW QUESTION #235

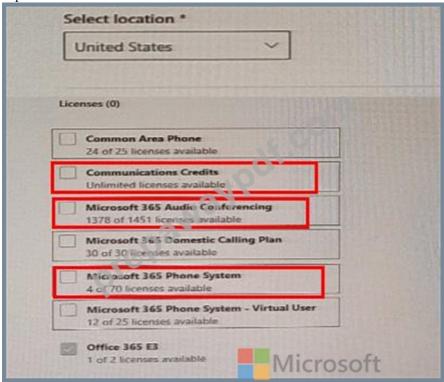
You need to assign the correct licenses to a sales team manager in the New York office who is scheduled to migrate from Skype for Business Server to Teams.

Which three licenses should you assign? To answer, select the licenses in the answer area.

NOTE: Each correct selection is worth one point.

Licenses (0) Common Area Phone 24 of 25 licenses available	
Common Area Phone	
Communications Credits Unlimited licenses available	
Microsoft 365 Audio Conferencing 1378 of 1451 licenses available	
Microsoft 365 Domestic Calling Plan 30 of 30 licenses available	
Microsoft 365 Phone System 4 of 70 licenses available	
Microsoft 365 Phone System - Virtual User 12 of 25 licenses available	

Explanation:



Reference:

https://docs.microsoft.com/en-us/microsoftteams/what-are-communications-credits

NEW QUESTION #236

Hotspot Question

You have a Microsoft Teams Phone deployment that contains a user named User1.

A company policy states that all users must have voicemail configured so that callers can record a message or be transferred to reception.

You need to verify the voicemail configuration of User1 to ensure that it meets the requirements of the company policy.

How should you complete the command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.



Explanation:

Answer Area



Explanation:

Box 1: Get-CsUserCallingSettings

"Get-CsOnlineVoicemailUserSettings" can show the voice mail settings of the user.

Box 2: ForwardingTarget

Reference:

https://docs.microsoft.com/en-us/powershell/module/teams/get-csusercallingsettings

NEW QUESTION #237

You have a Microsoft Teams Phone deployment.

You need to implement Local Media Optimization for Direct Routing users at a site.

Users at the site frequently perform the following actions:

- * Park calls.
- * Place calls on hold.
- * Transfer calls to other users.
- * Escalate calls to conference calls
- * Place calls on hold.

Which action will be affected by implementing Local Media Optimization?

- A. Escalate calls to conference calls.
- B. Place calls on hold.
- C. Transfer calls to other users.
- D. Park calls.

Answer: A

Explanation:

Reference:

https://docs.microsoft.com/en-us/microsoftteams/direct-routing-media-optimization#known-issues

NEW QUESTION #238

Case Study 2 - Contoso

Overview

General Overview

The network contains an Active Directory forest named contoso.com that syncs to Microsoft 365 by using Azure AD Connect. Domain controllers run Windows Server 2019.

Physical Locations

Contoso has offices in Toronto, New York, and London. Contoso has a manufacturing facility in Vancouver.

Contoso has a global sales team that works remotely without a physical corporate office.

Existing Environment

Active Directory Environment

The network contains an Active Directory forest named contoso.com that syncs to Microsoft 365 by using Azure AD Connect. Domain controllers run Windows Server 2019.

Microsoft Office 365

Contoso has a Microsoft 365 subscription. All users are assigned Microsoft 365 E3 licenses.

Contoso uses Microsoft Exchange Online for email.

Network Infrastructure

All the offices connect to each other by using a private WAN. The Toronto office has a 1-Gbps internet circuit and the London office has a 100-Mbps internet circuit. Internet access for all the offices is provided through the Toronto and London offices.

The remote sales team users connect to the networks by using VPN connections. The remote users use various connection types, including wireless and mobile.

Skype for Business Server traffic for the remote users is routed through the VPN connections.

Telephony

Contoso uses a centralized Skype for Business Server 2015 deployment configured for disaster recovery between the Toronto and London datacenters.

Each frontend pool connects to the PSTN through a pair of managed Session Border Controllers (SBCs) that provide Enterprise Voice and dial-in conferencing.

Contoso has a Skype for Business Server Survivable Branch Appliance (SBA) and a local SBC that connects to a Primary Rate Interface (PRI) in the Vancouver manufacturing facility.

Contoso has hybrid connectivity deployed between Skype for Business Server and Office 365.

All SBCs are Microsoft Teams-certified.

The returns department has an auto attendant that uses an ID or returns.aa@contoso.com.

Requirements

Planned Changes

Contoso plans to migrate all existing services from Skype for Business Server to Teams.

Direct Routing will be deployed for the existing SBCs.

Existing meeting rooms have Skype for Business Server video endpoints that are Skype for Business Server-certified. The endpoints are not Teams-certified.

You plan to use the video endpoints in Teams until the equipment is replaced with Microsoft Teams Rooms.

A limited pilot of the Teams migration and the Direct Routing deployment will occur in the Vancouver facility before deployment to the entire company.

Technical Requirements

Contoso identifies the following technical requirements:

During the limited pilot, the media path must be optimized.

Media flow for the remote sales team users must be optimized.

All sales team users require inbound toll-free audio conferencing.

Users in the Vancouver facility must be able to place emergency calls regardless of internet availability.

When users in the returns department dial out, the outbound calls must display Contoso and the department's phone number.

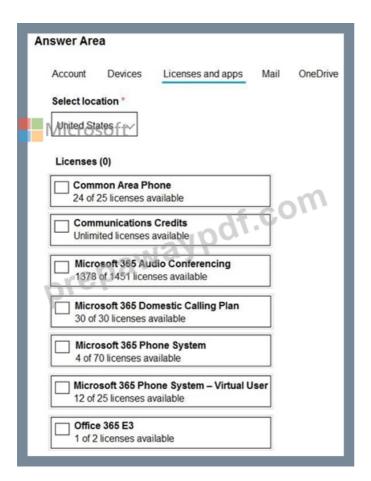
The video endpoints for the existing meeting rooms must be able to be used for both voice and video conferencing in Teams meetings.

