

# Certified Data Center Facilities Operations Manager Practice Torrent & Certified Data Center Facilities Operations Manager Valid Cram & CDFOM Study Valid Torrent



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## EXIN CDFOM Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"> <li>Facilities Management: Covers infrastructure maintenance including maintenance programs, outsourcing, contracts, scheduling, spare parts, and contamination control.</li> </ul>
Topic 2	<ul style="list-style-type: none"> <li>The Data Centre Organization: Addresses organizational structure, roles and responsibilities, shift management, performance management, training, career development, and succession planning.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>Environmental Sustainability: Focuses on minimizing environmental impact through power efficiency, waste management, and renewable energy integration.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>Organizational Resilience: Addresses business continuity, facility redundancy, Business Impact Analysis, and disaster recovery preparedness.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>Managing Safety &amp; Statutory Requirements: Focuses on workplace safety compliance, including safety policies, training, Permit to Work systems, PPE, emergency preparedness, and safety audits.</li> </ul>

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### EXIN Certified Data Center Facilities Operations Manager Sample Questions (Q34-Q39):

#### NEW QUESTION # 34

Which action is most appropriate when the standard warranty does not meet the business requirements?

- A. Write-off the investment and purchase new equipment
- B. Purchase additional spare parts
- C. Increase staff standby levels
- **D. Review with the service provider and - budget permitted - discuss a service contract to extend the services beyond the standard warranty coverage**

**Answer: D**

Explanation:

Standard warranties often provide limited support focused on parts replacement with no guaranteed response time, no preventive maintenance, and no rapid onsite intervention. When business requirements demand higher availability, faster recovery times, or enhanced repair capabilities, the standard warranty is insufficient.

EPI's facilities management principles recommend upgrading to a service contract that offers extended or enhanced coverage. This may include guaranteed response times, onsite labor, preventive maintenance, full system checks, expedited parts replacement, and comprehensive support that aligns with business-critical uptime requirements.

Option B is correct because it provides a structured, contractual method to bridge gaps between operational needs and manufacturer baseline support. The contract can be tailored to specific risks, SLAs, and operational priorities.

Option A (increasing staff standby) does not solve the issue of vendor response or parts availability. Option C (writing off the asset) is unnecessary and financially unreasonable. Option D (purchasing spare parts) helps but does not provide labor response, diagnostics, or SLA-backed service delivery.

Thus, the most appropriate and effective action is to negotiate an extended service contract.

#### NEW QUESTION # 35

Which process is not part of the 6-step document management life cycle?

- A. Creation
- B. Destruction
- C. Publication
- **D. Provisioning**

**Answer: D**

Explanation:

EPI's document management methodology follows a 6-step structured life cycle for all controlled documentation used in a data center (e.g., SOPs, MOPs, EOPs, safety documents, policies, maintenance procedures).

The life cycle ensures all documents remain current, controlled, traceable, and properly retired.

The six recognized stages in the EPI-aligned document management life cycle are typically:

- \* Creation- The document is drafted and developed.
- \* Review- Subject matter experts verify technical correctness.
- \* Approval- Authorized managers approve it for release.
- \* Publication / Release- Document is issued for operational use under control.
- \* Maintenance / Updates- Regular updates and version control.
- \* Archival / Destruction- Retired versions are archived or securely destroyed.

Within this structure, "Provisioning" is not a recognized document life-cycle step in EPI's DCFOM framework.

Provisioning is a term used in IT or service management (e.g., server or user provisioning) but not in document control life cycles.

Therefore, Option C (Provisioning) is the correct answer.

EPI DCFOM-Aligned Reference Concepts (Paraphrased, Not Verbatim)

- \* Document management requires strict version control procedures.
- \* The document life cycle includes creation, review, approval, publication, maintenance, and destruction /archival.
- \* "Provisioning" is not part of the document lifecycle in the EPI framework.

### NEW QUESTION # 36

Customers of the data center want to know how much of the data center's power comes from renewable sources. What should the data center service provider do to respond to these requests?

