

100% Pass MB-240 - Useful Microsoft Dynamics 365 Field Service Functional Consultant Practice Guide



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The MB-240 Exam is a challenging test that requires a deep understanding of Dynamics 365 Field Service. It is an excellent opportunity for professionals to showcase their expertise and differentiate themselves from their peers in the industry. Passing the exam demonstrates that a professional has the skills and knowledge necessary to implement and configure Dynamics 365 Field Service to meet the unique needs of their organization.

>> MB-240 Practice Guide <<

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Microsoft Dynamics 365 Field Service Functional Consultant Sample Questions (Q197-Q202):

NEW QUESTION # 197

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are implementing Microsoft Dynamics 365 Field Service for a health care institution. Each day, the institution receives a large number of appointment requests for pediatricians.

You have the following requirements:

- create a daily schedule for pediatricians with a frequency of 30

minutes for each slot.

- provide a full-day schedule with start times and end times.

Solution: You create a fulfillment preference with time group details with a duration of 30 minutes for the whole day, associate it to a requirement, and then book the requirement with the schedule assistant.

Does this meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION # 198

One of your Microsoft Dynamics 365 customers is an existing user of Microsoft Power Pages for their clients and partners. They want to enable the Field Service feature in the portal to allow their clients to track technicians and book an appointment from the portal.

You need to provide a recommendation about the Field Service customer experience portal.

What should you recommend?

- A. Deploy the Field Service customer portal as a standalone experience.
- B. Select the Partner portal template to deploy the Field Service customer experience portal.
- C. Deploy the Field Service customer experience package with any portal.
- D. Select the Customer Self-service portal template to deploy the Field Service customer experience portal.

Answer: A

NEW QUESTION # 199

You have the following requirements from the scheduling team:

* Scheduling assistant results should display in neat 30-minute time slots that dictate the start time of subsequent bookings.

* Functionality should display for all 30 resources within the company. " Time slots should align to the top of the hour and half past the hour.

To meet these requirements, you need to implement Intervals within Universal Resource Scheduling.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

- Create a fulfillment preference with an Interval of 30 minutes, Intervals Begin time left blank, and Results per Interval set to 1.
- Associate the fulfillment preference to a work order.
- Create a resource group and associate the fulfillment preference.
- Create a fulfillment preference with an Interval of 30 minutes, Intervals Begin time of 12:00 M, and Results per Interval set to 30.
- Associate the fulfillment preference to a resource requirement.
- Book the work order requirement with the Schedule Assistant.

Order

- 1
- 2
- 3

Microsoft

Answer:

Explanation:

Actions

- Create a fulfillment preference with an **Interval** of 30 minutes, **Intervals Begin** time left blank, and **Results per Interval** set to 1.
- Associate the fulfillment preference to a work order.
- Create a resource group and associate the fulfillment preference.
- Create a fulfillment preference with an **Interval** of 30 minutes, **Intervals Begin** time of 12:00 AM, and **Results per Interval** set to 30.
- Associate the fulfillment preference to a resource requirement.
- Book the work order requirement with the Schedule Assistant.

Order

- 1 Create a fulfillment preference with an **Interval** of 30 minutes, **Intervals Begin** time of 12:00 AM, and **Results per Interval** set to 30.
- 2 Associate the fulfillment preference to a resource requirement.
- 3 Book the work order requirement with the Schedule Assistant.

Microsoft

Explanation:

Actions

- Create a fulfillment preference with an **Interval** of 30 minutes, **Intervals Begin** time left blank, and **Results per Interval** set to 1.
- Associate the fulfillment preference to a work order.
- Create a resource group and associate the fulfillment preference.

Order

- 1 Create a fulfillment preference with an **Interval** of 30 minutes, **Intervals Begin** time of 12:00 AM, and **Results per Interval** set to 30.
- 2 Associate the fulfillment preference to a resource requirement.
- 3 Book the work order requirement with the Schedule Assistant.

Microsoft

NEW QUESTION # 200

You are a dispatcher for a cable installation company that provides installation services in multiple territories.

The company is using Dynamics 365 for Field Service to manage their work orders. Every time a work order is created, the dispatch team is manually assigning the work order to a territory in order to book the correct resources.

