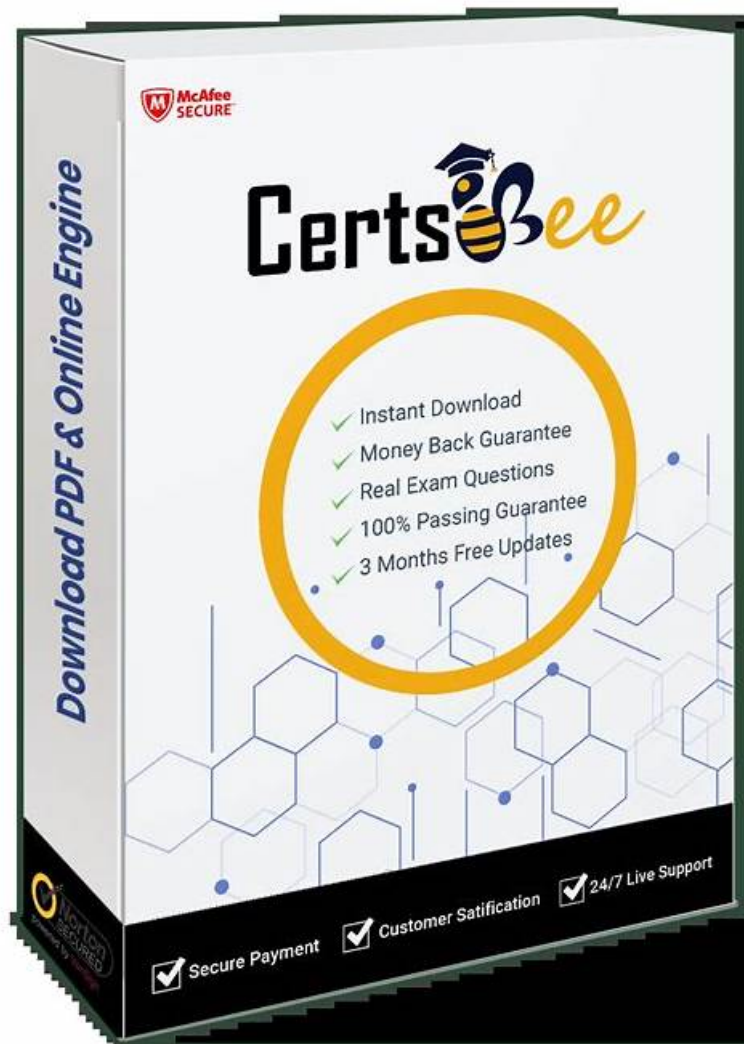


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## Salesforce Certified Slack Administrator Sample Questions (Q136-Q141):

### NEW QUESTION # 136

What are two benefits of creating user groups for your workspace?

(Select the TWO best answers.)

- A. Assigns default Slack app integrations to users when they start working at the company.
- B. Notifies a group of members who often need to be notified at once. For example: @managers
- C. Assigns default channels to users when they start working at the company.
- D. Sets channel management permissions at the workspace level.
- E. Sets permissions on who can view your workspace analytics.

**Answer: B,C**

Explanation:

User groups provide two major benefits according to Slack official documentation:

"User groups allow you to quickly notify an entire group of people with an @mention (e.g., @designers, @managers)."

"They can also be configured so that new users assigned to the group are automatically added to default channels, streamlining onboarding." They do not control channel management permissions (B) or app integrations (E), nor do they affect workspace analytics permissions (C).

(Reference: Slack Administration Study Guide - Managing User Groups)

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### NEW QUESTION # 137

You're an Org Admin responsible for managing your organization's three workspaces grouped by business vertical.

Your organization wants to increase Slack usage across departments, and you anticipate new workspace requests.

Given these business requirements, what is the best way to manage requests to create new workspaces?