- A. Inform the customer that it is not possible to exactly determine how the power is generated
- **B. Implement the Renewable Energy Factor (REF) and report accordingly**
- C. Ignore the request since the source of power generation is not part of the SLA
- D. Request the power company to provide an estimate

**Answer: B**

Explanation:

Within EPI's Environmental Sustainability framework, the Renewable Energy Factor (REF) is the recommended metric for determining and reporting how much of a data center's consumed power originates from renewable energy sources. REF provides a standardized, transparent, and repeatable method for calculating the renewable component of the total energy supply. This is essential because power grids draw energy from mixed sources, and data centers must demonstrate sustainability performance accurately and consistently, especially when customers demand visibility into carbon-related metrics.

Implementing REF allows the data center to quantify renewable contributions from sources such as solar, wind, hydro, geothermal, or certified renewable energy certificates. It also enables customers to compare sustainability performance across providers, improving trust and supporting corporate environmental objectives. REF becomes part of the data center's transparency strategy, demonstrating commitment to responsible energy usage and aligning with global sustainability expectations.

Options A and B are insufficient and unprofessional; energy providers may give general data, but these are not standardized for reporting purposes. Option C is inappropriate because sustainability transparency is increasingly demanded even if not in the SLA. Therefore, implementing REF is the correct and industry-aligned response.

### NEW QUESTION # 37

What is the outcome of a risk evaluation process?

- **A. The decision whether risk treatment needs to take place**
- B. The list of all identified risks
- C. The required budget treating the data center risk
- D. The report advising the board of management to accept all identified risks

**Answer: A**

Explanation:

In the EPI framework for risk management, after the risk identification and risk analysis steps, the risk evaluation step determines whether the assessed risks are acceptable or require treatment based on the organization's risk appetite, criteria, and the potential impact. The evaluation leads to a decision on whether risk treatment needs to take place.

\* It is not simply compiling all risks (so option C is incorrect).

\* It is not exclusively about budgeting (so option D is incorrect) though budgeting follows treatment decisions.

\* It is not necessarily advising to accept all risks (so option B is incorrect) but rather it supports decision-making on treatment.

\* Therefore, option A is correct: the outcome is the decision whether to treat the risk.

EPI DCFOM-Aligned Reference Concepts (Paraphrased, Not Verbatim)

\* Risk evaluation assesses identified and analysed risks against risk criteria to decide on acceptability or need for treatment.

\* The outcome is a documented decision-making step in the risk management process.

### NEW QUESTION # 38

Heavy equipment needs to be moved to another side of the computer room so that the three (3) workers can continue their drilling and cutting off the wall for a new cable tray. Four (4) staff members are required to move the equipment so there is one extra staff member required to assist. The safety manager who is overseeing the works is asked to help moving the equipment.

Is the safety manager allowed to step in and assist with the move?

- A. No
- B. Only if this does not create a security vulnerability
- C. Only when the total weight per person does not exceed the maximum allowed by local regulations
- D. Yes

**Answer: A**

Explanation:

In EPI's safety and statutory requirements framework, the Safety Manager's role is strictly supervisory during ongoing work activities. They are responsible for monitoring, verifying compliance, ensuring safe practices, and intervening only to correct unsafe conditions- not to physically participate in the hazardous task.

Key safety principles include:

\* Independence of the Safety Function The Safety Manager must remain impartial and fully observant.

If they participate directly in labor activities (such as lifting equipment), they can no longer maintain oversight of:

\* ongoing safety compliance

\* worker actions

\* environmental hazards

\* risk escalation

\* Conflict of Responsibilities By physically engaging in the task, the Safety Manager becomes distracted and loses supervisory visibility, which introduces risk to the entire operation.

\* Competency and Authorization Requirements Personnel assigned to physically move heavy equipment must:

\* be authorized workers

\* be trained in manual handling

\* have been briefed for the specific PTW-controlled activity

The Safety Manager is not part of the operational lifting team unless specifically assigned beforehand, which is not the case here.

\* EPI's Supervisory Separation Principle The safety oversight role must remain dedicated and unbroken during all hazardous or controlled work activities.

Therefore, the Safety Manager must not step in to replace or supplement labor resources.

Correct answer: A - No.

EPI DCFOM-Aligned Reference Concepts (Paraphrased, Not Verbatim)

\* Safety oversight must remain independent and uninterrupted.

\* Safety Manager responsibilities do not include participating in physical hazardous activities.

\* Supervisory personnel cannot assume operational roles during high-risk work.

## NEW QUESTION # 39

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