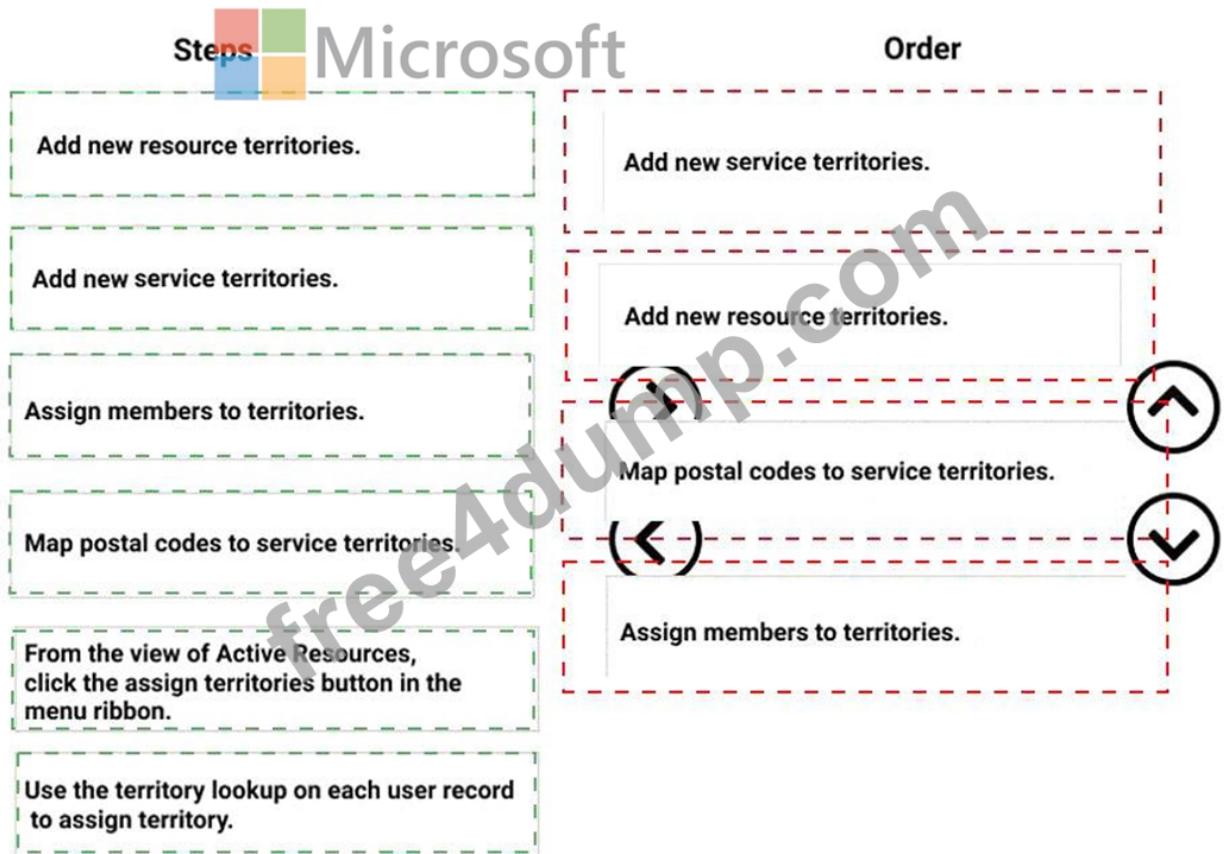
You are tasked with ensuring that Dynamics 365 will automatically assign work orders to territories so that the dispatcher can search for the correct resources.

Which four steps, in sequence, must be configured to ensure that when work orders are created they will automatically be mapped to the correct territory? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

□

Answer:

Explanation:



Explanation:

NEW QUESTION # 201

You are responsible for setting up Dynamics 365 Field Service for proper billing and servicing.

Your client needs to understand the difference between billing accounts and service accounts for their multi- company organization. Match the account type to the applicable scenario. To answer, drag the appropriate account type from the column on the left to the applicable scenario on the right. Each account type may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Account types	Scenarios
Billing account	Account where the work will be done.
Service account	Parent account responsible for the work at a subsidiary.
	Populated on the work order by default.
	The account on the Service Agreement where the scheduled maintenance will be performed.

Answer:

Explanation:

Explanation:

NEW QUESTION # 202

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