- A. Route workspace requests from an org-wide help channel to a private admin-only channel where admins can review business rationale of requests.
- B. Encourage end users to create new workspaces themselves, then link the workspace URL to your organization via domain claiming.
- C. Do not allow end users to request new workspaces; instead, encourage them to create more channels.
- D. Review, collaborate, approve, and reject workspace requests in one public, searchable channel.

**Answer: A**

Explanation:

Slack recommends for Enterprise Grid governance:

"Workspace creation requests should be routed to a private admin team for evaluation, ensuring that new workspaces align with business needs, security policies, and organizational strategy." Public channels (A) expose sensitive administrative discussions. C and D bypass proper governance and risk fragmented Slack management.

(Reference: Slack Administration Study Guide - Workspace Creation and Governance)

### NEW QUESTION # 138

You're a Workspace Owner who recently launched Slack at your company. Google Calendar is one of the essential productivity

apps used by everyone in the company. You want to ensure that your colleagues can all access their Google Calendars from Slack.

What is the best way to enable the Google Calendar app for all members of your workspace?

(Select the best answer.)

- A. Direct all users to integrate their Google Calendar app by posting instructions in your #announcements channel and linking to the app's page in the Slack Apps Directory.
- B. Use the Admin API to automate approvals for Google Calendar app requests.

- C. Pre-approve the Google Calendar integration so users have the option to easily enable their own calendar apps.
- **D. Connect Google Calendar to your company's email domain, and enable domain-wide authentication for Google Calendar app in Slack to automatically install the app for all users.**

**Answer: D**

Explanation:

To ensure that all users have seamless access to Google Calendar within Slack:

"Enable domain-wide authentication for Google Calendar in Slack. This ensures the app is automatically installed and authorized for all users without requiring manual setup." Pre-approving (C) still requires individual installation by users. Posting instructions (A) is manual and inconsistent. Using Admin API (D) helps manage app requests but does not guarantee seamless access.

(Reference: Slack Administration Study Guide - Managing Apps and Domain-Wide Authentication)

### NEW QUESTION # 139

Your company has just hired 10 new employees in the Los Angeles (LA) region. All 10 of these employees are currently working remotely as there is no physical office. You need to enable the LA employees, as well as other employees visiting LA, to discuss events, meetups, and volunteer opportunities.

What is the best way to facilitate this conversation?

(Select the best answer.)

- **A. Create a public channel (ex. #social-LA) and add the 10 people aligned to the LA region.**
- B. Initiate direct messages (DMs) with each of the 10 employees aligned to the LA region.
- C. Create a group direct message (DM) with the 10 employees in the LA region.
- D. Create a Slack Connect channel with the 10 people aligned to the LA region.

**Answer: A**

Explanation:

Slack recommends using public channels for community-building and location-specific discussions:

"Public channels allow easy discoverability and participation by members who might also be interested, even if they aren't part of the initial group." DMs (A, C) are not scalable or discoverable. Slack Connect (B) is for external collaboration, not internal teams.

(Reference: Slack Administration Study Guide - Best Practices for Organizing Community Channels)

### NEW QUESTION # 140

You're the Primary Owner of your company's Slack Business+ workspace. You need more assistance managing users and channels, so you task the Head of IT with these duties.

In order to be able to perform these duties, what is the role with the fewest privileges that the Head of IT should be assigned?

(Select the best answer.)

- A. Workspace Owner
- B. Member
- **C. Workspace Admin**
- D. Org Admin

**Answer: C**

Explanation:

According to Slack role definitions:

"Workspace Admins can manage members, channels, and settings for the workspace without the broader privileges of Workspace Owners or Org Admins." Org Admin (A) is too high-level for this task on Business+ (Org Admin is primarily an Enterprise Grid role).

Workspace Owner (C) has more extensive authority, including transferring workspace ownership. Member (D) cannot manage users or channels.

(Reference: Slack Administration Study Guide - Roles and Permissions)

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### NEW QUESTION # 141

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