

Latest ITILFNDv5 Study Notes | New ITILFNDv5 Test Questions

ATI RN COMPREHENSIVE EXIT EXAM | 180 Questions and Answers | Latest 2020/2021 | Complete Solution Guide

1. A nurse is caring for a group of clients. Which of the following wounds should the nurse expect to heal by primary intention?
 - a. Infected laceration
 - b. Stage II pressure ulcer
 - c. Approximated surgical incision**
 - d. Partial-thickness burn
2. A nurse in an acute mental health care facility is prioritizing care for multiple clients. Which of the following clients should the nurse see first?
 - a. Client taking clozapine to treat schizophrenia and reports sore throat (pharm pg. 72: monitor for infection [fever, sore throat, etc.])**
 - b. Client has OCD and is upset about a change in daily routine
 - c. Client has narcissistic personality disorder and is mocking others during group therapy
 - d. Client who has depressive disorder and requires assistance with ADLs
3. A nurse is caring for a client who has an implanted venous access port. Which of the following should the nurse use to assess the port?
 - a. An angiocatheter
 - b. A butterfly needle
 - c. A noncoring needle**
 - d. A 25 gauge needle
4. A nurse is caring for a client who has pneumonia and tells the nurse, "I feel like an elephant is sitting on my chest." The client is weak and unable to walk. After the nurse indicates chest pain protocol, which of the following is the priority diagnostic test?
 - a. PT and INR
 - b. 12 lead ECG**
 - c. Chest X-ray
 - d. Serum potassium
5. A nurse is assessing the growth and development of a 3 y/o child. Which of the following questions should the nurse ask the parent to determine if the child is exhibiting typical developmental expectations?
 - a. "Can your child draw a stick figure?"
 - b. "Can your child catch and throw a small ball?"
 - c. "Can your child ride a tricycle?"**
 - d. "Can your child name five colors?"
6. A nurse is preparing to assess fetal heart tones for a client who is at 12 weeks of gestation. Which of the following actions should the nurse take?

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Peoplecert ITIL Foundation (Version 5) Sample Questions (Q26-Q31):

NEW QUESTION # 26

Which dimension of product and service management promotes conducting safe-to-fail experiments in complex situations?

- A. Information and technology
- B. Partners and suppliers
- C. Organizations and people
- D. Value streams and processes

Answer: C

Explanation:

The organizations and people dimension promotes conducting safe-to-fail experiments in complex situations by fostering a culture that encourages learning, collaboration, adaptability, and informed decision-making within teams and across the organization.

NEW QUESTION # 27

Why do many digital service providers aim to reduce or eliminate service actions?

- A. To ensure every service interaction is handled manually for better control
- B. To strengthen direct personal engagement between users and support staff
- C. To streamline operations and increase consistency by relying more on automation
- D. To comply with financial and regulatory policies

Answer: C

Explanation:

Many digital service providers aim to reduce or eliminate service actions to streamline operations and increase consistency by relying more on automation, enabling faster, more reliable, and scalable service delivery with less manual intervention.

NEW QUESTION # 28

What is a product prototype?

- A. A request that triggers an agreed service action
- B. The process of releasing new or updated products to users
- C. An initial version of a product demonstrating its basic form and functionality
- D. A finalized product specification approved for development

Answer: C

Explanation:

A product prototype is an initial version of a product that demonstrates its basic form and functionality, allowing stakeholders to explore, validate, and refine ideas before full development and release.

NEW QUESTION # 29

Which is the main form of service interaction between service consumers and digital services?

- A. Service actions
- B. Transfer of goods
- C. Access to resources
- D. Delivery of goods

Answer: C

Explanation:

The main form of service interaction between service consumers and digital services is access to resources, as consumers typically use digital capabilities, applications, or infrastructure provided by the service provider without transferring ownership.

NEW QUESTION # 30

Identify the missing word(s) in the following sentence.

A(n) [?] is the cause, or potential cause, of one or more incidents.

- A. Known error
- B. Event
- C. Change
- D. Problem

Answer: D

Explanation:

The cause of one or more incidents. It represents a deeper issue that needs to be identified and resolved to prevent future incidents. For example, the root cause of a system outage might be a software bug or a hardware failure.

NEW QUESTION # 31

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To Tweet or Not to Tweet: Writing Effective Text Messages for Business, ITILFNDv5 He has also done work as a subject matter expert for Horizon Workspace, View, Mirage, vCenter Operations Manager, and ThinApp projects.

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