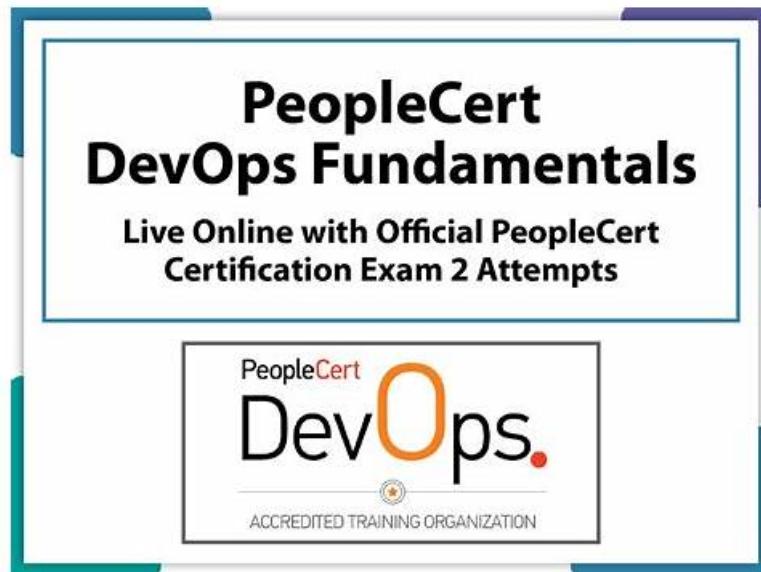


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Peoplecert DevOps-Foundation Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Sharing, Shadowing and Evolving: This section of the exam measures the skills of IT operations specialists and covers the collaborative and adaptive elements of DevOps in enterprise settings. It explores leadership, typical barriers and risks, and outlines how organisations can evolve their DevOps practices through continuous learning, peer shadowing, and experience-based transformation.
Topic 2	<ul style="list-style-type: none">Culture, Behaviours, Operating Models: This section of the exam measures the skills of DevOps engineers and covers how to assess and evolve organisational culture in relation to DevOps transformation. It includes concepts such as Cultural Debt, Behavioural Models, and Organisational Maturity, helping professionals understand team dynamics and readiness for change.
Topic 3	<ul style="list-style-type: none">Core DevOps Principles: This section of the exam measures the skills of IT operations specialists and covers essential DevOps principles such as the Three Ways, the Theory of Constraints, and Chaos Engineering. It also introduces the concept of learning organisations, showing how systemic thinking supports continuous improvement.
Topic 4	<ul style="list-style-type: none">Exploring DevOps: This section of the exam measures the skills of DevOps engineers and covers the foundations of DevOps, including its emergence as a critical discipline in the digital era. It introduces learners to the basic purpose, evolution, and significance of DevOps in modern software and infrastructure environments.

Peoplecert DevOps-Foundation PeopleCert DevOps Foundationv3.6Exam Webbased Practice Exam

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Peoplecert PeopleCert DevOps Foundationv3.6Exam Sample Questions (Q37-Q42):

NEW QUESTION # 37

What is the ideal structure for a DevOps Team?

- A. There is no ideal structure for a DevOps Team
- B. A permanent cross-functional team led by a DevOps Engineer
- C. An expanded Scrum Team that includes members from security, QA and Ops
- D. A cross-functional 'tiger team' for short-term projects

Answer: A

Explanation:

PeopleCert DevOps Foundation v3.6 emphasizes that there is no single "ideal" team structure for DevOps.

The optimal structure depends on organizational size, maturity, product complexity, and culture.

While cross-functional teams (as described in A and C) are common in mature DevOps environments, and temporary tiger teams (B) may be used for rapid initiatives, the key is flexibility. Some organizations integrate DevOps practices into existing teams, while others create dedicated platform teams, guilds, or enablement teams.

The focus should be on removing silos, fostering collaboration, and aligning around value streams—not adhering to a rigid structure.

References:

PeopleCert DevOps Foundation v3.6 - Team Structures

Team Topologies by Skelton & Pais - Team Patterns in DevOps

NEW QUESTION # 38

A large insurance provider has an aggressive growth strategy that includes opening a record number of new locations, a digital transformation, and the replacement of several legacy applications.

What is the MOST effective way to minimize the change fatigue that teams experience when introducing DevOps?

