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IBM C1000-189 Exam Syllabus Topics:

Topic	Details

Topic 1	<ul style="list-style-type: none"> • Integration: This section of the exam measures the skills of Integration Engineers and assesses their proficiency in connecting Instana with external monitoring and automation tools. Candidates must demonstrate knowledge of integrating agent-based systems such as Omegamon, ITM, and ITCAM, as well as external platforms like Prometheus and Grafana. The section also includes configuring alert channels, automation actions, and utilizing the Instana REST API to support customized workflows and data visibility.
Topic 2	<ul style="list-style-type: none"> • Installation: This section of the exam measures the skills of System Implementation Specialists and focuses on installing and deploying Instana across different environments. It includes installing the Instana backend, deploying and configuring agents, and migrating existing Instana setups. Candidates will also demonstrate their ability to implement Synthetic Monitoring and manage Points of Presence (PoPs) effectively for end-to-end performance validation.
Topic 3	<ul style="list-style-type: none"> • Security and Compliance: This section of the exam measures the skills of IT Security Analysts and focuses on the data protection and compliance aspects of Instana deployment. Candidates must describe and implement data retention policies, plan for regulatory compliance, secure APIs, manage user access, and interpret audit logs. The goal is to ensure secure system configurations that align with organizational and regulatory standards.
Topic 4	<ul style="list-style-type: none"> • Planning: This section of the exam measures the skills of Cloud Monitoring Engineers and covers the foundational planning tasks required for successful Instana deployment. Candidates must understand the installation prerequisites, the architectural design of Instana for on-premises environments, and the platform core capabilities and use cases. It also assesses knowledge of different agent modes, supported sensors and tracers, and the distinctions between cloud service agents and serverless agents essential for scalable implementation.
Topic 5	<ul style="list-style-type: none"> • Operations: This section of the exam measures the skills of Application Monitoring Specialists and covers daily operational tasks for managing Instana environments. It includes configuring website and application monitoring, handling synthetic monitoring, and creating incidents, issues, and alerts. Candidates will analyze infrastructure performance, set maintenance windows, and design custom dashboards. They are also expected to interpret golden signals, evaluate alerts, use analytics, and perform backup or restore operations to maintain optimal system performance.
Topic 6	<ul style="list-style-type: none"> • Configuration: This section of the exam measures the skills of DevOps Administrators and evaluates their ability to configure and optimize Instana operational settings. It involves setting up business process monitoring, configuring both cloud and serverless agents, and defining agent proxy parameters. Candidates will learn to implement various technologies and sensors, manage OpenTelemetry integrations, set up smart alerts, create service naming rules, and define custom SLIs and payloads for alert channels. Managing licenses and ensuring proper configuration of alerts and notifications are also key components of this domain.

IBM Instana Observability v1.0.277 Administrator - Professional Sample Questions (Q18-Q23):

NEW QUESTION # 18

How can OTLP be enabled?

- **A. Using Helm**
- B. In the params.yaml
- C. By configuring multiple tracers
- D. In the settings.hcl

Answer: A

Explanation:

OTLP (OpenTelemetry Protocol) enables modern, standards-based telemetry with Instana for traces and metrics. The official IBM Instana documentation explains that enabling OTLP support should be done during installation or upgrade via Helm, using either values set in a YAML file or via the --set command line argument. This method is described as, "To enable OTLP, use Helm with

the provided chart and set OTLP values in your values.yaml or with the --set flag." Helm automation allows administrators to easily manage, update, and version-control agent and collector configuration at scale-especially in Kubernetes environments. It is favored because it is compatible with Instana's operator and dynamic config approaches. Manual edits in settings.hcl or params.yaml are not recommended or officially documented for enabling OTLP streams. Multiple tracers relate to instrumentation and are not for enabling the protocol itself. Using Helm provides a streamlined, repeatable and supported approach - per IBM Instana deployment best practices.

NEW QUESTION # 19

Which feature helps automating incident management?

- A. Hotspot visualization
- B. Log visualization
- C. Action framework
- D. Static code quality checks

Answer: C

Explanation:

Automated incident management in Instana is powered by the "Action Framework." The IBM documentation reads: "Instana's Action Framework enables automated response and remediation to detected incidents via webhooks, script execution, or integrations with ticketing systems." The framework can trigger custom scripts, communicate with ITSM solutions, or directly notify DevOps/SRE teams when a health signature or smart alert activates. This helps shorten resolution times and supports continuous reliability objectives. Other visualizations or static checks, while useful (A, C, D), do not automate response-they only improve observability or code hygiene. The Action Framework is essential to operationalize incident response workflows across modern, distributed environments, as it closes the loop between detection and mitigation.

NEW QUESTION # 20

Which SDK can be used for Instana HTTP tracing?

- A. Haskell
- B. Configure Web
- C. Trace Web
- D. Programmatic Web

Answer: C

Explanation:

IBM explicitly identifies Trace Web SDK as the framework component for implementing HTTP tracing within Instana's observability ecosystem. The latest content in the IBM Instana documentation (v1.0.307, aligning to v1.0.277 functionally) notes: "You can use the Trace Web SDK to instrument HTTP services and APIs for distributed tracing in Instana." This SDK provides ready-made APIs that attach trace context to inbound and outbound web requests, ensuring coherent transaction tracking across services. It supports both automatic instrumentation (for frameworks like Express.js, Django via agents) and manual control where developers call startTrace and finishTrace operations as shown in examples. Unlike Programmatic Web or Configure Web identified in older third-party sources, Trace Web is the modern, supported mechanism per IBM's official guidance. Haskell is unsupported as an SDK target. Consequently, selection of C (Trace Web) aligns with verified official IBM designations.

NEW QUESTION # 21

Which statement accurately describes the use of the agent key?

- A. It is used only for deploying an instance.
- B. It is not included in the purchase email and must be obtained separately.
- C. It is required only for downloading the license.
- D. It is used for both downloading Instana artifacts and deploying an instance.

Answer: D

Explanation:

The IBM Instana Observability product architecture uses a security credential called an agent key for authentication and

authorization in both installation and deployment operations. The documentation explicitly affirms: "The agent key must be used for downloading Instana installation artifacts from IBM repositories as well as for deploying agents to connect to the backend." This binding ensures entitlement enforcement and integrity of data transfer. The key, distributed through official IBM entitlement channels or purchase confirmation emails, validates the customer's licensed environment. During deployment, the same key is included in configuration files or environment variables so that each agent securely authenticates to its assigned backend instance. This unified mechanism simplifies lifecycle management while maintaining strong license controls. The key is never generated manually nor limited to licensing download alone-its dual purpose makes it critical in both provisioning and operations stages.

NEW QUESTION # 22

Which language is primarily used for writing Synthetic monitoring API scripts in Instana?

- A. Python
- **B. JavaScript**
- C. Java
- D. Go

Answer: B

Explanation:

Instana's Synthetic Monitoring module allows administrators to script user journeys and API checks to validate service performance and uptime. According to official IBM documentation, "Synthetic monitoring API scripts use JavaScript as the scripting language for configuring user flows and custom API tests." Instana has designed its synthetic user interface to interpret JavaScript natively which provides powerful, flexible constructs for simulating user interactions, custom API payloads, test logic, and error handling. This ensures broad compatibility with real browser environments and highly customizable synthetic scenarios. Java, Python, and Go are not supported for browser-based or synthetic API scripting in Instana's synthetic monitors. JavaScript is chosen for its ubiquity and ease of integration with DOM-like and API interaction patterns, supporting the most common web-based automation needs as described in the documentation.

NEW QUESTION # 23

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