Hotspot Question

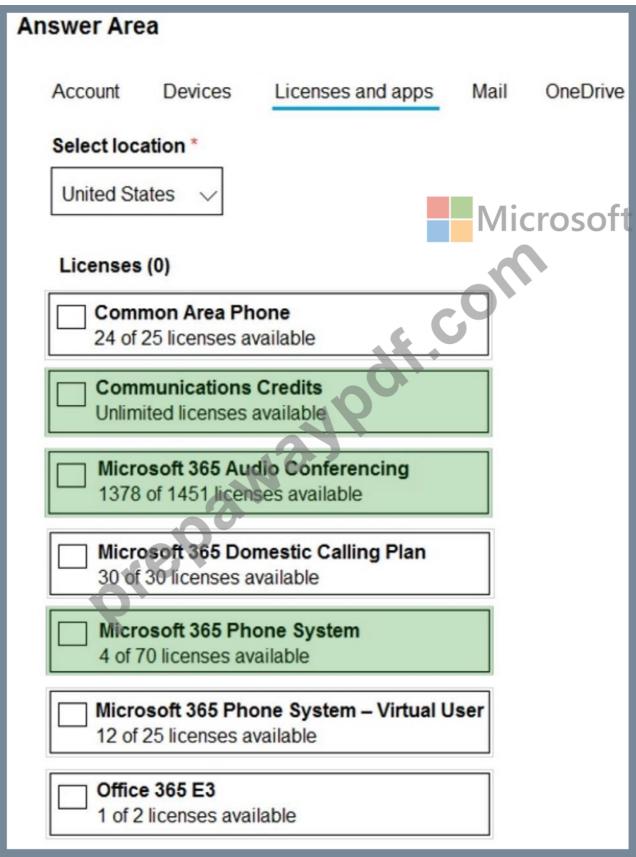
You need to assign the correct licenses to a sales team manager in the New York office who is scheduled to migrate from Skype for Business Server to Teams.

Which three licenses should you assign? To answer, select the licenses in the answer area.

NOTE: Each correct selection is worth one point.



Explanation:



Explanation:

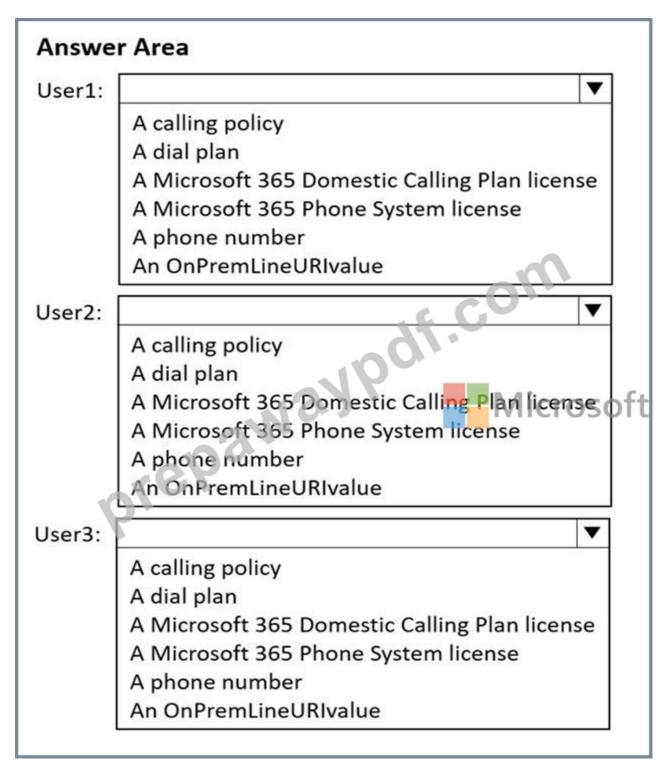
The minimum license you need for Teams Calling/Direct Route is either E3 + Phone system + Calling Plan. If you have DR you need Phone system. For Audio Conferencing you need the add on plus communication credits or else you might not be able to call some countries. (Plus Toll Free you need com credits)

You are deploying Microsoft Teams Calling Plans to three users as shown in the following table.

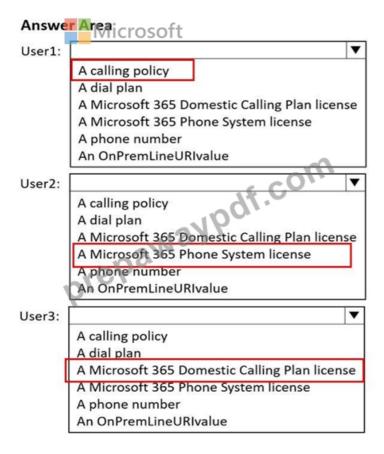
	1.4		
Name	- Vicenseo S O	Phone number	Reported issue
User1	Office 365 E3	Unassigned	There is no dial pad in
	Microsoft 365	1777	the Teams client.
	Phone System		
	Microsoft 365		
	Domestic Calling		mo
	Plan	adf.	Corr
User2	Office 365 E5	Assigned	The user cannot dial four-
	Microsoft 365	140.3	digit numbers but can
	Domestic Calling		dial E.164 numbers.
	Plan		
User3	Office 365 E3	Assigned	The dial pad in the Teams
	Microsoft 365	(1000)	client recently
	Domestic Calling		disappeared.
	Plan		

You need to resolve the issues.

What should you assign to each user? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



Explanation:



NEW QUESTION #240

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