- A. Provide project-based funding to support the adoption of DevOps practices
- B. Tie the introduction of DevOps to business strategies and goals
- C. Use email to communicate about the changes more frequently
- D. Reward and promote innovators only

Answer: B

Explanation:

Change fatigue occurs when employees experience too many changes without clear purpose or connection to business value. The most effective way to reduce resistance is to ensure that DevOps adoption is aligned with strategic business goals and clearly demonstrates how it supports organizational priorities.

When teams see the direct business impact of their work—such as improved customer experience, faster delivery of products, or increased competitiveness—they are more likely to embrace change.

Options A, B, and C may have short-term benefits but do not address the underlying need for strategic alignment and purpose.

Thus, D is the most effective way to minimize change fatigue during DevOps introduction.

References:

PeopleCert DevOps Foundation v3.6 - Organizational Change Management

The DevOps Handbook - Aligning DevOps with Business Outcomes

NEW QUESTION # 39

An organization is using ChatOps to improve communication and collaboration.

How can this organization transfer incident-related data from its chat client to its IT service management tool?

- A. Use an Application Programming Interface (API)
- B. Manually cut and paste the data
- C. None of the above
- D. It doesn't need to as ChatOps is only used for minor incidents

Answer: A

Explanation:

ChatOps is the integration of chat platforms with tools and workflows, allowing teams to manage operations and incidents directly through chat.

* Using an API (Application Programming Interface) is the correct, scalable way to transfer incident-related data automatically from chat clients to ITSM (IT Service Management) tools, preserving traceability and reducing manual errors.

Why not manual cut/paste?

Manual processes are error-prone and slow; DevOps aims for automation and integration.

Extract-style reference:

"APIs enable seamless transfer of information between ChatOps platforms and ITSM tools, supporting automation, accuracy, and auditability in incident management."

-DevOps Handbook; ChatOps: Managing Operations and Collaboration in the Cloud, Jason Hand PeopleCert DevOps Foundation v3.6: Promotes APIs for integration, automation, and collaboration.

NEW QUESTION # 40

An organization is finding that their annual budget cycle is failing to support their needs to pivot and scale according to the changes in requirements coming from the business. What funding strategy would help them inject flexibility into their delivery process and match the cadence the business needs?

- A. Hedge betting-based funding
- B. Project-based funding
- C. Quarterly rolling waves
- D. Continuous funding

Answer: D

Explanation:

Continuous funding replaces rigid, annual budgeting with a more adaptive model. This approach aligns funding to value streams or long-lived products rather than fixed projects. Funds can be adjusted incrementally based on changing priorities, business feedback, and delivery performance.

This method supports DevOps by allowing teams to pivot quickly, experiment, and scale initiatives without waiting for lengthy budget approvals. It aligns financial governance with the iterative and adaptive nature of DevOps delivery.

A(project-based funding) locks budgets to specific outcomes and timelines, limiting flexibility. C(quarterly rolling waves) is more flexible than annual cycles but less responsive than continuous funding. D is not a recognized funding approach in DevOps.

Therefore, B is the correct choice.

References:

PeopleCert DevOps Foundation v3.6 - Funding Models in DevOps

Project to Product, Mik Kersten - Value Stream Funding

NEW QUESTION # 41

Which framework ensures that ITSM processes are designed with just enough control and structure in order to effectively and efficiently deliver services that facilitate customer outcomes when and how they are needed?

- A. Agile Service Management
- B. ITIL
- C. DevOps
- D. COBIT

Answer: A

Explanation:

Agile Service Management (Agile SM) applies Agile principles to the design and improvement of IT Service Management (ITSM) processes. Its goal is to create processes that are lightweight, adaptable, and customer-focused, ensuring they provide just enough control to meet objectives without creating unnecessary bureaucracy.

This framework helps align ITSM practices with the speed and flexibility required in a DevOps environment, ensuring that services can be delivered in a timely, efficient, and outcome-focused manner.

A(ITIL) provides a comprehensive ITSM framework but is not inherently Agile. B(COBIT) focuses on governance rather than process agility. D(DevOps) is a cultural and technical movement, not specifically a framework for ITSM process design.

Thus, Cis correct.

References:

PeopleCert DevOps Foundation v3.6 - Agile Service Management Section
Agile Service Management Guide- ITSM Process Agility Principles

NEW QUESTION # 42

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