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Salesforce AP-211 Questions Exam Study Tips And Information

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Salesforce Health Cloud Accredited Professional Sample Questions (Q29-Q34):

NEW QUESTION # 29

Bloomington Caregivers wants to use patient or member lists for its care coordinators in its current implementation. What is an important consideration when implementing this in Health Cloud?

- A. Filter logic for patient or member lists is controlled by formula fields on records.
- B. If a user cannot access a field used in a filter on a patient or member list, they will not be able to see the list.
- C. An administrator can create lists or add records to existing lists from the Campaign object.
- D. An administrator can create an override filter field on the person account.

Answer: B

Explanation:

* Access to Filtered Fields:

Exact Extract:

"If a user does not have access to a field that is used in a filter on a patient or member list, the list will not be displayed to that user."

Reference:

* Other Options:

Filter logic is not controlled by formula fields.

There's no official "override filter field" on the person account for lists.

Lists are not created or managed from the Campaign object in Health Cloud.

NEW QUESTION # 30

A bug is assigned to a developer stating that when an address contains data in the Address Line 2 field, the FlexCard display adds an additional line, causing formatting issues.

How should the developer handle this in a DataRaptor without changing the underlying data structures?

- **A. Modify the Extract DataRaptor to concatenate the address fields by using a formula.**
- B. Create a new Turbo Extract DataRaptor to trim the Address data in both fields.
- C. Replace the Extract DataRaptor with a Transform DataRaptor to convert the data as needed.
- D. Add a Load DataRaptor to write the data into one new custom field.

Answer: A

Explanation:

The issue is that the FlexCard is displaying an extra line whenever Address Line 2 has data. The requirement is to fix the display formatting without changing the underlying data model.

In OmniStudio DataRaptors, you can add formula fields during data extraction.

By concatenating Address Line 1 + Address Line 2 into a single formatted field inside the Extract DataRaptor, you can pass the clean, properly formatted address to the FlexCard.

This approach ensures:

No changes to underlying data structure.

No need to create new fields.

Controlled formatting at the data transformation layer.

Why not the others?

A . Add a Load DataRaptor to write the data into one new custom field.

This changes the data model by writing into a new custom field, which the requirement prohibits.

B . Replace the Extract DataRaptor with a Transform DataRaptor.

Transform DataRaptors are typically used for complex JSON-to-JSON mapping or orchestration, not needed here since a simple formula in the Extract DataRaptor suffices.

D . Create a new Turbo Extract DataRaptor to trim the Address data in both fields.

Turbo Extracts are used for high-performance, single-object extracts but do not support formulas or transformations.

They wouldn't solve the concatenation/formatting issue.

Salesforce OmniStudio Reference:

OmniStudio DataRaptor Guide:

"Use formulas in Extract DataRaptors to concatenate or transform fields before passing data to a UI component."

"Turbo Extract DataRaptors don't support formulas or transformations."

NEW QUESTION # 31

Bloomington Caregivers has identified the need to encrypt data to comply with the Health Insurance Portability and Accountability Act (HIPAA).

What are three key considerations when complying with HIPAA regulations using Salesforce Shield in conjunction with Bloomington Caregivers' data strategy?

Choose 3 answers

- **A. Ensuring that sensitive data is encrypted both In transit and at rest**
- **B. Implementing audit trails and regularly reviewing them to detect unauthorized access attempts**
- C. Providing access to third-party auditors to regularly review Shield implementation settings
- D. Using third-party data backup solutions to store backups of sensitive data off-site

- E. Configuring data retention policies to ensure that records are retained for the appropriate length of time

Answer: A,B,E

Explanation:

When complying with HIPAA using Salesforce Shield, Bloomington Caregivers must:

Encrypt sensitive data in transit and at rest:

Shield Platform Encryption ensures encryption at rest; Salesforce uses TLS for encryption in transit.

Extract:

"Salesforce Shield encrypts sensitive data at rest. Salesforce also encrypts data in transit using TLS." (Source: Salesforce Security Guide, Shield Platform Encryption Guide) Implement and regularly review audit trails:

Shield Event Monitoring and Field Audit Trail help monitor data access and modifications.

Extract:

"Implement audit trails and monitor them to detect unauthorized or suspicious activities." ([Source: Salesforce Security Guide, Shield Platform Encryption Guide]) Configure data retention policies:

Retain records for legally required periods to comply with HIPAA.

Extract:

"Data retention policies must comply with legal and regulatory requirements, including HIPAA." ([Source: Salesforce Security Guide]) Why not B or C?

Providing access to third-party auditors is not a Salesforce Shield requirement; such reviews are typically handled internally.

Using third-party backup solutions is not a core Shield/HIPAA control within Salesforce, and data residency must be managed with care.

NEW QUESTION # 32

Which two data exchange standards support clinical data in Health Cloud?

Choose 2 answers

- A. HL7 v2
- B. DICOM 3.0
- C. FHIR R4
- D. SDTM v3.2

Answer: A,C

Explanation:

Step-by-Step Explanation:

Supported Data Exchange Standards:

Health Cloud natively supports modern clinical data standards such as FHIR R4 and traditional messaging formats like HL7 v2 for interoperability and data exchange.

Exact Extract:

"Health Cloud supports industry standards for data exchange, including FHIR R4 and HL7 v2, to enable clinical interoperability with EHR systems and other healthcare platforms." Reference:

Why Not Other Options?

DICOM 3.0: Used for imaging, not clinical data exchange in Health Cloud.

SDTM v3.2: Used for clinical trials data, not general patient/clinical data exchange in Health Cloud.

Conclusion:

FHIR R4 and HL7 v2 are the two standards officially supported for clinical data in Health Cloud.

NEW QUESTION # 33

Bloomington Caregivers would like to bulk upload information to support Provider Search and Provider Relationship Card.

What are the two best practice recommendations to upload this information?

Choose 2 answers

- A. Use Provider Card APIL.
- B. Use Composite API Request.
- C. Use Data Loader.
- D. Use Provider Relationship API.

Answer: B,C

