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There are some education platforms in the market for college students or just for the use of office workers, which limits the user groups of our CSA study guide to a certain extent. And we have the difference compared with the other CSA Quiz materials for our study materials have different learning segments for different audiences. We have three different versions of our CSA exam questions on the formats: the PDF, the Software and the APP online.

ServiceNow Certified System Administrator Sample Questions (Q482-Q487):

NEW QUESTION # 482

Which path would you take to access the table configuration page from a form?

- A. The Form Context menu > Configure > Dictionary
- B. The Form Context menu > View > Show Table
- C. The Form Context menu > Configure > Table
- D. The Form Context menu > View > Table

Answer: C

NEW QUESTION # 483

Access Control rules are applied to a specific table, like the Incident table. What is the object name for a rule that is specific to the Incident table and the Major Incident field?

- A. incident<=>major_incident
- B. incident.major_incident
- C. incident=>major_incident
- D. Incident.Major_Incident
- E. incident||major_incident

Answer: B

Explanation:

Access Control rules in ServiceNow define who can create, read, write, or delete records in a table or specific fields. These rules are applied at the table or field level and follow a specific naming convention:

TableName.FieldName

Why is the Correct Answer "incident.major_incident"?

Naming Convention for Access Control Rules:

If an Access Control rule applies to a specific table, its format is TableName (e.g., incident).

If it applies to a specific field, it follows TableName.FieldName (e.g., incident.major_incident).

Major Incident is a field in the Incident table:

The incident table represents the ITSM Incident Management module.

Major Incident is a specific field within the incident table.

To apply an Access Control Rule to this field, the rule name must be incident.major_incident.

Why Not the Other Options?

A . Incident.Major_Incident: ☐ Incorrect because ServiceNow Access Control rules do not use uppercase table or field names-they are always lowercase.

B . incident=>major_incident: ☐ Incorrect syntax-ServiceNow does not use => in Access Control names.

C . incident<=>major_incident: ☐ Incorrect syntax-ServiceNow does not use <=> in rule naming conventions.

D . incident||major_incident: ☐ Incorrect syntax-ServiceNow does not use || (logical OR) in Access Control naming.

Reference from the Certified System Administrator (CSA) Official Documentation:

ServiceNow Access Control Rules Guide: ServiceNow Docs

How to Create and Manage Access Control Rules in ServiceNow

By using incident.major_incident, we correctly define field-level security for the Major Incident field in the Incident table.

NEW QUESTION # 484

For your implementation, the following tables are extended from each other:

* Incident table is extended from Task table.

* Super Incident table is extended from Incident table,

In this situation, which table(s) are Parent, Child and Base tables?

Choose 5 answers

- A. Incident table is a Child table
- B. Incident table is a Base table
- C. Task table is a Base table
- D. Super Incident table is a Parent table
- E. Task table is a Child table
- F. Incident table is a Parent table
- G. Task table is a Parent table
- H. Super Incident table is a Child table
- I. Super Incident table is a Base table

Answer: A,C,F,G,H

Explanation:

InServiceNow Table Inheritance, tables can be categorized as Base, Parent, or Child depending on how they relate to other tables.

Task Table:

Base Table: Since it is not extended from any other table, it serves as the foundation for other tables.

Parent Table: Because the Incident table extends from Task, Task acts as a Parent table.

Incident Table:

Parent Table: Because Super Incident extends from Incident, it becomes a Parent to Super Incident.

Child Table: Since it extends from Task, it is a Child table to Task.

Super Incident Table:

Child Table: Because it extends from Incident, it is a Child table.

Not a Parent or Base Table because no other table extends from it.

Understanding Table Relationships in the Given Scenario: Final Table Classification: Table Base Table?

Parent Table?

Child Table?

Task

Yes

Yes

No

Incident

No

Yes

Yes

Super Incident

No

No

Yes

A: Incident table is a Base table #Incorrect

The Task table is the Base table, not Incident.

E: Super Incident table is a Parent table #Incorrect

No table extends from Super Incident, so it cannot be a Parent table.

F: Super Incident table is a Base table #Incorrect

It is extended from Incident, meaning it is not a Base table.

I: Task table is a Child table #Incorrect

Since no other table extends to Task, it is not a Child table.

Table Inheritance in ServiceNow

Extending Tables

Why Other Options Are Incorrect? Official ServiceNow Documentation Reference:

NEW QUESTION # 485

Here is the Business Rule script template:

This type of JavaScript function is known as:

- A. Anonymous
- B. Scoped
- C. Constructor
- D. Self-invoking

Answer: D

NEW QUESTION # 486

What are advantages of using Flow Designer? (Choose three.)

- A. Supports advanced developers
- B. Enables complicated scripting
- C. Reduces technical debt
- D. Smooth integration with 3rd party systems
- E. Less manual scripting

Answer: C,D,E

NEW QUESTION # 487

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