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BCS PC-BA-FBA-20 Certification Exam consists of 40 multiple-choice questions that need to be completed in 60 minutes. PC-BA-FBA-20 exam covers a variety of topics such as business analysis techniques, requirements engineering, stakeholder analysis, and business process modeling. PC-BA-FBA-20 exam is computer-based and can be taken at any of the Pearson VUE testing centers globally. Upon passing the exam, individuals will receive the BCS Foundation Certificate in Business Analysis V4.0 which will demonstrate their expertise in the field of business analysis to potential employers. BCS Foundation Certificate in Business Analysis V4.0 certification is valid for a lifetime, and individuals can progress to higher-level BCS certifications in the future.

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BCS Foundation Certificate in Business Analysis V4.0 Sample Questions (Q30-Q35):

NEW QUESTION # 30

Which of the following are steps in the Isaksen and Treffinger's creative problem solving model?

- a. Mess Finding.
 - b. Data Modelling.
 - c. Process Finding.
 - d. Problem Finding.
 - e. Solution Finding.
- a. Mess Finding.
- A. a, c, d and e.
 - **B. a, d and e.**
 - C. a, b, c and d.
 - D. b, c and e.

Answer: B

NEW QUESTION # 31

What is the recommended management strategy to be taken to manage a stakeholder with some power and some interest in the power/interest grid?

- A. Keep satisfied
- B. Watch
- **C. Keep outside**
- D. Keep informed

Answer: C

Explanation:

The Power/Interest Grid is a tool used to determine appropriate strategies for managing different stakeholder groups based on their level of power (influence) and interest in the project. The grid defines four quadrants, each with a recommended management strategy:

High Power, High Interest: Manage Closely

High Power, Low Interest: Keep Satisfied

Low Power, High Interest: Keep Informed

Low Power, Low Interest: Watch (Minimum effort)

The category of Some Power, Some Interest is generally considered the mid-range or main group of stakeholders. For these individuals, the best strategy is to Keep outside (or Manage Regularly). This strategy means maintaining regular communication, involving them in the project at appropriate times, and ensuring their needs and concerns are addressed so that their interest remains positive and their moderate power does not turn against the project.

(Reference: BCS Business Analysis Practice - Stakeholder Management, Power/Interest Grid)

NEW QUESTION # 32

The required competencies of a business analyst are classified into three categories. Which of the following is one of these three categories?

- A. Business Knowledge.
- B. Management Qualities.
- C. IT Skills
- D. Project Skills.

Answer: A

NEW QUESTION # 33

Which of the following stakeholder categories are included in the stakeholder wheel?

- A. Employees, Supervisors, Managers
- B. Regulators, Auditors, Owners
- C. Partners, Suppliers, Shareholders
- D. Competitors, Customers, Partners

Answer: B

Explanation:

The Stakeholder Wheel (or Stakeholder Interest Groupings) is a model used to categorize stakeholders in the strategic analysis phase, particularly for external environment analysis. This technique groups stakeholders based on their primary relationship to the organisation. The key groups included in the stakeholder wheel are Suppliers, Customers, Competitors, Partners, Owners (Shareholders), Regulators/Government, Media, and Employees/Trade Unions. Based on the options provided, the group that contains three valid, distinct categories from this standard model is Regulators, Auditors, Owners. While 'Auditors' can be considered part of the 'Regulators' or 'Owners' (depending on their role), and 'Owners' are often Shareholders, this option best reflects the high-level external interest groups used for broad strategic categorization compared to the internal focus of B or the mixed categories of A and C. The inclusion of Regulators and Owners is essential for any strategic stakeholder analysis. (Reference: BCS Business Analysis Practice - Stakeholder Analysis, Stakeholder Wheel)

NEW QUESTION # 34

Which of the following statements about the workshop investigation technique are TRUE?

- Permits the impartial, long-term observation of business activities.
 - Allows statements and assertions to be immediately cross-checked with other participants.
 - Provides an effective means of achieving consensus among stakeholders.
 - Provides an opportunity to collect accurate quantitative data about business processes.
- A. a and d only
 - B. a, c and d only
 - C. b and c only.
 - D. b, c and d only

Answer: C

Explanation:

The true statements about workshops are b and c. Workshops are collaborative, structured meetings involving multiple stakeholders. Statement (b) is true because having multiple stakeholders present allows the facilitator (often the BA) to immediately cross-check and resolve conflicting information or assumptions in real-time. Statement (c) is true because the group environment, led by a skilled facilitator, is highly effective for discussing differing viewpoints and working towards a consensus or agreed-upon outcome. Statement (a) is false as this describes formal observation, not a workshop. Statement (d) is false; workshops are primarily used to gather qualitative information (opinions, requirements, process logic), not to collect accurate quantitative data (e.g., process timings or volumes), which is usually obtained from documents or system logs. (Reference: BCS Foundation Certificate in Business Analysis / BCS Business Analysis Practice - Investigative Techniques, Workshops)

NEW QUESTION # 35

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