

시험패스가능한 AP-226완벽한 공부문제최신 공부자료



Pass4Test AP-226 최신 PDF 버전 시험 문제집을 무료로 Google Drive에서 다운로드하세요:
<https://drive.google.com/open?id=1ZDTGxy9b5iedWtAo1wwwdYw2IZp-92SY>

덤프는 구체적인 업데이트 주기가 존재하지 않습니다. 하지만 저희는 수시로 Salesforce AP-226 시험문제 변경을 체크하여 Salesforce AP-226덤프를 가장 최신버전으로 업데이트하도록 최선을 다하고 있습니다. Salesforce AP-226덤프를 구매하면 1년간 업데이트될 때마다 최신버전을 구매시 사용한 메일로 전송해드립니다.

Salesforce인증 AP-226시험은 IT인증시험과목중 가장 인기있는 시험입니다. Pass4Test에서는 Salesforce인증 AP-226시험에 대비한 공부가이드를 발췌하여 IT인사들의 시험공부 고민을 덜어드립니다. Pass4Test에서 발췌한 Salesforce인증 AP-226덤프는 실제시험의 모든 범위를 커버하고 있고 모든 시험유형이 포함되어 있어 시험준비 공부의 완벽한 선택입니다.

>> AP-226완벽한 공부문제 <<

AP-226퍼펙트 덤프데모문제 다운 & AP-226높은 통과율 시험덤프문제

경쟁율이 점점 높아지는 IT업계에 살아남으려면 국제적으로 인증해주는 IT자격증 몇개쯤은 취득해야 되지 않을까요? Salesforce AP-226시험으로부터 자격증 취득을 시작해보세요. Salesforce AP-226 덤프의 모든 문제를 외우기만 하면 시험패스가 됩니다. Salesforce AP-226덤프는 실제 시험문제의 모든 유형을 포함되어있어 적중율이 최고입니다.

최신 Accredited Professional Certification AP-226 무료샘플문제 (Q130-Q135):

질문 # 130

While manually changing presence status is an option, it's not the most ideal solution for Ursa Major Solar's concern about capturing call summaries in Service Cloud Voice. Here are two better suggestions:

Ursa Major Solar (UMS) would like to set up customer push notifications as part of the Engagement upgrade project. For which channels can UMS implement this?

- A. SMS Messaging
- B. Facebook Messenger
- C. Messaging for In-App

정답: A,B,C

설명:

Ursa Major Solar can implement customer push notifications across various channels including SMS Messaging, Facebook Messenger, and Messaging for In-App as part of their Customer Engagement upgrade project. These channels are supported by Salesforce's marketing and engagement tools, allowing for the delivery of timely and relevant notifications directly to customers' devices. Utilizing these channels for push notifications can enhance customer engagement by providing updates, promotions, and alerts that encourage interaction and improve customer experience.

Reference: <https://www.salesforce.com/products/marketing-cloud/best-practices/push-notification-strategy/>

질문 # 131

The customer needs advanced customization for specific workflows. Which option provides flexibility?

- A. Third-party development
- B. Salesforce Flow
- C. Custom Apex coding
- D. Out-of-the-box configuration

정답: B

설명:

Salesforce Flow provides the flexibility needed for advanced customization of specific workflows within the Salesforce environment. It allows admins and developers to automate complex business processes and create rich, guided user experiences. The tool offers a drag-and-drop interface to design customized workflows, which can handle various actions like data collection, records updates, and complex logic without the need for custom code.

질문 # 132

Your customer wants to personalize customer interactions based on past purchase history. How can you leverage future functionality?

- A. Utilize AI-powered case deflection tools to suggest personalized offers and upsell opportunities.
- B. Introduce pre-built Knowledge Base articles recommending relevant products based on purchase history.
- C. Integrate with the CRM system to access customer data and personalize case handling approaches.
- D. Implement dynamic routing based on purchase history to connect customers with appropriate agents.

정답: C

설명:

Integrating with the CRM system to access detailed customer data allows for the personalization of customer interactions based on past purchase history. This integration enables contact center agents to view customer profiles, previous interactions, and purchase history directly within their workflow, allowing them to tailor their communication and recommendations based on individual customer needs and preferences. This approach enhances customer satisfaction by making interactions more relevant and engaging.

