

最新のCSA最新テスト & 合格スムーズCSA復習過去問 | 最高のCSA試験



P.S.GoShikenがGoogle Driveで共有している無料の2025 ServiceNow CSAダンプ: <https://drive.google.com/open?id=1QFMonH2cHGrH-O9IHycuRbLvJptsb5AK>

CSAトレーニングガイドは、常にお客様に最高のサービスをお約束します。CSA試験材料の認定品質基準に一致するように慎重にテストおよび作成し、CSA実践材料に関する特定の統計調査を実施しました。また、CSA練習資料の運用システムは、さまざまな消費者グループに適応できます。事実は言葉よりも雄弁です。99%の合格率は一般の人々の強力な信頼の証明であるため、長年の努力を通じて、CSA試験準備は大いに有利なレビューを受けました。

ServiceNow CSA 認定は、彼らの組織で ServiceNow を管理および管理する責任がある IT プロフェッショナルに適しています。この認定は、プロフェッショナルがスキルと知識を向上させ、より良い仕事の機会とキャリアの成長につながることができます。認定はまた、候補者が ServiceNow プラットフォームを使用する専門知識を持っていることを証明します。

ServiceNow CSA 認定は、IT サービス管理のキャリアを強化し、ServiceNow システムの管理と構成に関する専門知識を実証したい IT プロフェッショナルにとって優れた選択です。この認定により、専門家は新しい雇用機会を開き、スキルを認識し、キャリアを次のレベルに引き上げることができます。

ServiceNow CSA 認定試験は、60 問の多肢選択問題からなる監視試験であり、受験者は 90 分間で試験を完了する必要があります。合格点は 70% 以上が必要です。試験はオンラインまたはテストセンターで受験することができます。ServiceNow のウェブサイトから試験バウチャーを購入することができます。

>> CSA最新テスト <<

効果的なCSA最新テスト & 合格スムーズCSA復習過去問 | 高品質なCSA 試験 ServiceNow Certified System Administrator

GoShikenは異なるトレーニングツールと資源を提供してあなたのServiceNowのCSAの認証試験の準備にヘルプを差し上げます。編成チュートリアルは授業コース、実践検定、試験エンジンと一部の無料なPDFダウンロードを含めています。

ServiceNow Certified System Administrator 認定 CSA 試験問題 (Q248-Q253):

質問 # 248

A subject matter expert routinely receives tasks which have been worked by first level support, before receiving the assignment
What could you suggest, to make it easier for the expert to read only the work notes in the Activity log?

- A. Click Context menu > History
- B. Click Personalize icon and select Activity Stream
- C. Click Context menu > Work Notes View
- D. Right click form header > Form Layout > Add Work Notes Section
- E. Click Funnel icon and select only work notes

正解: E

解説:

The Activity Stream in ServiceNow records all updates, comments, work notes, and system events related to a record.

To filter the Activity log to show only Work Notes, follow these steps:

Locate the Activity Stream section on the form.

Click the Funnel (Filter) icon.

Select Work Notes to display only the relevant updates.

This allows the subject matter expert to focus only on work notes left by other users, ensuring quick access to important information.

Why Are Other Options Incorrect?

A . Click Context menu > Work Notes View ☐

There is no default "Work Notes View" option in the context menu for filtering the Activity log.

B . Click Personalize icon and select Activity Stream ☐

The Personalize icon is used for UI preferences, not for filtering work notes.

C . Right-click form header > Form Layout > Add Work Notes Section ☐

Adding a "Work Notes" field to the form does not filter the existing activity log.

E . Click Context menu > History ☐

The History option tracks user navigation and does not filter Work Notes in the Activity log.

Reference:

ServiceNow CSA Documentation - Filtering the Activity Stream

ServiceNow Official Documentation - Using the Activity Log & Work Notes (<https://docs.servicenow.com>)

☐ Final Answer: D. Click Funnel icon and select only work notes

質問 # 249

How is a user defined in ServiceNow?

- A. user is a record stored in the User Preference [Sys_user_preference] table
- B. A user is a record stored in the User [sys_user] table
- C. A user is 2 field in the LOAP integration
- D. A User is a record stored in the Profile [sys_user_profile] table

正解: A

質問 # 250

What is specified in an Access Control rule?

