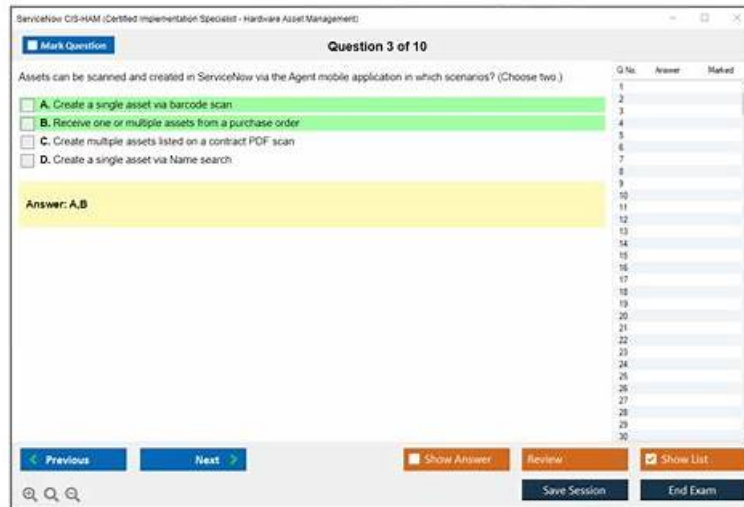# Exam CIS-HAM Lab Questions - CIS-HAM Exam Dumps Demo

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The CIS-HAM Certification Exam is an advanced level exam that evaluates the individual's ability to design, configure, and manage hardware asset management processes on the ServiceNow platform. CIS-HAM exam is designed to test the candidate's knowledge in areas such as asset management, configuration management, discovery, and software asset management. It also tests the candidate's ability to integrate hardware asset management processes with other ServiceNow modules and third-party applications.

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ServiceNow Certified Implementation Specialist - Hardware Asset Management Sample Questions (Q71-Q76):

NEW QUESTION # 71
Inventory audit results provide easy visibility into the reconciliation of scanned assets to the existing inventory. What audit statuses are displayed as part of the results? (Choose four.)

- A. Scanned
- B. Scanned and expected
- C. New
- D. Expected and not found

- E. Not found
- F. Scanned and not expected

Answer: B,C,D,F

Explanation:
https://docs.servicenow.com/bundle/utah-it-asset-management/page/product/hardware-asset-management/reference/audit-results.html

NEW QUESTION # 72
Which ServiceNow role enables the user to perform actions related to incident, problem, change, and configuration management?

- A. procurement_user
- B. itil
- C. asset
- D. discovery_admin
- E. inventory_admin

Answer: B

NEW QUESTION # 73
How do you calculate residual value?

- A. Subtract the depreciation from the cost of the asset
- B. Subtract the salvage value from the cost of the asset
- C. Subtract storage and lease cost from the cost of the asset
- D. Subtract the amortized value from the cost of the asset

Answer: A

Explanation:
According to the Hardware Asset Management documentation, residual value is the estimated value of an asset at the end of its useful life.
Residual value is calculated by subtracting the depreciation from the cost of the asset, as stated in the Hardware Asset Management documentation: "Residual value = Cost - Depreciation".
Depreciation is the amount of value that an asset loses over time due to wear and tear, obsolescence, or other factors.
Therefore, the correct answer is option C, subtract the depreciation from the cost of the asset. References:
Hardware Asset Management documentation
What is Hardware Asset Management?

NEW QUESTION # 74
For what asset actions are asset tasks provided? (Choose three.)

- A. Provision
- B. Swap
- C. Update/Repair
- D. Assign/Allocate
- E. Retire

Answer: B,C,E

NEW QUESTION # 75
What is included in the total cost of ownership? (Choose two.)

- A. Original cost
- B. Delivery cost

- C. Depreciation expense
- D. Operational expense

Answer: A,D

Explanation:
The total cost of ownership (TCO) is a financial estimate that measures the direct and indirect costs of owning and operating an asset over its entire lifecycle. The TCO includes the following components:
* Original cost: This is the initial purchase price of the asset, which may include taxes, fees, shipping, and installation costs. The original cost is also known as the acquisition cost or the capital expense.
* Operational expense: This is the ongoing cost of maintaining and using the asset throughout its lifecycle, which may include repair, upgrade, maintenance, support, energy, consumables, and disposal costs. The operational expense is also known as the operating expense or the opex.
* Depreciation expense: This is the reduction in the value of the asset over time due to wear and tear, obsolescence, or market changes. The depreciation expense is also known as the depreciation cost or the depreciation charge.
* Delivery cost: This is the cost of transporting the asset from the supplier to the buyer, which may include freight, insurance, customs, and handling fees. The delivery cost is also known as the shipping cost or the transportation cost.
The TCO can be calculated by adding the original cost, the operational expense, and the depreciation expense, and subtracting the delivery cost. Alternatively, the TCO can be calculated by multiplying the annual cost of ownership by the expected lifespan of the asset.
References:
* Hardware Asset Management - ServiceNow, which provides a data sheet with the key capabilities and benefits of the Hardware Asset Management application, including the ability to track the total cost of ownership of assets.
* Hardware Asset Management - Customer Success - ServiceNow, which provides a success map that outlines the processes and best practices for implementing, running, and optimizing the Hardware Asset Management applications, based on the Capability Blueprint framework.
* [Total Cost of Ownership (TCO) - Investopedia], which explains the concept and calculation of the total cost of ownership, and why it is important for business decision making.

NEW QUESTION # 76
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Browsers including MS Edge, Internet Explorer, Safari, Opera, Chrome, and Firefox also support the online version of the ServiceNow CIS-HAM practice exam. Features we have discussed in the above section of the Real4test Certified Implementation Specialist - Hardware Asset Management (CIS-HAM) practice test software are present in the online format as well. But the web-based version of the CIS-HAM practice exam requires a continuous internet connection.

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