질문 # 133

Ursa Major Solar (UMS) configured its Omni-Channel to allow support agents to handle three chat requests simultaneously. It has been a challenge for some of the new hire agents.

What should an administrator add in Omni-Channel settings to allow ramp-up time for UMS's junior agents to handle only two chat requests at a time?

- A. Create and assign a new Presence Configuration. Create and apply a new
- **B. Create and assign a new Presence Status**
- C. Routing Configuration.

정답: B

설명:

To provide ramp-up time for junior agents handling fewer chat requests at a time, an administrator should create and assign a new Presence Status. This status would specifically allow junior agents to handle only two chat requests simultaneously, compared to the standard three. This setting tailors the workload according to the agent's capability, ensuring they are not overwhelmed, which helps in their gradual adaptation to the expected work pace.

질문 # 134

Your scenario involves deploying a new outbound calling feature for targeted campaigns. Which cut-over requirement helps mitigate compliance risks?

- **A. All of the above, contributing to a compliant and responsible outbound calling operation.**
- B. Ensuring proper opt-in mechanisms and customer consent management for outbound calls.
- C. Implementing recording and call monitoring functionalities for compliance audits and quality control.
- D. Verifying agent training on call scripts and adherence to regulatory requirements.

정답: A

설명:

Mitigating compliance risks in outbound calling involves multiple considerations:

A: Verifying agent training on call scripts ensures adherence to regulatory requirements.

B: Ensuring proper opt-in mechanisms and management of customer consent guards against violations.

C: Implementing recording and monitoring functionalities aids in compliance audits and quality control.

Collectively, these measures foster a compliant approach to managing outbound calls, reducing risk and enhancing accountability.

질문 # 135

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Pass4Test에서는 Salesforce인증 AP-226시험을 도전해보시려는 분들을 위해 완벽한 Salesforce인증 AP-226덤프를 가벼운 가격으로 제공해드립니다.덤프는Salesforce인증 AP-226시험의 기출문제와 예상문제로 제작된것으로서 시험문제를 거의 100%커버하고 있습니다. Pass4Test제품을 한번 믿어주시면 기적을 가져다 드릴것입니다.

AP-226퍼펙트 덤프데모문제 다운 : <https://www.pass4test.net/AP-226.html>

Pass4Test 의 학습가이드에는Salesforce AP-226인증시험의 예상문제, 시험문제와 답 임으로 100% 시험을 패스할 수 있습니다.우리의Salesforce AP-226시험자료로 충분한 시험준비하시는것이 좋을것 같습니다, Salesforce AP-226완벽한 공부문제 MB2-706덤프업데이트주기가 어떻게 되시는지요, 이 글을 읽게 된다면Salesforce인증 AP-226시험패스를 위해 공부자료를 마련하고 싶은 마음이 크다는것을 알고 있어 시장에서 가장 저렴하고 가장 최신버전의 Salesforce인증 AP-226덤프자료를 강추해드립니다, 그 방법은 바로 AP-226최신덤프를 구매하여 공부하는 것입니다.

블레이즈가 역시 책임을 피하지 못하겠지, 왜 화가 났는지, 왜 저를 보자고 하는지, Pass4Test 의 학습가이드에는 Salesforce AP-226인증시험의 예상문제, 시험문제와 답 임으로 100% 시험을 패스할 수 있습니다.우리의Salesforce AP-226시험자료로 충분한 시험준비하시는것이 좋을것 같습니다.

시험패스에 유효한 최신버전 AP-226완벽한 공부문제 덤프

MB2-706덤프업데이트주기가 어떻게 되시는지요, 이 글을 읽게 된다면Salesforce인증 AP-226시험패스를 위해 공부자료를 마련하고 싶은 마음이 크다는것을 알고 있어 시장에서 가장 저렴하고 가장 최신버전의 Salesforce인증 AP-

Pass4Test AP-226 최신 PDF 버전 시험 문제집을 무료로 Google Drive에서 다운로드하세요:
<https://drive.google.com/open?id=1ZDTGxy9b5iedWtAo1wwwdYw2lZp-92SY>