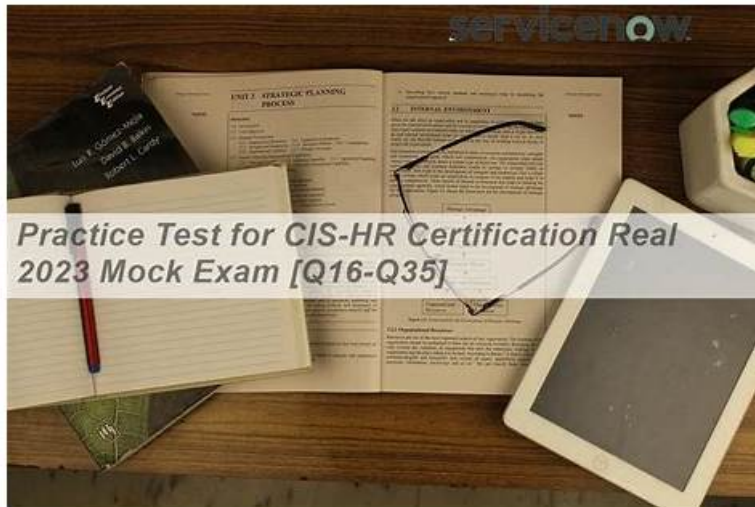


# Latest CIS-HR Exam Review, CIS-HR Reliable Test Review



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The benefits of obtaining the ServiceNow CIS-HR Certification are numerous. Firstly, it provides a competitive advantage in the job market, as it demonstrates a professional's ability to implement ServiceNow HR solutions efficiently. Secondly, it enhances the reputation and credibility of the professional, as it is a globally recognized certification. Thirdly, it provides access to a community of certified professionals who share best practices and knowledge related to ServiceNow HR solutions.

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## ServiceNow Certified Implementation Specialist-Human Resources Sample Questions (Q127-Q132):

### NEW QUESTION # 127

ServiceNow has identified 3 maturity levels for an HR customer. What are they?

- A. Managed Interactions, Self-Reliance, Smart Services
- B. Managed Interactions, Self-Help, Advanced Services
- C. No automation, Self-reliance, Smart Services
- D. Managed Interactions, Self-Reliance, Automated Services

**Answer: A**

Explanation:

Explanation/Reference: <https://www.servicenow.es/content/dam/servicenow-assets/public/en-us/doc-type/other-document/csc/human-resources-journey-doc.pdf>

#### **NEW QUESTION # 128**

The HR Profile table is used to track information for what Employment types? (Choose three.)

- A. Potential Employee
- B. Other
- C. Spouse
- D. Temporary Employee
- E. Contractor
- F. Full Time Employee

**Answer: D,E,F**

Explanation:

Explanation/Reference:

#### **NEW QUESTION # 129**

What does ServiceNow now call the HR application?

- A. HRMS - HR Management System
- B. HRDS - HR Deliver Service
- C. HRSM - HR Service Management
- D. HRSD - HR Service Delivery

**Answer: D**

Explanation:

Reference: <https://docs.servicenow.com/bundle/newyork-hr-service-delivery/page/product/human-resources/concept/hr-service-delivery.html>

#### **NEW QUESTION # 130**

How many User Criteria Records may be applied to a single KB or KB Article?

- A. Only two
- B. Unlimited
- C. Only three
- D. Only one

**Answer: A**

Explanation:

Reference: [https://hi.service-now.com/kb\\_view.do?sysparm\\_article=KB0550924](https://hi.service-now.com/kb_view.do?sysparm_article=KB0550924)

#### **NEW QUESTION # 131**

The Knowledge bases searched for the Knowledge results section on an HR Case are determined by what?

- A. HR Criteria configuration

