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The ECBA certification exam is a computer-based exam that consists of 50 multiple-choice questions. ECBA exam is designed to test the candidate's knowledge of the Business Analysis Body of Knowledge (BABOK) guide, which is a comprehensive framework for business analysis developed by the IIBA. ECBA exam covers topics such as business analysis planning and monitoring, requirements analysis and design, solution evaluation, and more.

The ECBA certification is an excellent way for individuals to demonstrate their commitment to the field of business analysis and validate their knowledge and skills to potential employers. It can also help professionals who are transitioning into business analysis roles and need to gain credibility and recognition in their new roles. The ECBA Certification can be a stepping stone towards higher-level certifications such as the CBAP (Certified Business Analysis Professional) or CCBA (Certification of Capability in Business Analysis).

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IIBA Entry Certificate in Business Analysis (ECBA) Sample Questions (Q155-Q160):

NEW QUESTION # 155

What are the two basic types of interviews to elicit business analysis information?

- **A. Unstructured and structured**
- B. Planned and unplanned
- C. Closed and open ended
- D. Face-to-face and telephonic

Answer: A

Explanation:

In the context of business analysis, interviews are a fundamental elicitation technique used to gather detailed information. There are two basic types of interviews: structured and unstructured. A structured interview is one where the interviewer comes prepared with a specific set of questions that are asked in a systematic manner. This approach ensures consistency and comparability of responses. On the other hand, an unstructured interview is more flexible, allowing the conversation to flow more naturally based on the interviewee's responses. This can lead to the discovery of information that might not have been uncovered through a structured approach. References: The information aligns with the guidelines provided by the International Institute of Business Analysis (IIBA) and is verified according to their standards for elicitation techniques¹².

NEW QUESTION # 156

A business analyst (BA) will regularly perform stakeholder analysis to understand which of the following?

- **A. Attitudes and influence**
- B. Communication channels
- C. Changes in business needs
- D. Goals and objectives

Answer: A

Explanation:

Stakeholder analysis is a technique used by business analysts to understand the attitudes and influence of various stakeholders. This involves identifying stakeholders, assessing their interests, influence, and the impact they can have on the project. Understanding stakeholders' attitudes and influence helps in managing their expectations, securing their support, and mitigating potential risks associated with stakeholder engagement.

NEW QUESTION # 157

Which technique is used by business analysts (BAs) to measure the quality of requirements?

- A. Risk Analysis and Management
- B. Acceptance and Evaluation Criteria
- **C. Key Performance Indicators**
- D. Entity Relationship Modelling

Answer: C

NEW QUESTION # 158

What characterizes a good collaboration with stakeholders?

- **A. Regular, frequent and bi-directional communication with all stakeholders**
- B. Occasional communication with stakeholders when obstacles occur
- C. Direct and frequent communication with the most influential stakeholders
- D. Regular exchange of information, ideas, innovations with only supportive stakeholders

Answer: A

Explanation:

Good collaboration with stakeholders is characterized by regular, frequent, and bi-directional communication with all stakeholders involved in the initiative. This ensures that all voices are heard, and that information, ideas, and innovations are freely exchanged,

References: The BABOK Guide v3 highlights the importance of stakeholder collaboration, stating that effective business analysis requires engaging with stakeholders to ensure their needs are understood and met. It emphasizes the need for interactive, constructive, and engaging conversations and meetings, leveraging collaboration tools and continuous brainstorming workshops to enable stakeholder participation¹²³⁴.

What is a risk that business analysts (BAs) look for when managing stakeholder engagement?

- Answer: A**

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