- A. Object and Operation being secured; Permissions required to access the object
- B. Table Schema, CRUD, and User Authentication
- C. security_admin
- D. Groups, Conditional Expressions and Workflows

正解: A

解説:

An Access Control rule (ACL) in ServiceNow defines who can access data and what actions they can perform on that data. Each ACL consists of three primary components:

Object being secured- The specific table, field, or record that the rule applies to.

Operation- The type of action that is being secured (e.g., Read, Write, Create, Delete).

Permissions required- The conditions, roles, or scripts that determine whether access is granted.

ACLs evaluate whether a user has permission to access a specific table, field, or action.

These security rules are processed from most specific to least specific (e.g., field-level > table-level).

Permissions can be granted based on roles, conditions, or custom scripts using GlideSystem (gs).

A: Groups, Conditional Expressions, and Workflows (Incorrect)

ACLs do not manage workflows or directly control group assignments.

B: Table Schema, CRUD, and User Authentication (Incorrect)

CRUD (Create, Read, Update, Delete) permissions are controlled by ACLs, but User Authentication is managed separately through login policies (LDAP, SSO, etc.).

D: security_admin (Incorrect)

security_admin is a special elevated role required to modify security settings, but it is not what an ACL specifies.

Access Control Rules Overview: [https://docs.servicenow.com/en-US/bundle/utah-platform-security/page](https://docs.servicenow.com/en-US/bundle/utah-platform-security/page/administer/security/concept/access-control-rules.html)

/administer/security/concept/access-control-rules.html

Configuring ACLs in ServiceNow: [https://docs.servicenow.com/en-US/bundle/utah-platform-security/page](https://docs.servicenow.com/en-US/bundle/utah-platform-security/page/administer/security/task/t_CreateOrModifyAnAccessControl.html)

/administer/security/task/t_CreateOrModifyAnAccessControl.html

How ACLs Work in ServiceNow: Explanation of Incorrect Options: Official References from Certified System Administrator (CSA) Documentation:

質問 # 251

Which is an example of when an application might use a Scheduled Script Execution (Scheduled Job)?

- A. To display a custom welcome message when a user logs in.
- B. The application needs to run a client-side script at the same time every day.
- C. The application needs to query the database every day to look for unassigned records.
- D. To validate form input fields before a record is submitted.

正解: C

質問 # 252

IntegrationHub enables execution of third-party APIs as a part of a flow. These integrations are referred to as

- A. a connection
- B. an action
- C. an integration step
- D. a spoke

正解: D

解説:

In ServiceNow IntegrationHub, third-party API integrations within a Flow Designer flow are known as spokes. A spoke is a scoped application containing Flow Designer actions and subflows that allow the flow to interact with external systems or ServiceNow applications.

Key Concepts Related to IntegrationHub and Spokes

Spokes in IntegrationHub

A spoke is a collection of predefined and custom actions, subflows, and data streams used to integrate with external systems.

Spokes provide a no-code/low-code approach to integrating third-party applications.

Examples of prebuilt spokes available in ServiceNow include:

Slack Spoke (for Slack API integrations)

Microsoft Teams Spoke (for Teams integration)

Jira Spoke (for integrating with Atlassian Jira)

How Spokes Work

When a flow needs to interact with an external system (e.g., sending data to Jira or retrieving information from Slack), it calls an action from a spoke.

Each spoke contains multiple predefined actions that execute API requests or perform tasks like creating records, updating data, or fetching information.

Comparison with Other Options

A. an action → Incorrect

Actions are individual steps in a flow, not the complete integration package. Actions exist inside spokes.

C. a connection → Incorrect

A connection is a configuration that stores authentication details (e.g., API keys, OAuth tokens) used by a spoke.

D. an integration step → Incorrect

No such term as "integration step" exists in ServiceNow IntegrationHub.

Official Reference from the Certified System Administrator (CSA) Documentation:

ServiceNow Docs - IntegrationHub Overview: <https://docs.servicenow.com/en-US/bundle/utah->

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